



# 2025-26 ANNUAL REPORT



# CanSupport Legal Profile

|                                                                                               |                                                                                                                                                       |
|-----------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|
| Legal Status                                                                                  | Registered Society<br>(Societies Registration Act of 1860)<br>S-30499; Date: 08.11.1996                                                               |
| Income Tax Registration U/s 12-A<br>Income Tax Exemption U/s 80-G<br>FCRA Registration Number | Since 13.02.1997 (Valid till 31 March 2031)<br>Since 04.06.2008 (Valid till 31 March 2031)<br>231660040; Since: 14.03.2000 (Valid till 31 March 2027) |
| MCA (CSR) Registration<br>Permanent Account Number<br>TAN Number<br>Registered Office         | CSR00000673<br>AAATC30T7F<br>DELC07112A<br>60/2D, Indian Oil Bhawan Compound<br>Yusuf Sarai, New Delhi 110016<br>Ph.: 011-41010537, 41010538          |
| Statutory Auditors                                                                            | S. Sahoo and Co<br>14, Palam Marg, Vasant Vihar<br>Delhi 110057                                                                                       |

## Bankers

### Kotak Mahindra Bank

#### General Account

Plot No. 5, Green Park, Main Market  
New Delhi 110016

### HDFC Bank Ltd.

#### General Account

D-1, Shopping Centre #2, Vasant Vihar  
New Delhi 110057

### Indian Overseas Bank

#### General Account

Sector 12, R.K. Puram, New Delhi 110022

### ICICI Bank Ltd.

#### General Account

Indian Dairy Association, IDA House, Sector IV,  
RK Puram, New Delhi 110022

### State Bank of India

#### FCRA Account

New Delhi Main Branch, 11 Parliament Street,  
New Delhi 110001

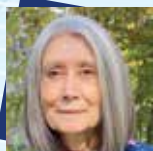
### Standard Chartered Bank

#### FCRA & General Accounts

M Block Market, Building No. 39  
Greater Kailash Part 2, New Delhi 110048

# Managing Committee

## 2025-26



### Harmala Gupta

#### Founder – President, CanSupport

Cancer survivor and pioneer in cancer support services in India; Founder Cancer Sahyog and Founder President, Cancer Care India; Former Board Member, International Association for Hospice and Palliative Care.



### Manmohan Malhoutra

#### Honorary Treasurer

Ex IAS; Trustee of Indira Gandhi Memorial Trust and Jawaharlal Nehru Memorial Fund.



### Prof (Dr) Rama V Baru

#### Honorary Member

Professor, Jindal School of Public Health and Human Development, OP Jindal Global University; Honorary Professor, India Studies Centre, Central China Normal University, Wuhan, China; Member, Research and Ethics Committees at ICMR, Department of Health Research, and AIIMS; Current member, Strategic Technical Advisory Group for Infectious Hazards at the World Health Organization (WHO), Geneva.



### Radhika Shapoorjee

#### Honorary Secretary

Reputation and risk management expert; Founder & CEO of Mediation Mantras; Former President of Hill+Knowlton Strategies South Asia; Aspen fellow; Jury member at Cannes Festival of PR and Advertising.



### Ravi Bhoothalingam

#### Honorary Member

Founder and Chairman of Manas Advisory; Former President of The Oberoi Group of Hotels.



### Dr Bhawna Sirohi

#### Honorary Member

Consultant Medical Oncologist for GI & Breast Cancers; Medical Director, Balco Medical Centre, Raipur; Secretary-EBMT Committee on Nuclear accidents; President, Oncology Section-Royal Society of Medicine; Honorary Consultant, Queen Mary University, London.



### Prerna Tandon

#### Honorary Member

Operations, Transformation, People & Growth Professional; Independent Director on corporate boards; Held leadership roles at Price Waterhouse, USAID, GE Capital, Infosys, ANZ Bank and State Street Corporation.



### Mohini Daljeet Singh

#### Honorary Member

An educationist passionate about social issues; Former President AWWA Western Command; Founder CEO, Max India Foundation; Presently on the Advisory Board of the Foundation.



### Vishal Sood

#### Honorary Member

Software Engineer and MBA from Ahmedabad; Experienced in investment banking, private equity and software development; Presently working with Elevation Capital.

