



2024-25

ANNUAL REPORT

CanSupport Legal Profile

Legal Status:

Registered Society
(Societies Registration Act of 1860)
Number: S-30499; Date: 08.11.1996

Income Tax Registration U/s 12-A:

Since 13.02.1997 (Valid till 31 March 2026)

Income Tax Exemption U/s 80-G:

Since 04.06.2008 (Valid till 31 March 2026)

FCRA Registration

Number: 231660040

Since: 14.03.2000 (Valid till 31 March 2027)

MCA (CSR) Registration:

CSR00000673

Permanent Account Number:

AAATC30T7F

TAN Number:

DELC07112A

Registered Office:

60/2D, Indian Oil Bhawan Compound, Yusuf Sarai
New Delhi 110016
Ph.: 011-41010537, 41010538

Statutory Auditors:

S. Sahoo and Co
14, Palam Marg, Vasant Vihar, Delhi 110057

Bankers:

Kotak Mahindra Bank (General Account)

Plot No. 5, Green Park, Main Market, New
Delhi 110016

HDFC Bank LTD. (General Account)

D-1, Shopping Centre #2, Vasant Vihar, New
Delhi 110057

Indian Overseas Bank (General Account)

Sector 12, R.K. Puram,
New Delhi 110022

ICICI Bank Ltd., (General Account)

Indian Dairy Association, IDA House,
Sector IV, R K Puram, New Delhi 110022

State Bank of India (FCRA Account)

New Delhi Main Branch, 11 Parliament
Street, New Delhi 110001

Standard Chartered Bank (FCRA & General Accounts)

M Block Market, Building No. 39, Greater Kailash
Part 2, New Delhi 110048



Managing Committee 2024-25

Annual Report 2024-25



Harmala Gupta, Founder - President

Cancer survivor and pioneer in cancer support services in India; Founder Cancer Sahyog and Founder President, Cancer Care India; Former Board Member, International Association for Hospice and Palliative Care.



Manmohan Malhoutra, Honorary Treasurer

Ex IAS; Trustee of Indira Gandhi Memorial Trust and Jawaharlal Nehru Memorial Fund.



Radhika Shapoorjee, Honorary Secretary

Reputation and risk management expert; Founder & CEO of Mediation Mantras (mediation consultancy); Former President of Hill+Knowlton Strategies South Asia; Aspen fellow; Jury member at Cannes Festival of PR and Advertising.



Dr Bhawna Sirohi, Honorary Member

Consultant Medical Oncologist for GI & Breast Cancers; Medical Director, Balco Medical Centre, Raipur; Secretary-EBMT Committee on Nuclear accidents; President, Oncology Section-Royal Society of Medicine; Honorary Consultant, Queen Mary University, London.



Mohini Daljeet Singh, Honorary Member

Social worker and educationist; Trustee Max India Foundation; Former CEO, Max India Foundation.



Prof (Dr) Rama V Baru, Honorary Member

Retired Professor, Centre of Social Medicine and Community Health, Jawaharlal Nehru University, New Delhi; Former South Asia Editor- Global Social Policy published by Sage; Ex-member of research committees for the Government of India, WHO, Indian Council for Medical Research and the Ministry of Health and Family Welfare.



Ravi Bhoothalingam, Honorary Member

Founder and Chairman of Manas Advisory, a Consultancy practice focusing on Leadership Coaching as well as on business and cultural relations with China, Mongolia, and Myanmar; Former President of The Oberoi Group of Hotels.



Prerna Tandon, Honorary Member

Operations, Transformation, People & Growth Professional; Independent Director on corporate boards; Held leadership roles at Price Waterhouse; USAID, GE Capital, Infosys, ANZ Bank and State Street Corporation.



Vishal Sood, Honorary Member

Software Engineer and MBA from Ahmedabad; Experienced in investment banking, private equity and software development; Presently working with Elevation Capital, a venture capital firm.

Sub-committees of the Managing Committee

Operations & Research

Harmala Gupta (Convenor)

- Dr Bhawna Sirohi
- Manmohan Malhoutra
- Ravi Bhoothalingam
- Prof (Dr) Rama V Baru

Fundraising & Finance

Mohini Daljeet Singh (Convenor)

- Manmohan Malhoutra
- Prerna Tandon
- Ravi Bhoothalingam
- Vishal Sood

Communication & Outreach

Radhika Shapoorjee (Convenor)

- Dr Bhawna Sirohi
- Harmala Gupta
- Mohini Daljeet Singh
- Vishal Sood

People

Ravi Bhoothalingam (Convenor)

- Harmala Gupta
- Prerna Tandon
- Radhika Shapoorjee
- Prof (Dr) Rama V Baru

Message From The Founder- President



“ During 2024-25 steady progress was made at CanSupport on all fronts. Additional palliative care centres were set up, existing ones were upgraded and new initiatives undertaken to highlight a few.

CanSupport's enduring and long-standing partnership with the CIPLA foundation continues to fuel our efforts. It has helped set up new palliative care centres in different parts of the country; the latest at the Indira Gandhi Medical College & Hospital (IGMC) Shimla, Himachal Pradesh.

We are now excited at the prospect of running a full-fledged home care programme in collaboration with the renowned CIPLA hospice in Pune. Preparations are in full swing and soon the operation will become fully operative.

In January 2025, the government of Punjab gave permission to CanSupport to deliver palliative care to the entire District of Patiala. This is a great step forward and we appreciate the confidence that has been placed in us. We also thank the Suri Seva Foundation for their continuing support.

New partners came on board in Haryana as we expanded our home care network there. These included the Military Hospital at Meerut, the OP Jindal University at Sonapat, and the National Cancer Institute (NCI), AIIMS, at Jhajjar.

Fundraising events are a great way of raising funds and awareness and gathering support from the community. This year CanSupport held very successful events thanks to the united efforts of the resource mobilisation team, which includes staff, volunteers and members of the CanSupport Managing Committee.

The dynamic leadership team at CanSupport continues to forge ahead with new plans. This year the Managing Committee welcomed Prof (Dr) Rama V Baru on board. Her expertise and experience will serve as a great fillip to our programmes, especially those related to teaching and research.

Volunteers are the life-blood of CanSupport. The daycare, which is run by them for those under treatment for cancer, is an inspiring and creative space. This year a number of visitors, including corporate teams, engaged in a host of activities with the children and their parents much to their delight.

Finally, I would like to reiterate that our commitment to advocate for the inclusion of palliative care as part of universal health care continues. I am happy to say that this year we moved a little closer to this goal.

Warmly,
Harmala Gupta

What we do

CanSupport is a group of Palliative Care experts committed to maximising quality of life with cancer and other critical diseases in a meaningful and compassionate manner, whilst fully respecting the dignity of the individual. We follow a patient-centered philosophy where patient care preferences and goals are central to care provision. We run the largest home based palliative care program in the country that has received national and international recognition as well as the prestigious Public Health Champion Award by the World Health Organisation.

Our history is long and distinguished and now spans 28 years, during which our contribution to the development of Palliative Care services can be seen across 7 States of India. Our wide-ranging programs are designed to help patients of all ages and all cancers, and other serious illnesses, throughout their journey - right from the day of diagnosis, across all curative therapies and as a continuum of care adapting to the unique needs in case cancer progresses into its terminal phase. The assistance to families extends even after the patient's passing through bereavement and rehabilitative support.

Our highly skilled teams of doctors, nurses, counsellors and physiotherapists bring our care to the doorstep of patients by providing medical, nursing and psychosocial support to those who are either too sick to travel or cannot make regular visits.

We have licenses to procure and dispense oral morphine, thereby relieving unnecessary pain of those under our care. Patients and their families also have access to both Outpatient and Mobile Clinics, Tele-Consultations, Cancer Helpline, Day Care, Peer Support and counselling Services, Patient Navigation, Resource Facilitation as well as Bereavement and Rehabilitation Support.

Our programmatic approach has a significant impact on all parameters of quality of life, be it physical, functional, emotional, interpersonal, or transcendental with practical ways in which patients can regain a sense of control and self-worth. It also empowers families to make informed decisions around goals of care, equips them with caregiving and coping skills and organizes resources to make a challenging journey manageable, meaningful and memorable for everyone.

Our Palliative Care Model serves as a source of learning for many individuals and organizations focused on improving the patients' quality of life. While some organisations have drawn their inspiration and early ideas for development from CanSupport, others have been trained through capacity building collaborations.

We help fill a critical gap in services for the care of patients, especially those who are poor or destitute. Hence, our services are entirely free of charge.

Vision

A caring and supportive society where people with cancer and their families live with dignity, hope and comfort.

Mission

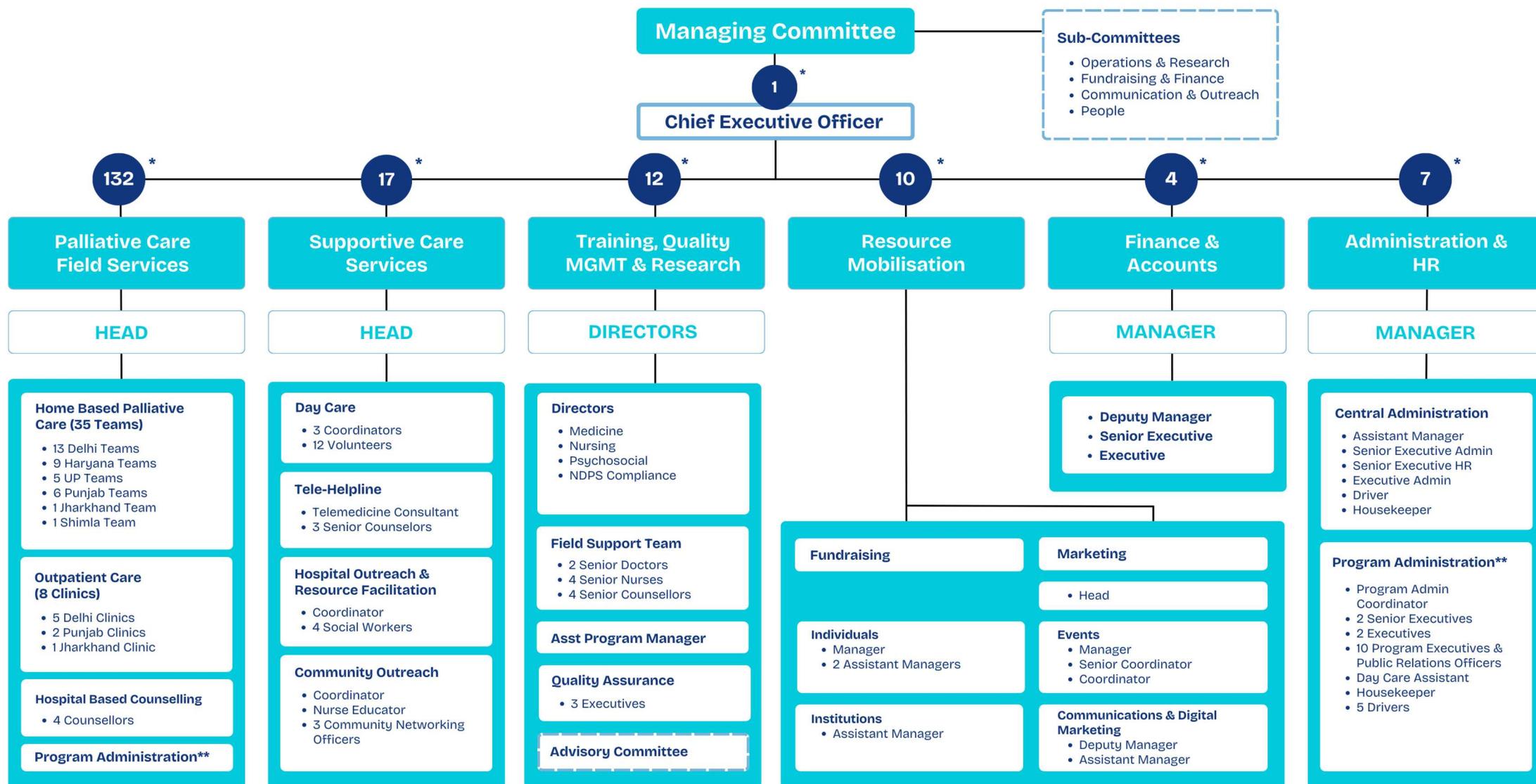
To enable people with advanced cancer and their families to make informed choices and decisions and to receive appropriate physical, emotional, social and spiritual support.

Values

The members of CanSupport:

- Aim for the highest professional and ethical standards of care,
- Respect and value the knowledge, skills & contributions of all in the organization,
- Respect the rights, choices & confidentiality of patients and their families,
- Maintain transparency in interactions with patients, donors & well wishers, and
- Strive to be responsible stewards of resources.

Organisational Structure FY 2024-25



*Staff Strength of Each Unit

Home Based Palliative Care

The Program

“CanSupport Home Based Palliative Care Program is a pioneering model directed at patients suffering from advanced cancer and other life limiting illnesses. It is the largest of its kind in the nation and has been replicated in various states in collaboration with State Governments. The Model has also earned CanSupport the World Health Organization Public Champion Award in 2017 among many other honors.

The program makes the most practical and economic sense, especially for the underprivileged, saving huge sums otherwise spent in pursuit of unrealistic goals and unnecessary critical care costs. Its goals are extremely concrete: skilled pain and symptom management, supportive nursing care, psychological and spiritual care and a support system to sustain the individual's family as well as bereavement support and counselling.

Professional multidisciplinary teams of doctors, nurses, counsellors and physiotherapists regularly visit patients registered with them in their homes, offering:

- Factual Information to demystify patient's illness and its likely course in clear and understandable terms for informed decision making around goals of care.
- Pain and symptom management aimed at maximising comfort and quality of life.
- Physical therapy and rehabilitation in optimising functioning ability, maintaining or regaining physical independence and preserving patient's autonomy.
- Comprehensive nursing care.
- Guidance and equipment support to achieve control and dignity in day-to-day activities.
- Empowerment & equipment of family caregivers in caring for their loved ones effectively at home.
- Psychological, emotional and spiritual support for both patients and families.
- Loss, Grief and bereavement counselling.
- Mobilisation of financial and practical resources through networking with government and civil society organisations.
- Socio-economic rehabilitative support for destitute families.

The teams are available on the telephone to patients and their families round the clock.





Highlights

CanSupport Home Care Services expanded in the year with centres being opened in Shimla, Himachal Pradesh and another one added in Jhajjar, Haryana.



With the expansion, there are **35 Teams** in CanSupport's Home Care program: **13 in Delhi, 9 in Haryana, 6 in Punjab, 5 in Uttar Pradesh, 1 in Jharkhand, and 1 in Himachal Pradesh.**

- Patients were referred through healthcare institutions (70%), and communities (30%).
- 4,065 new patients (3,915 cancer and 150 non-cancer) were enrolled into the program.
- Concurrent patients being cared for at any given time increased to 2,987.
- The teams served a total of 6,174 patients and about 18,500 family caregivers through 46,881 home visits in the year.
- Teams provided 38,398 consultations over phone/video calls outside visits.
- According to Kuppuswamy Scale for assessment of the patients' socio-economic status, 74% belong to lower & upper-lower, 17% are lower middle & middle, and 9% from upper middle & upper income groups.
- We lost 2,793 patients with advanced disease out of which 90% died at home, 9% in hospital and 1% in hospice.

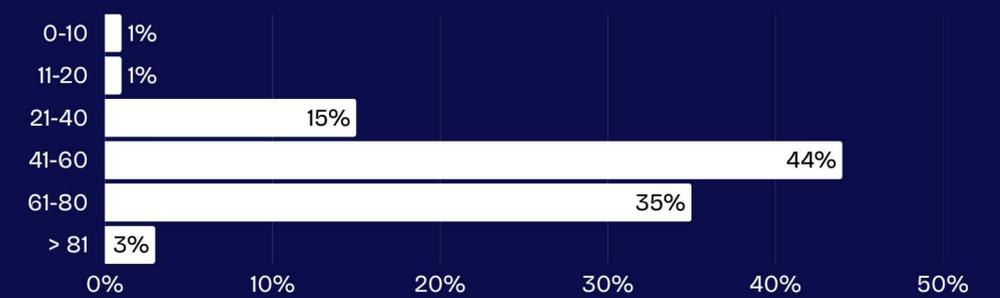


- 83.66% families received bereavement support and counselling for at least a month and upto six months after their loss. A total of 2,340 bereavement visits were made.
- Rehabilitative Support (dry food ration, sewing machines, and hand carts for starting small enterprises) was extended to 1,070 destitute patients/families.
- The Quality Assurance Executives contacted beneficiaries for feedback after every home care visit. 43,663 (98%) such feedback calls were accomplished over the year with a high average rate of satisfaction with care provided.
- The Quality Assurance Executives carried out 531 intensive post-bereavement feedback visit surveys. Family satisfaction with care was recorded at 94% positive while 6% remained neutral.
- Although the home visits remain completely free of charge for the beneficiaries, each visit cost CanSupport approximately ₹ 1,350 to ₹ 2,000 depending upon varied models and geographies.

Duration of care received by patients (%)



Age Distribution (%)



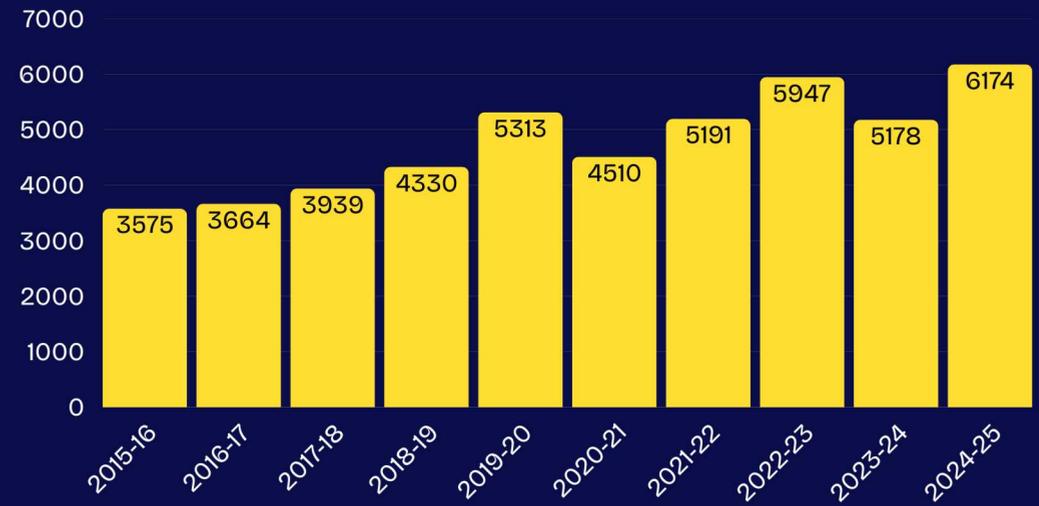


Progress Over the Years

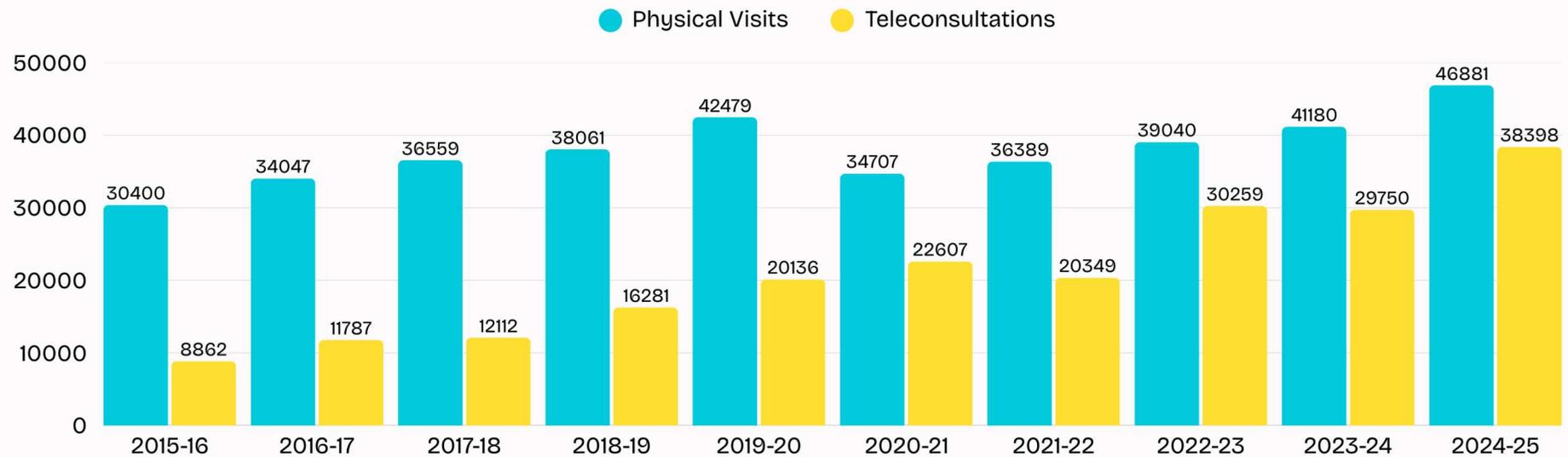
Concurrent Patients (at any given time)



Total Patients



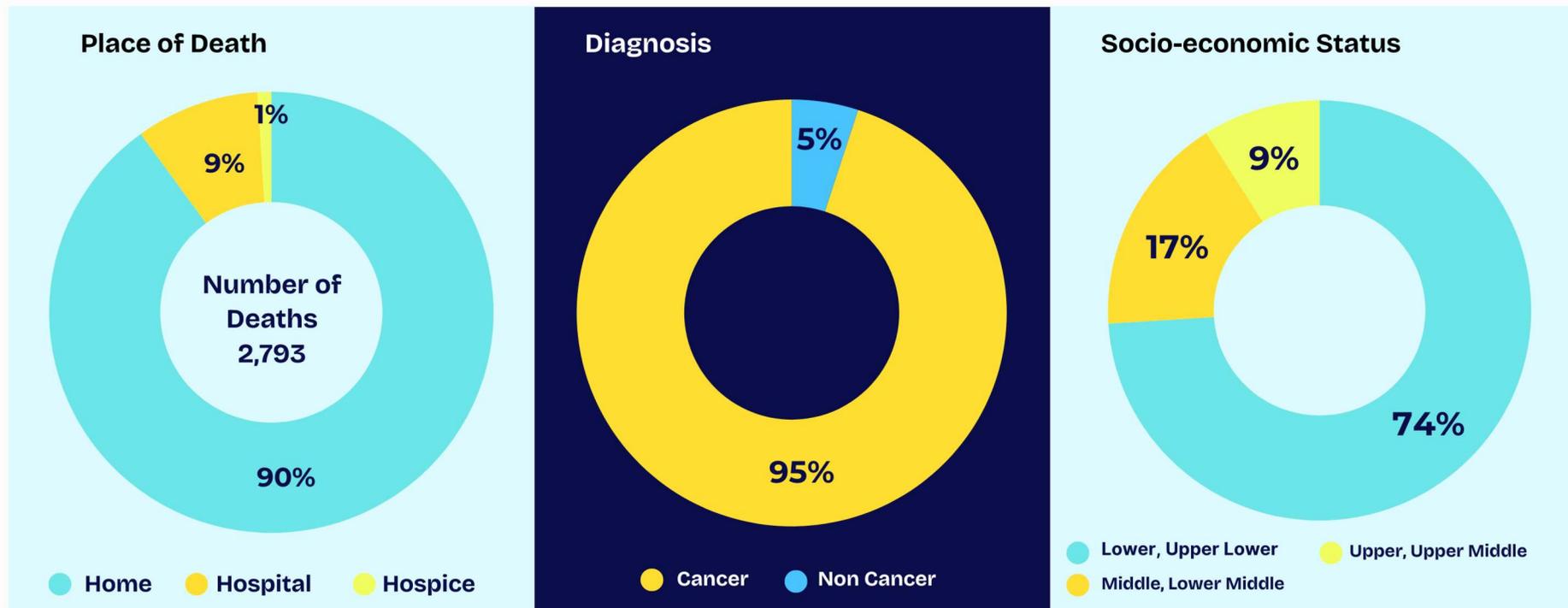
Home Visits & Tele Consultations



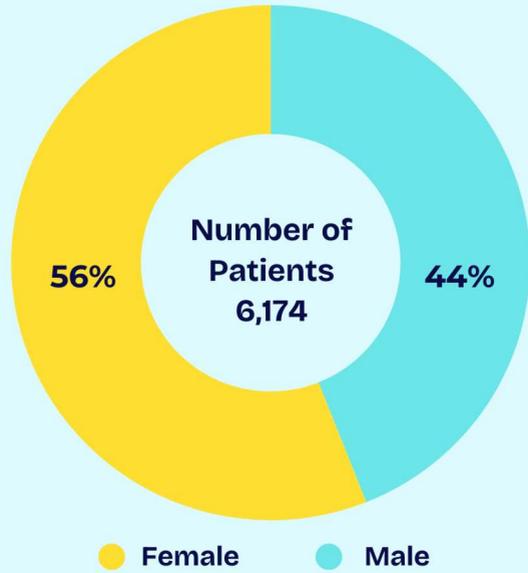


Key Outcome Indicators

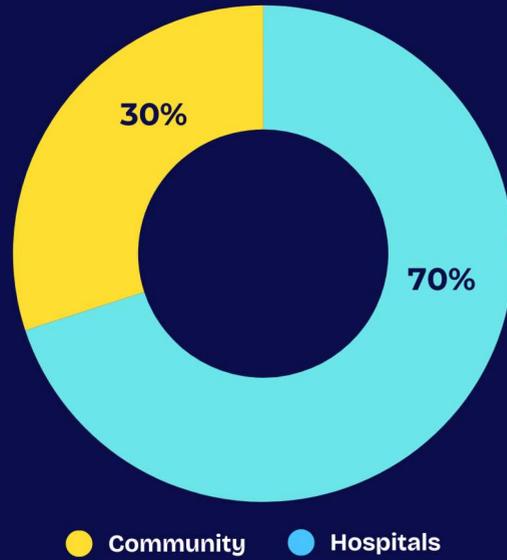
Patients with pain score ≤ 3 on 10	85%	Breast Cancer patients with lymphedema controlled under care	92%
Patients with nausea/vomiting ≤ 3 on 10	97%	Patients with psychosocial pain score ≤ 3 on 10	90%
Patients with breathlessness ≤ 3 on 10	98%	Caregivers reporting improved coping during patient's illness	100%
Bedridden patients with improvement in pressure sores	96%	Patient deaths at home	92%
Patients with well managed malignant wounds	95%	Beneficiary satisfaction with care in daily feedback calls	96%
Breast Cancer patients who did not acquire lymphedema under care	86%	Caregiver satisfaction with care from post-bereavement questionnaire	93%



Distribution by Gender



Source of Referrals



Outpatient Pain & Palliative Care Clinics

The Program

CanSupport Outpatient Clinics (OPC) were first launched in 2013 to extend palliative and supportive care beyond the ambit of home visits for patients who were mobile or were receiving active curative therapies in hospitals. More OPCs were added gradually to cover additional hospitals and geographies, including a first of its kind Mobile Palliative Care Clinic (MPCC) in 2021. These Clinics facilitate early intervention of Palliative Care in the cancer trajectory, enabling improved patient outcomes and continuity of care.

Effective management of side effects enables patients to cope with their therapies and remain motivated to complete them. Comprehensive nursing care complemented with psychosocial and spiritual support to patients as well as their caregivers preserves the holistic nature of the care, even in an Outpatient set up.

No.	OPC	Set Up in	Key Hospitals Covered	Visits
1	East Delhi	2013	<ul style="list-style-type: none"> Delhi State Cancer Institute (East) Guru Tegh Bahadur Hospital Sir Sobha Singh Dharamshala 	4,825
2	South Delhi	2015	<ul style="list-style-type: none"> AIIMS, New Delhi Safdarjung Hospital Associated Dharmashalas 	4,491
3	Mobile Clinic	2021	<ul style="list-style-type: none"> Lok Nayak Jai Prakash Hospital 	9,064
4	Bathinda	2022	<ul style="list-style-type: none"> AIIMS, Bathinda 	3,089
5	Bathinda	2022	<ul style="list-style-type: none"> Advanced Cancer Institute 	2,956
6	Jamshedpur	2022	<ul style="list-style-type: none"> Dharamshalas near Meherbai Tata Memorial Hospital 	1,201
7	West Delhi	2023	<ul style="list-style-type: none"> Delhi State Cancer Institute (West) 	1,419
8	North Delhi	2023	<ul style="list-style-type: none"> Rajiv Gandhi Cancer Institute & Research Centre (RGCIRC), Rohini Dr Ambedkar Hospital 	1,322

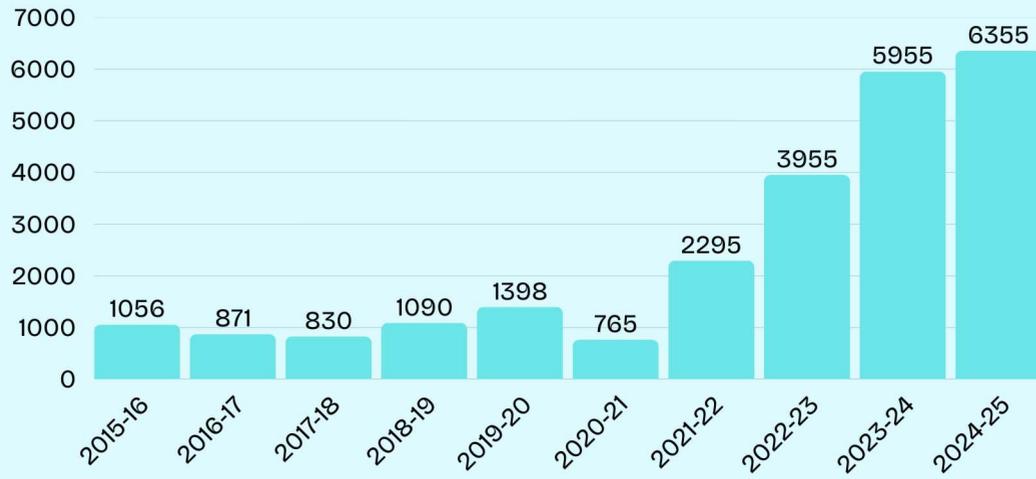


Highlights

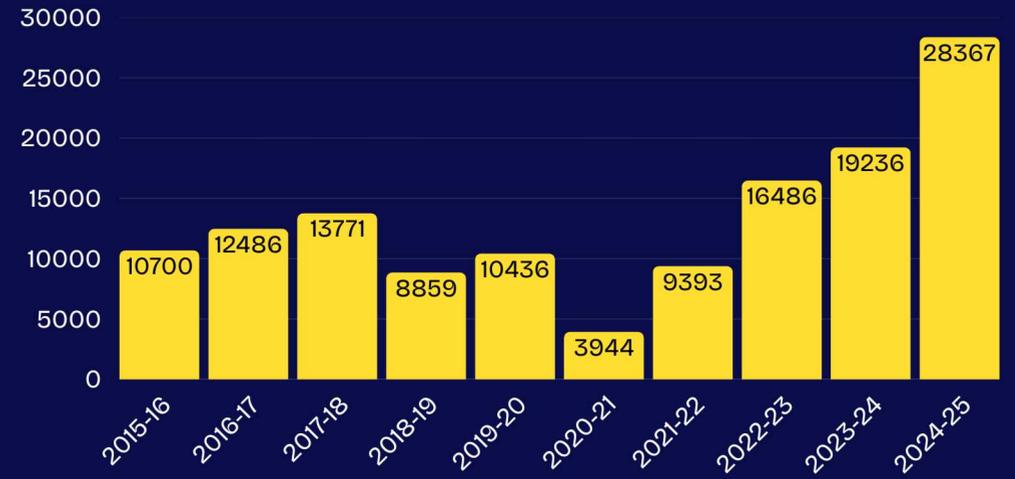
The outpatient clinics continued to serve patients referred from healthcare institutions, communities, and other sources. All were assessed and triaged for optimal care across palliative care facilities. By the end of the year, CanSupport was running eight clinics in Delhi, Bhatinda, and Jamshedpur.

Progress Over the Years

New Patients Enrolled



Number of Patient Visits



Hospital Based Counselling

The Program

CanSupport introduced Hospital Based Counselling in April 2024, recognising the urgent need for addressing the often overlooked psychological, emotional and social needs of cancer patients.

This initiative focuses on providing psychosocial support within hospital settings, directly reaching patients and caregivers during their treatment journey. Trained counsellors help patients cope with distress, understand their diagnosis, manage the emotional toll of treatment, and navigate relationship or caregiver-related challenges.

The counselling addresses the concept of “total pain” which encompasses physical, emotional, social, and spiritual suffering and ensures better quality of life by assisting in:

- Diagnosis acceptance and adaptive coping
- Breaking bad news with empathy
- Reducing caregiver burden
- Promoting awareness and acceptance of palliative care

By integrating psychosocial care into hospital environments, CanSupport bridges a critical gap in cancer care, ensuring a more holistic and compassionate approach to healing.

Highlights

In the course of the year, we set up Hospital Based Counselling sequentially at 6 government hospitals in Delhi and Haryana and offered 6,959 counselling sessions.

S.No	Hospital	Start Date	No. of Counselling Sessions
1	Delhi State Cancer Institute (East Delhi)	April 2024	3,338
2	ESI Hospital (Basaidarapur, North-West Delhi)	April 2024	890
3	Delhi State Cancer Institute (West Delhi)	August 2024	341
4	PGIMS, Rohtak, Haryana	August 2024	1,290
5	National Cancer Institute (NCI)-AIIMS, Jhajjar, Haryana	September 2024	740
6	Safdarjung Hospital, New Delhi	February 2025	360



Day Care

The Program

“The Day Care program gives children, teenagers and adults with cancer and their caregivers a secure and comforting platform that provides opportunities for self-expression under caring individuals.

The Day Care Centres runs a weekly program for children and their parents or caregivers (CDC). Volunteers bring children to the South Delhi Day Care from the Institute Rotary Cancer Hospital, AIIMS and Safdarjung Hospital. In East Delhi, the attendees are brought from Guru Teg Bahadur (GTB) Hospital and Delhi State Cancer Institute.

They engage in a variety of age appropriate creative and educational activities and emotional support. A breakfast program ensures children get adequate nutrition to sustain their immunity. Parents connect with one another to seek advice or solicit support from volunteers specially trained to answer their inquiries. All attendees are served nutritious home food.

Another session at the Day Care center focuses on distinct needs of teenagers and young adults (TDC).

In addition to lending support for physical and emotional wellbeing, the purpose of the interactions is to help the grow into confident and self-sustaining young adults. The program offers a varied set of activities around healing and relaxation, health and nutrition, education and information and personality and skill development. A wide range of exposure trips helps in opening up their perspectives.

The centers also run a weekly session for adult patients (ADC) and their caregivers who are mostly from out of town and are temporarily residing in nearby dharamshala (government dormitories) during the course of their treatment. There is an acute feeling of isolation since they are away from home, in an alien city, fighting a disease that brings both fear and daily woes. A safe and caring environment and healing therapies offered by our volunteers lift their spirits, giving everyone a well-earned respite from the stress and strain of enduring an illness far away from home. Festivals are celebrated together, local songs and stories are shared and a nutritious home-cooked meal ends the meaningful interaction.



Regular Age-Appropriate Activities

Non-Formal Education

- Fundamental Rights of Children • Languages • Library • General Knowledge
- Computer Skills • Creative Writing & Storytelling • Literacy & Numeracy
- Excursions • Reading & Writing • Games & Puzzles • Homework • School Syllabus

Art & Craft

- Finger Painting • Paper Folding • Drawing & Colouring • Clay Modelling • Quilling
- Wall Murals • Sculpting • Scrapbooking • Journaling • Crafting DIY Projects

Fun Activities

- Movies & Cartoons • Picnics • Music • Dancing • Games • Festival Celebrations
- Magic & Puppet Shows • Celebrating Strength and Hope

Highlights

- Started in March 2024, the East Area Centre's Day Care has grown from providing services to 4 to 60 beneficiaries (patients and their caregivers) per month.
- Under the Peer Sensitisation program, 5985 students from 25 schools were made more sensitive and cognizant about the disease through cancer awareness sessions.
- Informative sessions conducted by our partners and supporters engaged the attendees as they gained useful knowledge:
 - Mastercard India took a session on government schemes and banking providing useful related information.
 - Patients for Patient Safety Foundation organised 'My Health, My Responsibility', a session where through engaging games they shared about what essential aspects one needs to keep in mind when getting medical services.
 - Patients and their caregivers also got to know about diet management whilst taking care of symptoms and general health in a virtual session by an expert nutritionist.

Medical Counselling

- Q&As with Oncologists • Do's and Don'ts during Therapy
- Management of Side Effects of Therapy • Nutrition & Hydration
- Survivorship Anxiety • Stress of Treatment • Patient Safety

Psychosocial Guidance

- Befriending • Peer Support • Motivational Talks • Individual & Group Counselling and Many More

Alternative/Complementary Therapies

- Chanting • Yoga • Meditation • Laughter Therapy • Sound Therapy
- Acupressure • Individual & Group Counselling and Many More



Highlights

- Tanisa Foundation organised several activities which included regular art & craft projects, singing & dancing, a picnic at a nearby park to soak up some sun, and even a movie screening of 'Srikant' at the theater.
- The patients participated in and celebrated special days and festivals with the volunteers and visitors with enthusiasm and vigour. From making greeting cards and sharing stories on Mother's Day and Teacher's Day, commemorating national days, topainting, decorating diyas and illuminating them with ICanDolt Theater Group for Diwali, to playing Holi with flowers and organic colours, and getting wishes fulfilled by Santa, they got to feel the festive spirit throughout the year.
- Anchal Chopra Bhalla, Chef & Founder of 'TasteSutra' and a frequent contributor towards CanSupport's Day care meals, held a live cooking demonstration wherein the kids and their caregivers also assisted and got to savour the delicious eats.
- Due to lack of amenities at the dharamshalas, the patients face difficulty, especially in extreme weather. Therefore, we organised drives to distribute essentials such as blankets, clothing, umbrellas, flasks, and kettles for them.
- Through the year, fun outings like picnics at parks and historical monuments, magic and puppet shows, and other activities kept everyone stimulated and engaged.
- A group of our regular patients, caregivers, and their family members became part of the 18th 'Walk for Life - Stride against Cancer' and energetically participated in the '**Lap of Honour**' and other key features of the annual walkathon and run.
- The volunteers completed 12 hours of training to further enhance their abilities to organise and manage the sessions more effectively.

Day Care Statistics

Particulars	Children's Day Care	Teenager Day Care	Adult Day Care	Total
Day Care Sessions	50	49	101	200
Attending Patients	1,859	789	1,996	4,644
Attending Caregivers	1,754	-	2,113	3,867
Patients Receiving Daily Breakfast	1,859	789	-	2,648
Patients Receiving Daily Meals	3,434	789	4,110	8,333
Non-Formal Education Activities	93	78	-	171
Outdoor Activities	3	4	4	11
Emotional, Healing & Relaxation Therapy Sessions	62	36	151	249
One-on-one Counselling Sessions	92	92	92	276
Group Counselling Sessions	92	92	144	328



Telephone Helpline

The Program

“ The Telephone Helpline is veritably the "lifeline" of CanSupport. It not only provides information and emotional support to callers but facilitates networking and coordination with service providers for callers' cancer and palliative care related needs and queries as well. This is a confidential service that overcomes the barrier of physical distance and seeks to support the caller both empathetically and practically.

The Helpline is manned by trained counsellors who are equipped with information regarding financial support, blood banks, cancer detection centres, hospitals, nursing bureaus, wigs, medical equipment and prostheses, ambulances, chemist shops, and other modes of assistance that may be useful to cancer patients, caregivers, and families. The Helpline also provides prompt referrals to Palliative Care consultations and Home Care services. Our counsellors are available on the Helpline from Monday to Saturday (9 am to 6 pm).

CanSupport's Palliative Telemedicine, launched in August 2022, offers palliative care consultation over phone/video calls to support patients who are outside our operational service geographies. The idea was based on the successful experience of use of the same during the pandemic given that India has very limited palliative care centres in North India.

Highlights

- The Central Helpline, as well as the 11 District Helplines, serviced 6,811 and 5,986 calls respectively, totalling to 12,797 in the year.
- A remarkable 99.93% need fulfilment rate was achieved as 10,329 caller needs were fulfilled against the total of 10,336 caller needs registered.
- 203 callers received face-to-face counselling as follow up to the call support.
- The Palliative Telemedicine Unit serviced 2,988 calls from patients and their caregivers residing outside our operational areas in the nation. Patients reached out via calls, texts, emails, WhatsApp, or video calls to get consultations about pain and symptom management.
- Two virtual Helpline Networking Meets were conducted to enhance collaboration within the cancer care ecosystem and improve the accessibility and comprehensiveness of support resources available to patients.





Telephone Helpline Statistics

Statistics	Data
Total calls serviced in the year	12,797
Average calls serviced per month	1,066
Caller needs registered	10,336
Caller needs fulfilled	10,329
Face-to-face counselling sessions	203
Referrals to CanSupport services	1,107
Referrals for volunteer enrollment	10
Referrals for resource facilitation	304

Number of Calls Serviced



Hospital Outreach & Third Party Resource Facilitation

The Program

“ The **Hospital Outreach program** is implemented by Networking Officers based in various hospitals. They help cancer patients and accompanying caregivers navigate through the maze of cancer care, provide them with required information and steer them to pertinent resources as well as service referrals.

The **Third Party Resource Facilitation program** was added to the Outreach program in 2014.

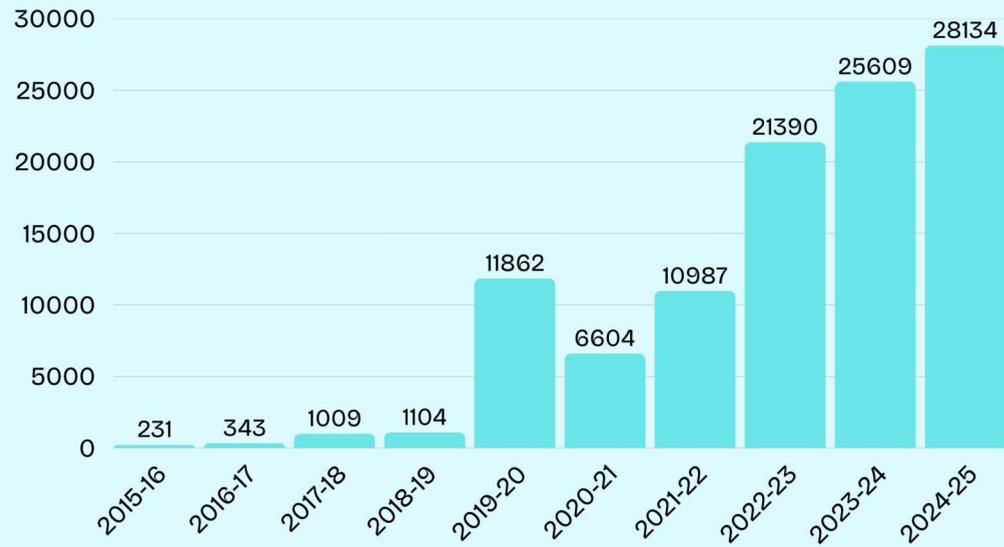
Highlights

- The Hospital Networking teams supported 22,831 patients across 65 hospitals, including 25 newly onboarded healthcare institutions, and facilitated 4,454 referrals to the Home Care teams.
- The program mobilised 70% of referrals for the Home Care teams.
- The collaboration with the Medical Social Service Unit at AIIMS through deployment of a dedicated social worker within the hospital premises helped us facilitate resources for the patients in need in the year.
- 28,263 patients were enrolled in the resource facilitation program in the year, out of which we were able to support 28,134 cases (99.5%) with their resource requirements.
- ₹677 lakh worth of financial grants were mobilised from Central and State Government Schemes for the economically backward patients with some key ones being Rashtriya Arogya Nidhi, Prime Minister Relief Fund, Delhi Arogya Nidhi, Chief Minister Fund, and EWS Fund.
- Other resources, including chemotherapy drugs, prosthetic limbs, lymphedema support garments and bras, wheel chairs, mobility aids, etc., were also mobilised for patients through varied civil society networks. The valuation of these in-kind resources totaled to about ₹242 lakh.
- CanSupport's Small Aid Fund helped 317 patients by helping with direct financial support to purchase chemotherapy drugs as an interim solution.



Key Insights

Number of Patients Supported



Resources Mobilised (in lakh)



Community Outreach and Awareness (COR)

The Program

“ **Community Outreach and Awareness program** has been a core activity which goes in conjunction with Home Care services. The program is executed by a team of seasoned and competent Community Outreach Officers who strive to disseminate basic yet vital information about cancer, palliative care and CanSupport’s free of charge services to the most underserved communities such as slums, low income colonies, resettlement areas, and villages.

The key stakeholders of these communities are empowered and educated to identify people facing cancer and refer them to our helpline for timely guidance and support. Information, Education, and Communication (IEC) materials in Hindi, English, and Gurmukhi are distributed extensively for providing digestible guidelines. The team also organises regular awareness and screening sessions conducted by our expert doctors and nurses to build effective networks for coordination across core components.

Highlights

- Through our ‘Train the Trainer’ program, 1608 Anganwadi workers and 987 Self Help Group women were trained as community trainers around community awareness and early cancer detection. The objective was to equip them with essential knowledge and skills required to sensitise other women and men in their communities about cancer prevention, screening and early diagnosis. They were provided with illustrated Flip Chart Books and other IEC material to aid their education activities.
- Cancer screening camps were organised throughout the year in villages and slums with 1202 people getting screened for cancer with support of Rajiv Gandhi Cancer Institute & Research Centre, Rohini.
- The program mobilised 30% of referrals for the Home Care teams.
- 53 awareness sessions and screening camps were held during the year in collaboration with RWAs, Clubs, Societies, Educational Institutions, and several Corporates where 912 people were screened for cancer.
- A drive to spread awareness regarding the growing incidence of cervical cancer as well as preventive HPV vaccine was carried out in Gurugram.
- The collaborations with community based organisations helped to make people aware about the benefits of palliative care so that they may refer those who require services earlier than later in the course of cancer or other serious illnesses.



Community Outreach Visits

Low Income Communities	977	RWAs, Panchayats, and NGOs in the Communities	967
Anganwadis	1,345	PMJAY Kendra	96
General Physicians	2,166	Religious Places	886
Laboratories, Diagnostic Centres, Chemist Shops	4,113	Dharamshalas	52
Government Dispensaries	610	Miscellaneous	1,192



Training, Quality Management, & Research Unit (TQMRU)

The Program

“ At CanSupport, we believe our strength lies in our people – both staff and volunteers. We are committed to their continuous development, making learning and program refinement an ongoing priority. By integrating global best practices and research methodologies, and regularly consulting with stakeholders, including medical experts, beneficiaries, and partners, we continuously work to enhance the quality and relevance of our services. These collaborative efforts help us tailor our interventions to emerging challenges and shape them into effective solutions.

Our Training, Quality Management, and Research Unit plays a pivotal role in this process. Comprising our most seasoned doctors, nurses, and counsellors, this dedicated team leads capacity building, ensures quality standards, and fosters technical excellence. The Unit conducts comprehensive mentoring and monitoring across all programs, providing rigorous training to new staff and promoting a culture of continuous learning among all team members and volunteers.

CanSupport's approach uses evidence-based range of structured methods and practices for consistent service delivery. Clinical Assessment tools such as Nursing Delirium Screening Scale (NuDESC), Patient Health Questionnaire (PHQ-9), Distress Thermometer, Karnofsky Performance Status (KPS), and Edmonton Symptom Assessment Scale (ESAS). Combined with other tools being mobilised for communication, awareness, mentorship and replication, the regular training and capacity building also aids in ensuring high quality care for patients and families.

In addition to internal development, the Unit undertakes research to identify evolving needs and improve care delivery. It also extends its impact by offering palliative care training to the broader healthcare community, helping spread awareness and understanding of this essential aspect of healthcare.

Highlights

A: CAPACITY BUILDING OF CANSUPPORT TEAMS

CanSupport is committed to nurturing its multidisciplinary teams of doctors, nurses, counselors, physiotherapists, social workers, and dedicated volunteers; not only as highly skilled professionals in palliative care but also as compassionate individuals who bring holistic healing through their therapeutic presence.

a. In-house Palliative Care Capacity Enhancement Sessions

In the reporting year:

- Intensive capacity-building courses of 4 to 10 weeks duration were conducted for 46 newly inducted multidisciplinary staff.
- 173 capacity enhancement sessions were held, led by both in-house and guest faculty. Of these, 24 were common for all multidisciplinary teams and focused on palliative care interventions specific to cancer, while 90 were tailored to specific professional groups and addressed care for patients with other serious, non-cancer illnesses.



Highlights

b. Palliative Care Training Sessions by External Faculty

Trainer/Designation	Session(s)
1 Anjali Gopalan, Founder & Executive Director, Naz Foundation (India) Trust	Sex and Sexuality in Cancer
2 Dr. Bhanu Pratap, AIIMS, Jhajjar	Ethics in Advanced Care Directives
3 Dr. Hiba Siddiqui, Principal Psycho-oncologist, Max Healthcare	Sexual Concerns
4 Dr. Rakesh Garg, Professor, Onco-Anaesthesiology and Palliative Medicine, AIIMS, Delhi	Oncological Emergencies & Management
5 Shailaja Ranjan Raj, HR & Training Consultant, Sumaitri (NGO), Delhi	Management of People with Suicidal Tendencies
6 Dr. Tushti Bhardwaj, Professor, Dr. Bhim Rao Ambedkar College, University of Delhi	Research on Integrated Palliative Care Outcome Scale (IPOS)

c. Participation in a Conference and External Trainings

- 1 June 2024
Indian Association of Palliative Care - Course in Physiotherapy
 - Foundation Course in the Physiotherapy - Palliative Care interface
 - 4 Physiotherapists participated
- 2 January - February 2025
32nd International Conference of the Indian Association of Palliative Care (IAPCON), J&K chapter of IAPC and AIIMS, Jammu
 - Faculty for session: 'Home is where the care is: Establishing Palliative Home Care'
 - Speakers for: 'Homecare in Palliative Care: Addressing Needs, Barriers, and Opportunities', 'Setting Standards: Defining the Essentials for Quality Home-Based Palliative Care', 'Sustaining Homecare: Resource Mobilization and Best Practices', 'Navigating Regulations: Opioid Licensing and NDPS Act Compliance for Homecare'
 - Panelist for session, 'The Elephant in the Room: Addressing Sexual Issues in Quality Care'
 - Co-chair for session 'Introducing Palliative Care in Healthcare Systems'.

- 3 March 2025
10th CME of Delhi-IAPC, Vardhman Mahavir Medical College (VMMC) & Safdarjung Hospital, Delhi
- 4 September 2024 - November 2025
National Fellowship in Palliative Nursing

- Participation in sessions aimed towards creating simulation based learning with expert inputs.
- Nurse Hardeep Kaur Enrolled in the program.

d. Capacity Building of Supportive Care Programs and Head Office Teams

38 subject-specific training sessions were organized for personnel and volunteers engaged in our Supportive Care Services, which included:

- 18 sessions for the Telephone Helpline team
- 12 sessions for the Volunteers
- 8 sessions for Hospital Outreach and Community Outreach teams

e. Training Sessions on Organisational Policies and Ethics

Trainer/Designation	Session(s)
1 Harmala Gupta, Founder - President, CanSupport	CanSupport Culture & Values
2 Dr. Megha Consul, Senior Consultant & Unit Head, Neonatology, Fortis Hospital, Gurugram	How to Recognise Abuse in Children
3 Radhika Shapoorjee, Founder & CEO, Mediation Mantras	Difficult Conversations
4 Prof. Dr. Rama V. Baru, Honorary Member, Managing Committee, CanSupport	Safeguarding CanSupport Work Culture

B: TRAINING & EDUCATION OF THIRD PARTY PROFESSIONALS

CanSupport is committed to strengthening the palliative care ecosystem by providing high-quality training and education to health and social care professionals, practitioners, students, and interns. Our programs are designed to build essential knowledge, skills, and attitudes in palliative care, and are tailored to suit the specific needs of various professional settings.



Highlights

During the year, the following training courses were conducted:

a. CanSupport Certificate Courses

Certificate Course in Palliative Medicine

A four-week program designed to provide doctors with practical, hands-on experience in delivering palliative care across diverse clinical settings

- 16 Doctors trained across 7 Courses.

Certificate Course in Palliative Nursing

This four-week course offers both theoretical and practical training for nurses in the principles and practices of palliative care

- 13 Nurses trained across 6 Courses.

Certificate Course in Palliative Counselling

An intensive eight-week program focused on equipping participants with the knowledge and skills required for effective counselling in palliative care

- 10 Counsellors trained across 3 Courses.

b. Annual Foundation Course in Palliative Care

CanSupport, in collaboration with Institute Rotary Cancer Hospital (IRCH), AIIMS, and supported by Toppan conducted its 22nd Annual Foundation Course in Palliative Care on March 5 & 6 at the Jawaharlal Nehru Auditorium, AIIMS. The event was graced by presence of Prof. Dr. Sushma Bhatnagar (Dr BRI-IRCH, AIIMS), and Prof. Dr. Seema Mishra (Dr BRA-IRCH, AIIMS). The two-day course focused on the fundamental principles and practices of palliative care and was designed for healthcare professionals, students, interns, and volunteers. The comprehensive program included 18 modules and all of the 168 participants gained crucial learnings from the sessions.

c. National Fellowships in Palliative Medicine & Nursing

The National Fellowships in Palliative Medicine/Nursing are one year distance learning programs conducted by IPM Kozhikode, Calicut in association with Christian Medical Association of India (CMAI). CanSupport is one of the national centres for the program.

d. End-of-Life Nursing Education Consortium (ELNEC)

The project is a national and international education initiative to boost palliative care. The comprehensive program is designed to enhance the knowledge and skills of nurses for patients facing serious illnesses or nearing the end of life. It provides evidence-based education to improve the quality of care for individuals with advance illness and their families.

e. Multi Thematic Workshops and Sessions in Palliative Care

To foster greater awareness and understanding of palliative care, CanSupport conducts a series of introductory workshops and educational sessions across the country, providing participants with foundational knowledge and exposure to the field.

6 Two-day continuing hours education workshops were organised for nursing students and faculty of:

- Apollo College of Nursing, Delhi
- College of Nursing, Army Hospital Research & Referral, Delhi
- College of Nursing, Hindu Rao Hospital, Delhi
- College of Nursing, Kasturba Hospital, Delhi
- Metro College of Nursing, Greater Noida
- Panna Dai College of Nursing, Deen Dayal Upadhyay Hospital, Delhi

9 Introductory Palliative Care Workshops were held:

• At Healthcare Institutions:

- Action Cancer Hospital, Delhi
- Rajiv Gandhi Cancer Institute & Research Centre (RGCIRC), Delhi
- Shri Atal Bihari Vajpayee Government Medical College, Faridabad
- Lala Lajpat Rai Memorial Medical College, Meerut
- Shree Jagannath Charitable Cancer Hospital, Ghaziabad

• At Social Sciences Educational Institutions:

- Dr. B. R. Ambedkar University, Delhi
- O.P. Jindal Global University (JGU), Sonipat
- Gautam Buddha University, Greater Noida
- Institute of Integrated Learning in Management (IILM) University, Greater Noida

f. Invitation as Faculty

Held in	Event	Participation
July 2024	5th CME (Continuing Medical Education) of Delhi-IAPC, AIIMS, Delhi	• Theme: 'Finding Light in the Shadows: End of Life Care in Last Days and Hours'
January 2025	1st National Conference on Psychotherapeutic Assessments and Interventions in Psycho-oncology (NCPO), AIIMS, Delhi	• Address on CanSupport's organisational contribution to colleges as Guest Speakers. • Recognition for our contribution towards the clinical field of psycho-oncology as an organisation.

Highlights

C: RESEARCH

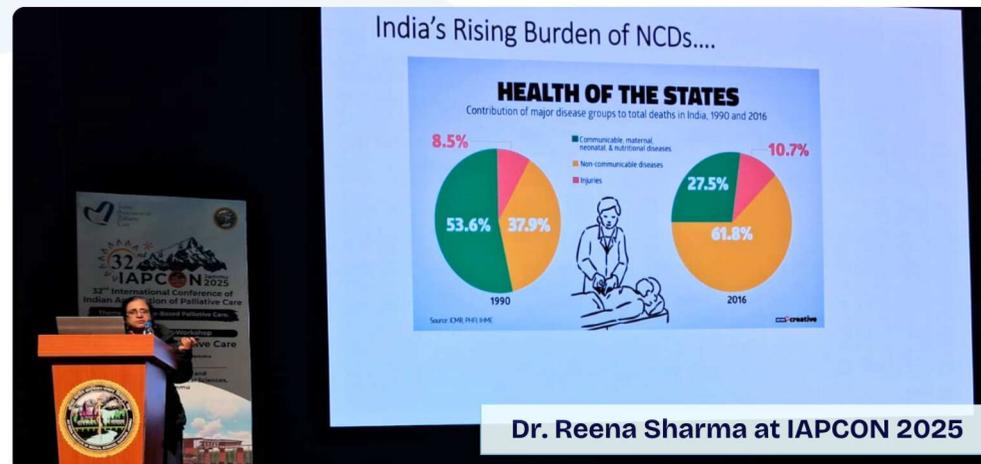
a. Research studies presented at forums:

Title: Use of prognostic indicators to assist in early identification of patients nearing end of life to help with better assessment, planning, and provision of quality care
 Authors: Dr. Reena Sharma, Dr. Ishita Gandhi and Dr. Smita Taneja (CanSupport)
 Forum: IAPCON 2025, Jammu

b. Ongoing Research studies:

Title: 'Relaxation Adaptive-Movement Program: An Initiative in Stress Relief for Palliative Patients'
 Authors:
 Zuleikha (Founder, The Storydancer Project), Dr. Ishita Gandhi and Pallika Chaudhary (CanSupport)

Title: Effect of the Integrative Oncology approach on the Quality of life and outcomes of treatment of Hematology Oncology patients at AIIMS enrolled in CanSupport
 Investigators:
 Dr. Tulika Seth (Professor Hematology, AIIMS, New Delhi), Ms. Samara Mahindra (Founder & Director, CARER) and Dr. Ishita Gandhi (CanSupport)



Dr. Reena Sharma at IAPCON 2025

D: INTERNSHIPS AND OBSERVERSHIPS

A total of 118 interns from universities and hospitals across India and the United States were placed at CanSupport for hands-on training and experiential learning. These interns represented the following:

Academic Institutions

- Bhim Rao Ambedkar College, Delhi University, Delhi
- Delhi School of Social Work, Delhi
- Delhi University (South Campus), Delhi
- Maharishi Markandeshwar Institute of Medical Sciences & Research, Haryana
- All India Institute of Medical Sciences, RaeBareilly, Uttar Pradesh
- Cachar Cancer Hospital and Research Centre, Silchar, Assam
- Graphic Era Institute of Medical Sciences, Dehradun
- Homi Bhabha National Institute, Mumbai
- Christian Nursing College, Vellore
- Husson University, USA
- Meharry Medical College School of Medicine, USA
- New England School of Communications (Husson University), USA
- Princeton University, USA
- Siena College, USA
- The George Washington University School of Medicine and Health Sciences, USA
- The Ohio State University, USA
- Tufts University School of Medicine, USA
- University of Kentucky College of Medicine, USA
- University of Washington-Tacoma, USA
- University of Wisconsin-Madison, USA



Polina, an intern from the UK at East OPC

Hospitals & Health Centres

- Atal Cancer Care Centre (Civil Hospital), Ambala Cantt, Haryana
- Dr. Shyama Prasad Mukherjee Civil Hospital, Lucknow, Uttar Pradesh
- Shri Shiv Prasad Gupt Divisional District Hospital, Uttar Pradesh
- Tej Bahadur Sapru Hospital, Prayagraj, Uttar Pradesh
- Cachar Cancer Hospital and Research Centre, Silchar, Assam
- Government Multi Specialty Hospital, Chandigarh
- Dr. Rajendra Prasad Government Medical College, Himachal Pradesh
- MM Medical College & Hospital, Himachal Pradesh
- Parmar Government Medical College, Himachal Pradesh
- Tertiary Cancer Centre, IGMC Shimla, Himachal Pradesh
- Government Medical College, Jammu
- Civil Hospital, Jalandhar, Punjab
- Civil Hospital, Malerkotla, Punjab
- Civil Hospital, Moga, Punjab
- Civil Hospital, Rupnagar, Punjab
- District Hospital, Mohali, Punjab
- Government Medical College, Amritsar, Punjab
- District Hospital Banswara, Rajasthan
- District Hospital Bundi, Rajasthan
- District Hospital Didwana, Rajasthan
- District Hospital Rajsamand, Rajasthan
- District Hospital Sanchore, Rajasthan
- District Hospital Sirohi, Rajasthan
- Government Medical College, Pali, Rajasthan
- Government Hospital, Phalodi (Jodhpur district), Rajasthan
- Government Hospital, Pokaran, Rajasthan
- Community Health Centre (CHC) Haridwar, Uttarakhand
- CHC Didihat, Uttarakhand
- CHC Kirtinagar, Uttarakhand
- District Coronation Hospital, Dehradun, Uttarakhand
- District Hospital Gopeshwar, Uttarakhand
- District Hospital Uttarkashi, Uttarakhand
- Graphic Era Institute of Medical Sciences Hospital, Uttarakhand
- HMG Hospital, Haridwar, Uttarakhand
- Jolly Grant Hospital, Dehradun, Uttarakhand
- Sub-district Hospital (SDH), Pauri Garhwal, Uttarakhand
- SDH Roorkee, Uttarakhand
- SDH Mussoorie, Uttarakhand

Others / NGOs & Practicums

- Palcare, Mumbai
- Romilla Palliative Care, Mumbai



E. STRATEGIC COLLABORATIONS

CanSupport signed MOUs for training and research with:

- Institute of Integrated Learning in Management (IILM) University , Greater Noida
- O.P. Jindal Global University (JGU), Sonapat, Haryana
- Military Hospital, Meerut

Corporate Social Responsibility: Employee Engagement Activities

Since 2018, CanSupport has collaborated with a wide range of corporate partners to design and implement impactful employee engagement initiatives that nurture empathy, purpose, and social responsibility in the workplace. These activities, conducted in both virtual and in-person formats, provide employees with meaningful avenues to contribute their time, skills, and creativity in support of individuals and families affected by cancer.

Each engagement is carefully curated to match employees' strengths and interests, which can range from having interactive sessions with patients, organising creative workshops, awareness campaigns, to volunteering in CanSupport's programs. Such initiatives not only bring comfort, encouragement, and joy to patients of all ages but also strengthen team spirit, enhance employee well-being, and foster a deeper sense of corporate citizenship.

Through these shared experiences, employees, CanSupport staff, and volunteers come together to build a compassionate community, reinforcing the impact of collective action in making a tangible difference in the lives of those fighting cancer.

We had several organisations host the 'Toy for Joy' activity at their premises. The employees from Adobe and SRF Limited cherished making soft toys which were later distributed amongst the younger attendees of our Day Care. The smiles that these brought upon the kids' faces is something the participants shall forever treasure. ▼





ZS Associates India Private Limited

ZS Associates India Private Limited, Gurugram hosted a 'Toy for Joy' session where the employees made holiday season themed stuffed toys together with attending an awareness session to learn about the work CanSupport does for cancer patients. A group of ten staff members also joined and excitedly engaged with the Day Care attendees and got to learn more about their experiences.



SCA Health, Noida



SCA Health, Noida's staff joined together to make Christmas wishes of young patients come true. Several of our Day Care attendees were overjoyed to receive thoughtful and heartfelt gifts.

More Activities

Name of Institution	Activity
1 Vaco Binary Semantics LLP	Ration collection drive for patients
2 Sun Life Global Solutions - India	Organised fun activities & magic show
3 Formula Corporate Solutions India Pvt Ltd	Organised fun activities for the patients and caregivers
4 Google LLC	Google Giving
5 Adobe Systems	Sports and Grants Day
6 HDFC Sales	Health Camp & Cancer Awareness Session



Adobe Systems

Meeting chat

- 1. Stay Active
- 2. Take it slow
- 3. Don't fill your stomach
- 4. Surround yourself with good Friends
- 5. Get in shape
- 6. Smile
- 7. Reconnect with nature
- 8. Give thanks
- 9. Live the moment
- 10. Follow your Ikigai

Barco

Barco Electronic Systems Pvt Ltd conducted informative and pragmatic sessions on 'Time & Stress Management', 'Mindfulness', and 'Advanced Excel' for the CanSupport staff. The interactions offered tips which are implementable in both personal and professional lives and the team benefitted from them.



Sun Life Global Solutions

Events

Melodious Evening organised to mark World Hospice & Palliative Care Day

“ To join in the fervour of the global movement that is World Hospice & Palliative Care Day (WHPCD), CanSupport organised a Melodious Evening of ghazals, geet, and Sufi music with singer Noopur Sidhu Narayan on 14 September 2024 at the Bahá'í House of Worship. She was accompanied by Dr Rajneesh Gupta on keyboard and harmonium, Dr Saarang Narayan on guitar, and Manoj Naagar on tabla.

The concert was attended by more than 400 people which included representatives from corporates, special guests from varied fields, medical professionals, students, and 49 cancer patients who are in our care. Mr K. R. Chawla, Deputy Drugs Controller, Delhi; Mr Asad T. Ansari, Senior Drugs Inspector; Prof Dr Rama Baru, CanSupport Managing Committee member; Ms Malti Sachdev, Senior Managing Director, Varian Medical Systems International India Pvt Ltd; Ms Prema Bhandari from John L. Bissell Foundation, and Dr Tapaswini Pradhan, Sr Consultant, Head and Neck Oncologist, Apollo Hospital were among the distinguished lot. Mr Bhayana, a staunch CanSupporter to whose memory the event is forever dedicated, was fondly remembered.

The soulful renditions of original compositions and some cherished classics by Noopur Sidhu Narayan left the audience mesmerised and truly stirred everyone. Several attendees were moved to get up on their feet and gleefully match the rhythm of the lyrics. The evening surely left a lasting impact on everyone in the auditorium.

Chief Patron of the Event
Sophie Ahmed

Event Sponsors, Supporters and Donors

Axiom Global Technologies India Pvt Ltd | Bhanu Seth | Chawla Art Gallery | Classic Consultancy And Services | Devats (India) Pvt Ltd | Garg Medicos | Jagan Nath Charitable Cancer Institute & Research Center | Jewellers M Rajsons | Jindal Stationers | K I C Food Products Pvt Ltd | Molecular | New Era Public School | Oneinsure | R S Pharmaceutical | Shades Of India Crafts Pvt Ltd | Vitrana Healthcare L L P | Achala Kaul | Adit Dave | Ashok Juneja | Chitra Mehta | Devapriya Choudhury | Ela Trivedi | Harsharan Kaur | Indu Madho Bijlani | Jasjit Singh Chawla | Krishna Arora | Navin Panpalia | Rajni B Arora | Ramesh Kumar | Pamala | Rashmi Sobti | Rohit Madan | Sarika Ahuja | Savita Arora | Shakuntla Khurana | Shirin Jain | Sujatha S Kumar | Sumita Rawlley | Trigon TSLLP | Urvashi Dhamija

Pro bono Courtesies

Venue: Bahá'í House of Worship
Music Artiste: Noopur Sidhu Narayan and her accompanists Dr Rajneesh Gupta, Dr Saarang Narayan, and Manoj Naagar





Events

Charity Dinner & Dance

“ The CanSupport Charity Dinner & Dance is a signature event designed to bring together well-wishers and supporters in a spirit of solidarity for the cause of palliative care. These evenings offer a unique opportunity to celebrate shared values, reflect on our journey, and discuss future plans, all while raising essential funds to sustain our free services for those most in need. Blending joy with purpose, these events foster heartfelt conversations and a sense of community.

During the year, three successful editions were held:

Gurugram – August 2024:

Nearly 90 dedicated CanSupporters gathered to reaffirm their commitment to our mission. Harmala Gupta, addressed the gathering, sharing key milestones and the organisation’s continued growth. The Guest of Honour, Subodh Bhargava—Independent Director Chairman at Tata Communications Ltd. and Wartsila India Ltd.—spoke passionately about the importance of end-of-life care, drawing from personal experience. The evening featured a mesmerising performance by Rahul Singh, the Math Mentalist, and musical entertainment by Ruchika and Deepak Castelino, who filled the dance floor with lively tunes.

Courtesies

- CureLo
- Beverages: Diageo India

USA – December 2024:

Atul Gandhi, Founder & CEO of Seva At Home, hosted a Charity Dinner during the holiday season to raise awareness and funds for CanSupport. The gathering brought together members of the Indian diaspora committed to giving back. Harmala Gupta virtually addressed the attendees, highlighting how their generosity has enabled us to continue our growth.

Chandigarh – March 2025:

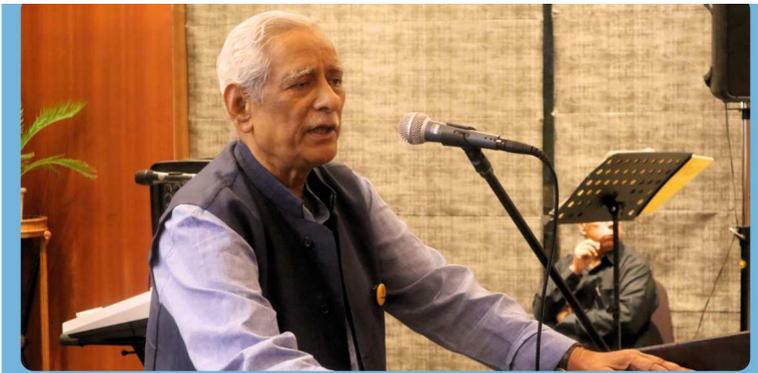
75 supporters came together at Whispering Willows, Zirakpur to raise contributions in support of CanSupport’s work. Guests donated generously, and Harmala Gupta shared key updates on programmatic progress. We express our heartfelt gratitude to Shivalik Bimetal Controls Limited, the Principal Supporter, and others for their valuable contributions. Special thanks go to Mohini Daljeet Singh, a member of our Managing Committee, whose dedication was instrumental in organising the event. The evening not only helped raise awareness and support but also served as a platform for exploring future collaborations and initiatives.

Principal Supporter

- Shivalik Bimetal Controls Limited

Courtesies

- Beverages: Diageo India
- Jewellers Khannasons
- Parvaa
- Kaveri
- Snaan
- Sage & Herbs





Events

18th CanSupport Walk for Life: Stride Against Cancer

Event Partner



CSR Partner



“ The 18th edition of CanSupport’s flagship event, **Walk for Life – Stride Against Cancer**, was successfully held at Jawaharlal Nehru (JLN) Stadium, New Delhi. This year witnessed an enthusiastic turnout of over 6,000 participants from schools, colleges, universities, corporates, and other institutions, along with our committed volunteers and staff members. For the first time, the event included a 5KM Run, which saw energetic participation from seasoned runners and newcomers alike, further amplifying the spirit of solidarity.

Participants walked and ran in unity, raising their voices and placards in support of those affected by cancer. The atmosphere was charged with energy, hope, and resilience, as banners across the venue shared key messages about cancer awareness, early detection, and preventive health practices.

The event commenced with a heartfelt message from our Founder-President, Harmala Gupta.

Radhika Shapoorjee, Member of CanSupport’s Managing Committee delivered the message which called for action and highlighted the importance of regular physical activity in cancer prevention: “It is a time to share experiences, meet friends, honour those living with cancer, and remember those we’ve lost. Most importantly, it’s a call to urgent action. Cancer is on the rise, but lifestyle changes – particularly exercise – can help keep it at bay.”

Distinguished guests including David Mulford, former US Ambassador to India, and event patron Jeannie Mulford, joined the walk along with notable dignitaries such as Dr. Pramod Kumar Julka (Vice-Chairman Oncology, Max Institute of Cancer Care), Dr. Y. Suresh Reddy (Director, SRF Foundation), and Vikas Khatri (Regional Manager – F&A, Waters India Pvt. Ltd.).

The event was officially flagged off with a Lap of Honour led by cancer patients and caregivers under CanSupport’s care, symbolising courage and perseverance.





Events

18th CanSupport Walk for Life: Stride Against Cancer

The inaugural 5KM Run drew significant attention, thanks in part to the efforts of marathoner Tarun Walecha who helped spread the word. The first-place winners were Sahil Kumar (Men's category), who travelled all the way from Saharanpur, and Kavita Gupta Rajput (Women's category).

In recognition of continued support and contributions, several honours and awards were presented:

- Gold Scroll of Honour:
Optum Global Solutions India Pvt Ltd
- Silver Scroll of Honour:
Cipla Foundation, accepted by Janardhan Pakhare, CSR Program Manager
- Scroll of Honour:
SRF Limited (accepted by Dr. Y. Suresh Reddy) and Waters India Pvt. Ltd. (accepted by Vikas Khatri)
- Largest Volunteer Group – Corporate:
ZS Associates India Private Limited, accepted by Eshita Jaggi
- Day Care Support Partner:
Tanisa Foundation

Additional awards included:

- Largest Participating Corporate Institution:
Idemia India Foundation
- Largest Participating Academic Institution:
Pathways School, Baliawas, Gurugram
- Largest Volunteer Group:
Aayozak Foundation
- Highest Pledge Raising Individual:
Purushottam Maheshwari
- Special Awards:
Sampann Sewa Sankalp Foundation and Delhi College of Photography (DCOP)
- Special Recognition:
Rajiv Gandhi Cancer Institute & Research Centre (RGCIRC)



Events

18th CanSupport Walk for Life: Stride Against Cancer

Other Partners & Supporters

- Aayozak
- ABS Association of British Scholars
- Achala Kaul
- Ambassador David Mulford and Mrs. Jeannie Mulford
- Amar Fruit Wala
- Anirudh Nair
- Anita Marwaha
- Anjali Singh
- Anjana Bakht
- Anubhuti Agrawal
- Anuradha Mittal
- Aseem Charitable Education Trust
- Aseem's Library
- Ashutosh Kaul
- Bhanu Seth
- Bikanervala Foods
- Bisleri International
- Bonn
- Border Security Force
- Chitra Mehta
- Cornitos
- Delhi College of Photography
- Delhi Drum Circle
- Delhi Fire Service
- Delhi Police
- Delhi Traffic Police
- Dharamshila Narayana Superspeciality Hospital
- Ela Trivedi
- Emerging Securities Pvt Ltd
- Gita Aggarwal
- Gurmanak Singh
- Harmala Gupta
- Inner Wheel Club of Delhi, Midwest
- Inner Wheel Club of Delhi, Vasant Kunj
- Inner Wheel Club of Delhi, Vasant Vatika
- Interem Relocations
- Ishtihaar
- Kavita Agarwal
- Kawal Sarbjit Singh
- Dr. Kunti Sondhi Public Charitable Trust
- Max Institute of Cancer Care, Lajpat Nagar
- Meena Rastogi
- Miezu
- Monica Malhotra
- Music Factory
- Nadira Chaturvedi
- Neelam Mohta
- Nestle
- Nilima Chawla
- Patients for Patient Safety Foundation
- Prama Bhandari
- Perna Tandon
- Priya Jain
- Project Help
- PSRI Hospital
- Punam Narendra Singh
- Purushottam Maheshwari
- Rajni Bhagat Arora
- Rashmi Sobti
- Renu Mital
- Ritu Agrawal
- Dr. Ritu Aggarwal
- Royal Mavericks
- Sai Aerobics, Faridabad
- Shirin Jain
- Sindhu K George
- Som Mittal
- Swarn Vohra Memorial Foundation
- The Rajiv Gandhi Cancer Institute & Research Centre
- The Storydancer Project
- Usha Agarwal
- Usha Chopra
- Vandana Chawla
- Vinita Idnani

The vibrant event was complemented by dynamic performances from Music Factory, Sai Aerobics, and the Delhi Drum Circle, while the BSF brass band lifted spirits with their rousing tunes. A special artistic performance by Zuleikha of The Storydancer Project and energetic compering by Emcee Abhinav ensured high engagement and a festive mood throughout the morning.

As the event drew to a close, participants left with smiles and enthusiasm, already looking forward to the next edition, scheduled for February 1, 2026.





Events

Annual Remembrance Day

“ Remembrance Day is a deeply meaningful and emotional occasion held to honour and celebrate the lives of those who are no longer with us. Bringing together bereaved families, friends, caregivers, and CanSupport, the event offers a space for shared reflection, healing, and remembrance.

The gathering fosters a compassionate and supportive environment where individuals can openly express their grief, draw comfort from shared experiences, and find strength in collective remembrance. It serves as a powerful reminder of the lasting connections we hold with those we have lost and the profound impact they continue to have on our lives.

Through this event, CanSupport reinforces its commitment to walking alongside families in their journey of grief, offering solace and compassion while upholding the memory and legacy of their loved ones.

Remembrance Day Gatherings Across Regions

Remembrance Day was commemorated across several locations through the year, bringing together bereaved families, caregivers, and members of the CanSupport community.

The first of the commemorations was held in **Jamshedpur** on 1 September, in collaboration with the Suri Seva Foundation. Nearly 100 family members and caregivers gathered to pay tribute to their loved ones. Lamps were lit, and heartfelt messages were shared as participants reflected on cherished memories. The event also acknowledged the unwavering dedication and compassionate service of our home care teams.

In **Amritsar**, the gathering took place on 26 October at Bhavan's SL Public School. Families of patients formerly under CanSupport's care came together to share stories, experiences, and fond recollections of their loved ones.

On 24 November, **Bathinda** hosted a similar gathering, offering a space for family and friends of our beneficiaries to pay their respects and find comfort in shared remembrance.

The inaugural Remembrance Day in **Rohtak**, Haryana, was held on 30 November, made possible through the support of Cipla Foundation and Pandit Bhagwat Dayal Sharma Post Graduate Institute of Medical Sciences (PGIMS). It marked an important milestone in extending our remembrance efforts to new regions and was warmly received by attending families and caregivers.

In **Delhi**, two Remembrance Day events were organised for the East and West Sectors. The West Sector gathering was held at the National Spiritual Assembly, Baha'i House, and the East Sector event took place at Centenary Methodist Church, Lodhi Road. At both venues, families came together to honour their departed loved ones and celebrate their lives through heartfelt stories and shared grief.

We also express our deepest condolences on the passing of Mr. Shashi Bhusan Khanna, a guiding force behind Sewa Samiti and a steadfast supporter of CanSupport's mission. His contributions, including facilitating space for our activities, will always be remembered with gratitude.



Other Highlights

CanSupport at Partner Meets

On 11 September 2024, CanSupport was invited to participate in the Optum Partner Meet held in Hyderabad. Dr Ambika Rajvanshi, accompanied by team members, represented the organisation. The event provided an opportunity to showcase our work and share insights into our growth and collaborative efforts with various partners. It was also a valuable platform to engage with other organisations and learn mutually. Notably, attendees had the opportunity to interact with Sir Andrew Witty, CEO of UnitedHealth Group, Uma Ratnam Krishnan, Managing Director, and other senior members of the Optum India team.



Optum Partner Meet

Cipla Foundation hosted its Palliative Care Partners Meet in Mumbai on 18 and 19 November. CanSupport was among the 25+ participating organisations at the gathering which was aimed to foster collaboration and strengthen networks among Cipla's palliative care partners from across India. The event encouraged sharing of best practices, and engagement with Cipla's leadership and served as a meaningful forum for reaffirming shared goals in improving access to quality palliative care nationwide.



Cipla Foundation Partner Meet

CanSupport Initiative in Shimla Commenced

Hon'ble Chief Minister of Himachal Pradesh, Thakur Sukhvinder Singh Sukhu, flagged off CanSupport's initiative to deliver home-based palliative care to cancer patients and other terminally ill individuals unable to access hospitals by launching a vehicle for the service. A part of the Pain and Palliative Cell established under the Department of Radiotherapy and Oncology at IGMC (Indira Gandhi Medical College & Hospital), CanSupport's team comprising of a doctor, a sociologist, and a nurse, look forward to bringing compassionate care to the patients in areas in and around Shimla.



Readiness for expansion to Pune

In June 2024, CanSupport and Cipla Cancer & Aids Foundation (CCAF), supported by the Cipla Foundation, came together in a unique collaboration. CCAF, which had been running a Home Care Facility in Pune since 2004, expressed a desire to hand over this facility to CanSupport.

It was planned that from 1 April 2025, CanSupport would officially take charge of the transitioned 16 staff and about 800 patients from the CCAF Home Care Facility. It was also decided to hire additional 16 new staff to manage an expanded CanSupport facility through satellite centres and further enhance work efficiency.

The last quarter of FY 2024-25 involved rigorous preparations to establish:

- Four Home Care Satellite centers in Pune at Kalyani Nagar, Khed, Warje, and Bhore
- An Outpatient Pain and Palliative Care Clinic, in collaboration with Indrayani Hospital and Cancer Institute
- CanSupport Pune Helpline
- Hospital and Community Networking activities
- Intensive training for the 32 project staff in Delhi

Advisory Committees

Palliative Care Advisory Committee

- | | |
|--|--|
| <ul style="list-style-type: none"> • Dr Bhawna Sirohi • Prof BK Mohanti • Prof Mary Ann Muckaden • Dr Rajib Dasgupta • Dr Rakesh Garg • Dr Roop Gursahani • Dr Sandhya Gupta • Prof Santosh Chaturvedi • Dr Tushti Bhardwaj | <ul style="list-style-type: none"> Medical Oncology Radiation Oncology Paediatric Palliative Care Public Health Palliative Medicine Neurology Palliative Nursing Psycho Oncology Research |
|--|--|

Supportive Care Coordination & Advisory Committee

- | | |
|---|--|
| <ul style="list-style-type: none"> • Bineeta Malhotra • Shubha Khanna • Shweta Miglani | <ul style="list-style-type: none"> Day Care Coordinators |
| <ul style="list-style-type: none"> • Rajni Bhagat Arora | <ul style="list-style-type: none"> Peer Support Chief Facilitator |
| <ul style="list-style-type: none"> • Usha Kala | <ul style="list-style-type: none"> Helpline Advisor |

Events Advisory Committee

- | | |
|--|--|
| <ul style="list-style-type: none"> • Harmala Gupta • Mohini Daljeet Singh • Nadira Chaturvedi | <ul style="list-style-type: none"> • Radhika Shapoorjee • Rajni Bhagat Arora |
|--|--|

Editorial Committee

- | | |
|---|--|
| <ul style="list-style-type: none"> • Harmala Gupta • Rajni Bhagat Arora | <ul style="list-style-type: none"> • Radhika Shapoorjee |
|---|--|

Internal Ethics Committee (Research)

- | | |
|--|--|
| <ul style="list-style-type: none"> • Dr Tulika Seth • Dr Ishita Gandhi • Anjali Gopalan • Dr Mythily Shivkumar • Dr Ravinder Mohan • Dr Reena Sharma • Dr Renu Chopra • Trideep Pais | <ul style="list-style-type: none"> Chairperson Secretary Member Member Member Member Member Member |
|--|--|

Internal Complaints Committee Sexual Harassment at Workplace

- | | |
|---|--|
| <ul style="list-style-type: none"> • Kiran Gera • Geetha Nambisan • Kamlesh Choudhary • Dr Ravinder Mohan | <ul style="list-style-type: none"> Chairperson Member - External Member - Female Representative Member - Male Representative |
|---|--|

Child Safeguarding Committee

- | | |
|--|--|
| <ul style="list-style-type: none"> • Dr Megha Consul • Pukhraj Singh | <ul style="list-style-type: none"> External Member Internal Member - Day Care Services (Male Representative) |
| <ul style="list-style-type: none"> • Savita Luka | <ul style="list-style-type: none"> Internal Member - Palliative Care Services (Female Representative) |

CanSupport Volunteers

CanSupport owes its very foundation to a dedicated group of volunteers who instilled a culture of compassion, commitment, and integrity. Today, our core volunteers continue to play a vital role by guiding our professional teams in delivering high-quality care to patients and their families. They offer their time, expertise, and energy selflessly without any expectation of compensation. Some lead patient care initiatives or mentor team members, while others support us by organising events, reviewing publications, or mobilising essential resources that help us keep our services free of charge. Their unwavering generosity and quiet strength are among our greatest assets. We extend our deepest gratitude for their invaluable support.

- Achala Kaul
- Amy Potter
- Anchal Bhalla
- Anita Marwaha
- Anjali Singh
- Anjana Bakht
- Anju Abbot
- Anshu Gupta
- Anuradha Mittal
- Ashna Kochar
- Ashwani Karha
- Bhanu Seth
- Bineeta Malhotra
- Chitra Mehta
- Dhiraj Soni
- Doll Singh
- Dolly Randhawa
- Dr Tushti Bhardwaj
- Gaurav Bhatia
- Geeta Narula
- Geetha Raghavan
- Gita Agarwal
- Gp Capt P Bhatia
- Justin Rabindra
- Jyoti Nariman
- Kajal Aswani
- Kamal Mohan
- Kaveri Ganguly
- Komal Mathur
- Mani Datta
- Manju Dogra
- Manju Rajpal
- Meena Gupta
- Meena Rastogi
- Meenu Budhiraja
- Nadira Chaturvedi
- Navaz Z Aria
- Neelam Mohta
- Neeta Bhalla
- Nilima Chawla
- Prabodh Mehta
- Pragyan Patnaik
- Pukhraj Singh
- Punam Narender Singh
- Rajni Bhagat Arora
- Rashmi Sobti
- Renu Mital
- Rohini Khullar
- Sagarika Das
- Seema Narang
- Shalini Kataria
- Shirin Jain
- Shivani Gautam
- Shubha Khanna
- Shweta Miglani
- Shyam Gupta
- Simran Preet Kaur
- Sindhu K George
- Sumita Lahiri
- Tina Rajan
- Usha Agrawal
- Usha Kala
- Vinita Idnani
- Yashika

Staff: Head Office

CEO Dr Ambika Rajvanshi

Training, Quality Management & Research Unit

- Savita Luka Masih Head - Palliative Care Field Services & Director - Palliative Nursing
- Dr Ishita Gandhi Director - Palliative Medicine
- Dr Ravinder Mohan Director - NDPS Compliance
- Anamika Pandey Deputy Director - Palliative Psychosocial Counselling
- Birbal Mahato Assistant Manager - Programs
- Dr Savera Ahmed Senior Doctor on Field Support Team
- Sindhu Raj Specialist Nurse on Field Support Team
- Jiji Thomash Senior Nurse on Field Support Team
- Miniamma John Senior Nurse on Field Support Team
- Shashi Dass Senior Nurse on Field Support Team
- Ashish Saimual Senior Counsellor on Field Support Team
- Babita Senior Counsellor on Field Support Team
- Jyotisna Rajpal Senior Counsellor on Field Support Team
- Palika Choudhary Senior Counsellor on Field Support Team
- Anju Sharma Quality Assurance Executive
- Pinki Awdhesh Jha Quality Assurance Executive
- Ranjana Sethi Quality Assurance Executive
- Sonia Gandhi Quality Assurance Executive

Resource Mobilisation

- N S Anand Head - Marketing & Public Relations
- Navdha Manager - Individual Donor Relationship & Events
- Manjusha Singh Assistant Manager - Corporate Relationship
- Akshay Baluni Deputy Manager - Communications & Digital Marketing
- Lavleen Sachdev Assistant Manager - Communications & Digital Marketing
- Savita Arora Assistant Manager - Individual Donor Relationship
- Rajni Bhatia Assistant Manager - Individual Donor Relationship
- Rajesh Kumar Senior Coordinator - Fundraising
- Rinky Pal Senior Coordinator - Events
- Vipin Kumar Executive - Events

Supportive Care Services

- Kiran Gera Head
- Dr Anita Harish Consultant - Palliative Telemedicine
- Kamlesh Choudhary Senior Counsellor - Telephone Helpline
- Preeti Khanna Senior Counsellor - Telephone Helpline
- Ratna Jajoria Senior Counsellor - Telephone Helpline
- Kiran Sachin Shahpure Counsellor - Telephone Helpline
- Pallika Choudhary Coordinator - Community Outreach
- Shashi Bharti Chief Social Worker & Coordinator - Hospital Outreach
- Mahesh Kumar Social Worker and Senior Hospital Outreach Officer
- Rajkumar Social Worker and Senior Hospital Outreach Officer
- Ambika Semwal Social Worker and Hospital Outreach Officer
- Dimpal Social Worker, MSSU, IRCH-AIIMS
- Geeta Nursing Aide & Outreach Assistant
- Rohit Kumar Senior Community Networking Officer
- Bhim Kumar Manjhi Community Networking Officer
- Soban Singh Community Networking Officer
- Nisha Verma Community Mobiliser
- Vivek Kumar Mishra Day Care Assistant
- Rekha Day Care Housekeeper

Finance & Accounts

- Renu Verma Manager
- Gaurav Singh Negi Deputy Manager
- Gaurav Kumar Senior Executive
- Akshay Soam Executive

HR & Administration

- Sushree Acharya Manager
- Jagdish Chander Senior Executive
- Laxman Singh Rawat Senior Executive
- Gaurav Poddar Executive
- Jagveer Singh Driver
- Pushpa Devi Housekeeper

Staff: Palliative Care Centres

Physicians

Senior Physicians

- Dr Ishita Gandhi
- Dr Ravinder Mohan
- Dr Reena Sharma
- Dr Smita Taneja

- Dr Aditi Sharma
- Dr Ahire Amit Babulal
- Dr Anbin Thomas M Boban
- Dr Anindya Bhalla

- Dr Anjali Mookerjee
- Dr Arvind Kumar Arya
- Dr Ashok Kumar Monga
- Dr Gaurav Kaushik
- Dr G Keerthana
- Dr Harbans Singh Sran
- Dr Harmanjeet Singh
- Dr Manmohan Dogra
- Dr Muskaan Chauhan
- Dr Pradeep Kumar
- Dr Rajeev Sharma
- Dr Rajesh Bansal
- Dr Rakesh Kumar
- Dr Rashda Jasmine Fatima
- Dr Sanjay Sharma
- Dr Savera Ahmed
- Dr Sheetal Srivastava
- Dr Sushant Thakur
- Dr Vinay Kumar Khatak

Counsellors

- Anita
- Anjali Yadav
- Balvinder Kaur
- Bulbul
- Burhan
- Jaspreet Kaur
- Kanchan Pandey
- Kiran
- Laxmi Kumari
- Mamta Singh
- Mausumi Bhansali
- Meena Sharma
- Mohd Asad
- Narinder Singh Gautam
- Nazik Nafees
- Nazima Khatoon
- Pooja
- Poonam
- Pratap Singh
- Rajeshwari Kurre
- Rajni Rajput
- Sangeeta Kumari
- Saumya
- Shaily Sharma
- Shubhangi Sharma
- Sunita Sharma
- Surendra Kumar Manjhi
- Urvashi Madhav
- Usha Devi

Physiotherapists

- Dr Kajal Behl Maggo, PT
- Dr Salma Sattar, PT
- Dr Muzzamil Ahmad Bhat, PT
- Dr Sanjeev Mandal, PT

Nurse-Counsellors

- Amandeep Kaur
- Babita
- Bindu Devi
- Chaitali Murmu
- Chetan Maya
- Charni Salim Masih
- Elizabeth Massey
- Kuljit Kaur
- Kulwinder Kaur
- Kusum Lata
- Manmohan Kaur
- Neetu
- Parminder Kaur
- Renu
- Sonu

Nurses

- Abhilasha Singh
- Arti
- Babli (Ghaziabad)
- Babli (Jind)
- Deepti Bhardwaj
- Dhanshri Parmodsing Valvi
- Gracy Francis
- Hardeep Kaur Nagra
- Iftekar Bi
- Jinu Sebastian
- Kamla Sarkar
- Karnil Kaur Mangat
- Karmali KC
- Kiranjeet Kaur
- Kuljeet Kaur
- Mahima Samuel
- Margaret Masih
- Manju Dinesh Babu
- Marykutty Joshi
- Mini Peter
- Mini Sebastian
- Naveen
- Nirmal Kumar
- Pooja
- Preti Rani
- Puja Rani
- Rajamma P
- Ramya
- Reejamma M N
- Rejani Pradeep
- Sahira
- Sakshi
- Saramma George
- Seema
- Shashi Rathore
- Shimol T Mathew
- Sini Kuriakose
- Sonia
- Suja Madhu
- Sujatha P.K
- Valsamma Varghese
- Vineeta Kumari Srivastava

Pharmacist

- Prathmesh Krishna Khutal

Program Administration

- | | | | |
|---------------------|-------------------------|----------------------|-------------------------|
| • Digambar S Sathe | Administrator (Pune) | • Pardeep K (Jind) | Public Relation Officer |
| • Sandeep | Coordinator | • Pardeep K (Rohtak) | Public Relation Officer |
| • Punit Kumar Sagar | Senior Executive | • Rajeev Ranjan | Public Relation Officer |
| • Sagir Khan | Senior Executive | • Rakesh Kumar | Public Relation Officer |
| • Sabir | Executive | • Vikash | Public Relation Officer |
| • Sonu Singh | Executive | • Madhu | Housekeeper |
| • Ajaypal Singh | Public Relation Officer | • Amit Rathi | Driver |
| • Amandeep Singh | Public Relation Officer | • Inderjeet Singh | Driver |
| • Avneesh Bhardwaj | Public Relation Officer | • M Swaminathan | Driver |
| • Avtar Singh | Public Relation Officer | • Rajbir Singh | Driver |
| • Manoj | Public Relation Officer | • Ramji Lal | Driver |
| • Mohit Kumar | Public Relation Officer | | |

Financial Report

Main Accounting Policies & Notes on Accounts

Basics of Accounting

The financial statements are prepared in accordance with the historical cost basis. Income and Expenses are accounted on accrual basis following generally accepted accounting principles and practices as well as accounting standards issued by the Institute of Chartered Accountants of India.

Fixed Assets

Fixed assets are stated at cost charge. All fixed assets are taken on the stock register. Annual stock verifications are carried out. Valuation of assets received in kind is done as a nominal value. Depreciation on fixed assets is charged on written down value method at rates, specified under the Income Tax Act, 1961.

Investments

Long term investments include Fixed Deposits of Public & Private Sector Banks. These are made after ascertaining the rate of interest offered by various banks and the period of investment. Investment decisions are taken by an Investment Committee, a sub-committee of the Managing Committee. Monthly review of Income-Expenditure is carried out. Any surplus in the savings bank account is invested in the Liquid-Deposit Account with the bank in order to earn maximum interest.

Taxes on Income

Current tax is determined in accordance with applicable Income Tax laws of India. Tax is deducted at source from salaried and other vendor bills as per the Income Tax rules. Form 16 is issued to employees & Form 16A to vendors annually.

Employee Provident Fund & Employees' State Insurance

Employee Provident Fund contributions are made as per EPF rules. The annual statement of the EPF is handed over to each employee at the end of the Financial Year. There were a total of 87 employees covered under EPF as on 31.03.2025. Employees' State Insurance contributions are made as per the ESI rules. There were a total of 9 employees covered under ESI as on 31.03.2025.

Transparency Disclosures & Legal Compliances

- No remuneration, sitting fee, or any other form of compensation is paid to any member of the Managing Committee.
- No National or International Travel cost incurred by any CanSupport Member is borne by CanSupport.
- 100% Compliance with statutory requirements of the Income Tax Act, 1961 and the Foreign Contribution (Regulation) Act, 2010.
- All donor requirements are duly complied with.
- A rigorous bi-annual audit process is undertaken. The Statutory Auditor, with a fixed remuneration, is appointed at the Annual General Body Meeting.
- The Auditor's Report and Balance Sheet are shared at the Annual General Body Meeting.

FCRA Compliances

Statutory provisions of Foreign Contribution (Regulation) Act, 2010 are duly complied with. Annual Return in form FC-4 is filed in accordance with FCRA rules. Foreign donations received are updated on MHA and CanSupport website quarterly.

Expenditure

The expenses have been accounted for on an accrual basis in the Income and Expenditure Account, in accordance with the applicable accounting standards. This ensures that all expenses are recognized in the period to which they pertain, irrespective of the timing of actual cash payments. Liabilities for all known expenses have been duly provided for as at the reporting date



CanSupport
60/2D Yusuf Sarai, (Indian Oil Bhawan Compound) New Delhi-110016
Income and Expenditure for the year ended on 31st March 2025

		(Amount in INR)	
Particulars	Note	31 March 2025	31 March 2024
I Income			
(a) Donations and Grants	11	183,418,557	134,743,918
(b) Other Income	12	19,305,677	26,067,111
II Total		202,724,234	160,811,029
III Expenses:			
(a) Expenditure on Objects of Organization-Program Expenses	13	149,564,300	119,788,165
(b) Donations/Contributions Paid- Amount Sub Grant	14	-	-
(c) Establishment Expenses	15	11,674,789	10,338,980
(d) Depreciation and amortization expense	16	53,295	62,002
Total		161,292,384	130,189,147
Excess of Income over Expenditure before exceptional and extraordinary items (III- IV)		41,431,850	30,621,882
IV			
Exceptional items		-	-
Excess of Income over Expenditure for the year before extraordinary items (V-VI)		41,431,850	30,621,882
VI			
Extraordinary Items		-	-
VII			
Excess of Income over Expenditure for the year (VII-VIII)		41,431,850	30,621,882
VIII			
Appropriations Transfer to funds:			
Transfer to/(from) Project fund:		-	-
Balance transferred to General Fund:		41,431,850	30,621,882

Brief about the Entity & Summary of significant accounting policies 1&2
The accompanying notes are an integral part of the financial statements

For & on behalf :
S. Sahoo & Co
Chartered Accountants
Firm No. 322952E

For & on behalf :
CanSupport


CA (Dr.) Subhajit Sahoo, FCA, LLB
Partner
MM No. 057426
UDIN: 25057426BMIBYA7539


Manmohan Malhoutra
Treasurer


Dr. Ambika Rajvanshi
Chief Executive Officer

Treasurer
CanSupport
60/2D, Yusuf Sarai
(Indian Oil Bhawan Compound)
New Delhi-110016

Chief Executive Officer
CanSupport
60/2D, Yusuf Sarai
(Indian Oil Bhawan Compound)
New Delhi-110016

Place: New Delhi
Date: 11-08-2025

CanSupport
60/2D Yusuf Sarai, (Indian Oil Bhawan Compound) New Delhi-110016
Balance Sheet as at 31st March 2025

		(Amount in INR)	
Particulars	Note	31 March 2025	31 March 2024
I Sources of Funds			
1 NPO Funds	3		
(a) Reserve Funds		208,785,924	167,354,075
(b) Corpus Funds		32,147,328	31,995,828
(c) Assets Funds		14,797,622	10,519,578
		255,730,874	209,869,480
2 Non-current liabilities			
(a) Long-term borrowings		-	-
(b) Other long-term liabilities		-	-
(c) Long-term provisions		-	-
		-	-
3 Current liabilities			
(a) Short-term borrowings		-	-
(b) Unspent Grant Balance		-	-
(c) Other current liabilities	4	22,066,840	18,763,284
(d) Short-term provisions		-	-
		22,066,840	18,763,284
Total		277,797,714	228,632,764
II Application of Funds			
1 Non-current assets			
(a) Property, Plant and Equipment and Intangible assets	5	15,136,270	10,911,522
(i) Property, Plant and Equipment			
(ii) Intangible assets			
(iii) Capital work in progress			
(iv) Intangible asset under development			
(b) Non-current investments	6	116,404,710	110,077,575
(c) Long Term Loans and Advances		-	-
(d) Other non-current assets		-	-
		131,540,980	120,989,097
2 Current assets			
(a) Current investments	7	51,115,305	38,609,928
(b) Inventories		-	-
(c) Receivables		-	-
(d) Cash and bank balances	8	77,320,425	49,530,117
(e) Short Term Loans and Advances	9	6,845,264	6,330,873
(f) Other current assets	10	10,975,740	13,172,749
		146,256,734	107,643,666
Total		277,797,714	228,632,764

Brief about the Entity & Summary of significant accounting policies 1&2
The accompanying notes are an integral part of the financial statements.

For & on behalf :
S. Sahoo & Co
Chartered Accountants
Firm No. 322952E

For & on behalf :
CanSupport


CA (Dr.) Subhajit Sahoo, FCA, LLB
Partner
MM No. 057426
UDIN: 25057426BMIBYA7539


Manmohan Malhoutra
Treasurer


Dr. Ambika Rajvanshi
Chief Executive Officer

Place: New Delhi
Date: 11-08-2025

Treasurer
CanSupport
60/2D, Yusuf Sarai
(Indian Oil Bhawan Compound)
New Delhi-110016

Chief Executive Officer
CanSupport
60/2D, Yusuf Sarai
(Indian Oil Bhawan Compound)
New Delhi-110016

Our Partners, Donors, Sponsors, and Supporters

Home Care Program Partners

- Adobe Foundation
- Ambience Interiors Pvt Ltd
- Barco Electronic Systems Pvt Ltd
- BCH Electric Ltd
- Borgwarner Emissions Systems India Pvt Ltd
- Cipla Foundation
- EIH Limited
- G4S Secure Solutions (India) Pvt Ltd
- Great Eastern Foundation
(Formerly Great Eastern CSR Foundation)
- HelpAge India
- Kotak Mahindra Bank Ltd
- Lal Family Foundation
- Oberoi Hotels Pvt Ltd
- Optum Global Solutions (India) Pvt Ltd
- QH Talbros Pvt Ltd
- SRF Limited
- Sunil Vachani (Dixon Technologies India Ltd)
- Suri Seva Foundation
- Tata Capital Housing Finance Ltd
- Tata Capital Ltd
- Vaha Foundation (Formerly MKH Foundation)
- Volkart Foundation Indian Trust

Home Care Program Supporters

- AVL India Pvt Ltd
- AVL Technical Centre Pvt Ltd
- Cargill India Pvt Ltd
- Casio India Co Pvt Ltd
- Charities Aid Foundation America
- Charities Aid Foundation Canada
- Divitas Capital Pvt Ltd
- Emerging Securities Pvt Ltd
- Formula Corporate Solutions India Pvt Ltd
- Hari L Mundra
- Hisar Metal Industries Ltd
- Kajaria Ceramics Ltd
- Malini Saran
- Mridul Arora
- Net Solutions India Pvt Ltd
- Nissin ABC Logistics Pvt Ltd
- Online Giving Foundation
- Oyster Bath Concepts Pvt Ltd
- Punjab National Bank
- Purushottam Maheshwari
- Real Time Data Services Pvt Ltd
- Ruchi Jain
- SCA Ecode Solutions Pvt Ltd
- Selan Exploration Technology Ltd
- Shivalik Bimetal Controls Ltd
- Sita Nirman Pvt Ltd
- Sophie Ahmed
- Sunil Wilde Mathrani
- Svam Toyal Packaging Industries Pvt Ltd
- UK Online Giving Foundation

Home Care Program Donors (>₹25,000)

- Achala Kaul
- Akshay Garg
- Ankur Kalra
- Annelita Ravinder Thadhani
- Anuradha Mittal
- Anurag Kumar
- Bharti Gupta Ramola
- Deepak Khullar
- Dr Ambika Rajvanshi
- Dr Wazida Tabassum Rahman
- Garvita Chawla
- Gursharan Kaur
- Hareena Daulet Singh
- Hiroo Mirchandani
- Indu Uppal
- Innerwheel Club of Delhi South
- Jaishree Viswanathan
- Janki J Mirchandani
- Jatinder Kaur Mann
- Jyoti Singh Bedi
- Krishan Kalra
- Krishan Kumar Gupta
- Leila Kabir Fernandes
- Manjula
- Meena Prakash
- Mohit Gupta
- Mrinal Misra
- Narayan Swamy Nagaraj
- Neeti Gupta
- Nivedita Jagga
- Parbodh Mehta
- Pawan Singh
- Perna School of Inspiration
- Priya Jain
- Rahul Kumar
- Rajat Setiya
- Rajiv Kumar Jain
- Rajiv Mehrotra
- Ram Murti Raina
- Ramesh Varadarajan
- Ranjana Sethi
- RR Verma
- Saloni Roy
- Saranjit Singh
- Saroj Gupta
- Savita Lokur
- Sejal D Kote
- Shashi Goyal
- Shobhna Suri
- Shyamlal Gupta
- Sitaram Jindal Foundation
- Smita Lanba
- Sudha Tewari
- Sujit Sen
- Sushma Dhingra
- Syed Khalid Husain
- Syed Tariq Husain
- Uma Suri
- Usha Rai
- Vasundhara Nath
- Vatsala Balakrishnan
- Veena Dar
- Vijay Kumar Gupta
- Vineet Jain
- Vivek Malhotra
- Wg Cdr Pankaj Dua
- Yash Dev Sharma
- Yogesh Kumar Mattoo
- Yogeshwar Saran Kothiwala

Our Partners, Donors, Sponsors, and Supporters

Outpatient and Mobile Clinic Program Partners

- Manju Jain
- Optum Global Solutions India Pvt Ltd
- SRF Limited
- Suri Seva Foundation
- Tata Capital Ltd
- Vaha Foundation (Formerly MKH Foundation)

Day Care Program Partners

- EIH Limited
- External Affairs Spouses Association Charitable Trust
- Reliance Foundation

Day Care Program Supporters

- Gaurav Chopra
- Gitanjali Duggal
- Innerwheel Club of Delhi Midwest
- Isbah Ajaz
- Neeta Bhalla
- Parbodh Mehta
- Radhika Shapoorjee
- Ruchi Garg
- Sophie Ahmed
- Tara Laroia

Telephone Helpline Partners

- Great Eastern Foundation (Formerly Great Eastern CSR Foundation)
- Vaha Foundation (Formerly MKH Foundation)

Resource Facilitation Program Partners

- Blue Whale Advisory Services Pvt Ltd
- Volkart Foundation Indian Trust

Training and Research Program Supporters

- Nupur Bhargava
- Subodh Bhargava
- Toppan Speciality Films Pvt Ltd

Community Outreach, Awareness & Training Partners

- Fairlop Lions Club
- Idemia India Foundation
- Ircon International Ltd
- Pfizer Products India Pvt Ltd
- Waters India Pvt Ltd

In-Kind Medicines & Medical Equipment (>₹25,000)

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- Vinayak Chatterjee
- Vinita Idnani

Testimonials

“ A Delhi patient's family in our care

It was a very reassuring and wholly pleasant experience to have the CanSupport team visit us. We are feeling so much more confident and self-assured to handle this situation. The fact that all of you are there for support in time of need makes a lot of difference. Dr Smita Taneja, who heads the team, surely deserves special appreciation, as do the nurses and the counsellors.”

“ Appreciation for Sonipat Team from one of our Patient's Caregiver

I want to express my deepest gratitude to Dr Anindya Bhalla, along with Mr Sonu and Ms Suman, for the exceptional care and compassion you provided to my mother during her final days. Your presence not only eased her pain but also brought comfort to our family during an incredibly difficult time. We are also deeply grateful for how you ensured that all necessary medicines and equipment were made available on time, making it possible for her to remain as comfortable as possible. Dr. Bhalla - your guidance and expertise ensured that she received the best possible care, allowing her to spend her last days with dignity and peace. Your prompt advice to visit her the day before she passed gave us the chance to be with her one last time, a moment we will forever cherish. That call to see her ensured that we could hold her hand, speak with her, and be by her side when it mattered most. CanSupport's commitment to palliative care is truly invaluable, and I am forever grateful for the care, empathy, and respect you showed my mother. Thank you for being a pillar of support when we needed it the most.”

“ Mansa Team acknowledged by Bantu Mohal, a patient of ours

I would like to express my sincere gratitude to Dr. Rajesh Bansal, Sister Karnail Kaur Mangat, and Counsellor Chetan Maya for their exceptional care and support. Their guidance throughout my treatment has been invaluable, and I truly appreciate their dedication and expertise. Their professionalism is truly commendable, and I deeply admire the way the team has been guiding us through every step of the process. Their home visit was incredibly thoughtful and made a significant difference in ensuring comfort for me. Beyond medical care, the support they have provided has been truly uplifting. Their reassuring words, patience, and understanding have given me the confidence to stay positive and their encouragement has made a tough time much easier to navigate. Thanks to their kindness. Furthermore, I am also pleased to share that my ongoing treatment is progressing well, thanks to their attentive approach. I highly recommend the team for their compassion and commitment to well-being of patients like me.

Letter of thanks from Delhi's Mishra Family

: Heartfelt Thanks for your Compassionate Care And Support

Dear Dr. Sanjay, Sr. Sini, Ms. Kiran and the entire CanSupport Home Care Team,
Our beloved father, Sri Fakir Mohan Mishra left for his heavenly abode on the 31st of July, 2024. While this has been an incredibly difficult time for our family, we take solace in knowing that his final days were spent surrounded by love, happiness and receiving the best possible care. Your dedication and tireless efforts made a huge difference in his quality of life, and for that, we are eternally thankful.

Papa, as well as, all of us developed a homely connection with all of you. Your weekly visits, medical expertise, and the personal attention you provided offered not only physical relief for Papa but also emotional comfort for all of us. Your gentle care and constant presence made an immeasurable difference during such a challenging period. Your efforts not only helped him manage his health, but also allowed our family to cherish precious moments with him.

We will never forget the way you supported us, taking time to explain every step, offering reassurance, and always being available whenever we had questions or concerns. It was your unwavering commitment that allowed our father to remain at peace, and for that, we will forever be grateful. Your firm devotion, not only as doctors but as compassionate human beings, has left a lasting impact on our family.

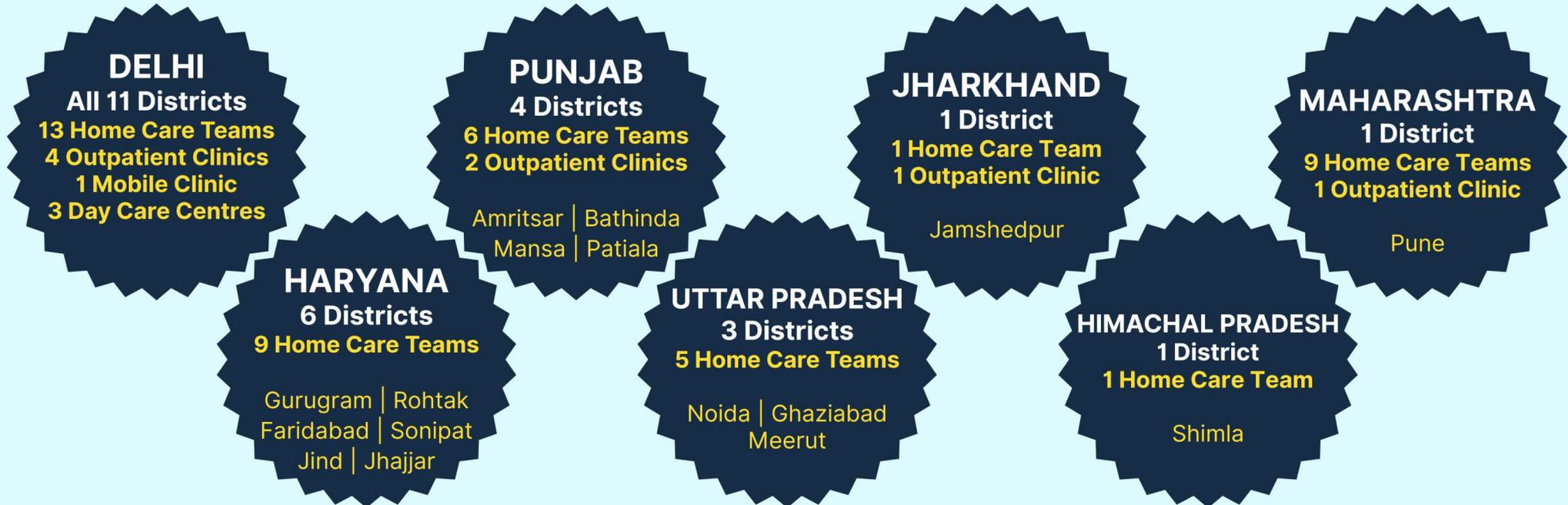
Thank You for the exceptional care you gave to our dear father & for the kindness and humanity you extended to our family as well. You have touched our lives in a profound way, and we are immensely grateful.

With Heartfelt Appreciation,
Mishra Family

CanSupport

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Largest Home Based Palliative Care Program in India

Providing Free of Charge Palliative Care Programs across **7 States** in India



CanSupport Helpline: 011-41010539 | 9899011212 (Monday - Saturday | 9 am - 6 pm)
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