## Sub-committees of the Managing Committee

| Sub-committee               | Convenor           | Members                                                                                                                    |
|-----------------------------|--------------------|----------------------------------------------------------------------------------------------------------------------------|
| Operations & Research       | Harmala Gupta      | Dr Bhawna Sirohi, Manmohan Malhoutra, Ravi Bhoothalingam, Prof (Dr) Rama V Baru                                            |
| Fundraising & Communication | Radhika Shapoorjee | Dr. Bhawna Sirohi, Harmala Gupta, Manmohan Malhoutra, Mohini Daljeet Singh, Prerna Tandon, Ravi Bhoothalingam, Vishal Sood |
| Finance & Investment        | Manmohan Malhoutra | Prerna Tandon, Ravi Bhoothalingam, Vishal Sood                                                                             |
| People                      | Ravi Bhoothalingam | Harmala Gupta, Prerna Tandon, Radhika Shapoorjee, Prof (Dr) Rama V Baru                                                    |

# Message from the Founder-President



CanSupport's Annual Report for FY 2025-26 is out and as you will note much has been accomplished.

Our flagship home care programme continues to expand its footprint in the north as we launched new centres in Ferozepur (Punjab), Hisar (Haryana), and Jamshedpur (Jharkhand) with longtime collaborators - the Suri Seva Foundation and Cipla Foundation.

We also achieved a significant milestone by establishing our footprint in Pune, transitioning home-based palliative care services from the Cipla Cancer and AIDS Foundation. This initiative delivers structured, patient-centric care across the district, with plans to expand to its 14 talukas over the next few years. We are incredibly grateful to the Indrayani Hospital & Cancer Institute for partnering with us to operationalize an outpatient palliative care clinic within their premises.

The addition of new outreach vehicles generously donated by SCA Health India for East Delhi, and by Indian Oil Corporation Limited (IOCL) under its Aarogyam CSR initiative for our Bathinda team, further enhanced our delivery of essential care to more patients in need.

We are most grateful to the government of Punjab, especially the health minister, Dr Balbir Singh, for signing an MOU with us, which will provide a boost to palliative care at the district and local levels through training of doctors and nurses.

We now mark Remembrance Day and World Hospice & Palliative Care Day with events that extend beyond the confines of Delhi and the NCR. Our centres across the nation used the occasion to also organise community awareness drives. The annual Walk for Life event is also attracting more attention. This time schools and colleges held associated events in their campuses.

The day care and other associated patient care services continue to bring much needed succor to children and adults receiving cancer treatment. They add meaning to the term "total support" as our volunteers and staff provide emotional, social, practical and nutritional support on an ongoing basis. The many visitors to the day care are also a welcome distraction, including those from abroad.

The visit by the John Baines' Solidarity Tour, led by Dr David Oliviere, was an occasion for our teams to interact with experts in the field, learn more, receive validation for what they do and strengthen international ties.

Finally, I would like to express my heartfelt thanks and appreciation to our donors and well-wishers on whose goodwill we depend.

**Harmala Gupta**  
**Founder – President, CanSupport**

# What We Do

CanSupport is a group of Palliative Care experts committed to maximising quality of life with cancer and other critical diseases in a meaningful and compassionate manner, whilst fully respecting the dignity of the individual. We run the largest home-based palliative care program in the country, which has received national and international recognition as well as the prestigious Public Health Champion Award by the World Health Organisation.

Our history is long and distinguished and now spans 29 years, during which our contribution to the development of Palliative Care services can be seen across 7 States of India. Our wide-ranging programs are designed to help patients of all ages and all cancers, and other serious illnesses, throughout their journey - right from the day of diagnosis, across all curative therapies and as a continuum of care adapting to the unique needs in case cancer progresses into its terminal phase. The assistance to families extends even after the patient's passing through bereavement and rehabilitative support.

Our highly skilled teams of doctors, nurses, counsellors and physiotherapists bring our care to the doorstep of patients by providing medical, nursing and psychosocial support to those who are either too sick to travel or cannot make regular visits.

We have licenses to procure and dispense oral morphine, thereby relieving unnecessary pain of

those under our care. Patients and their families also have access to both Outpatient and Mobile Clinics, Tele-Consultations, Cancer Helpline, Day Care, Peer Support and counselling Services, Patient Navigation, Resource Facilitation as well as Bereavement and Rehabilitation Support.

Our programmatic approach has a significant impact on all parameters of quality of life, be it physical, functional, emotional, interpersonal, or transcendental with practical ways in which patients can regain a sense of control and self-worth. It also empowers families to make informed decisions around goals of care, equips them with caregiving and coping skills and organizes resources to make a challenging journey manageable, meaningful and memorable for everyone.

Our Palliative Care Model serves as a source of learning for many individuals and organizations focused on improving the patients' quality of life. While some organisations have drawn their inspiration and early ideas for development from CanSupport, others have been trained through capacity building collaborations.

We remain committed to advocating for the inclusion of palliative care as part of universal health care and help fill a critical gap in services for the care of patients, especially those who are poor or destitute. Hence, our services are entirely free of charge.

## VISION

A caring and supportive society where people with cancer and their families live with dignity, hope and comfort.

## MISSION

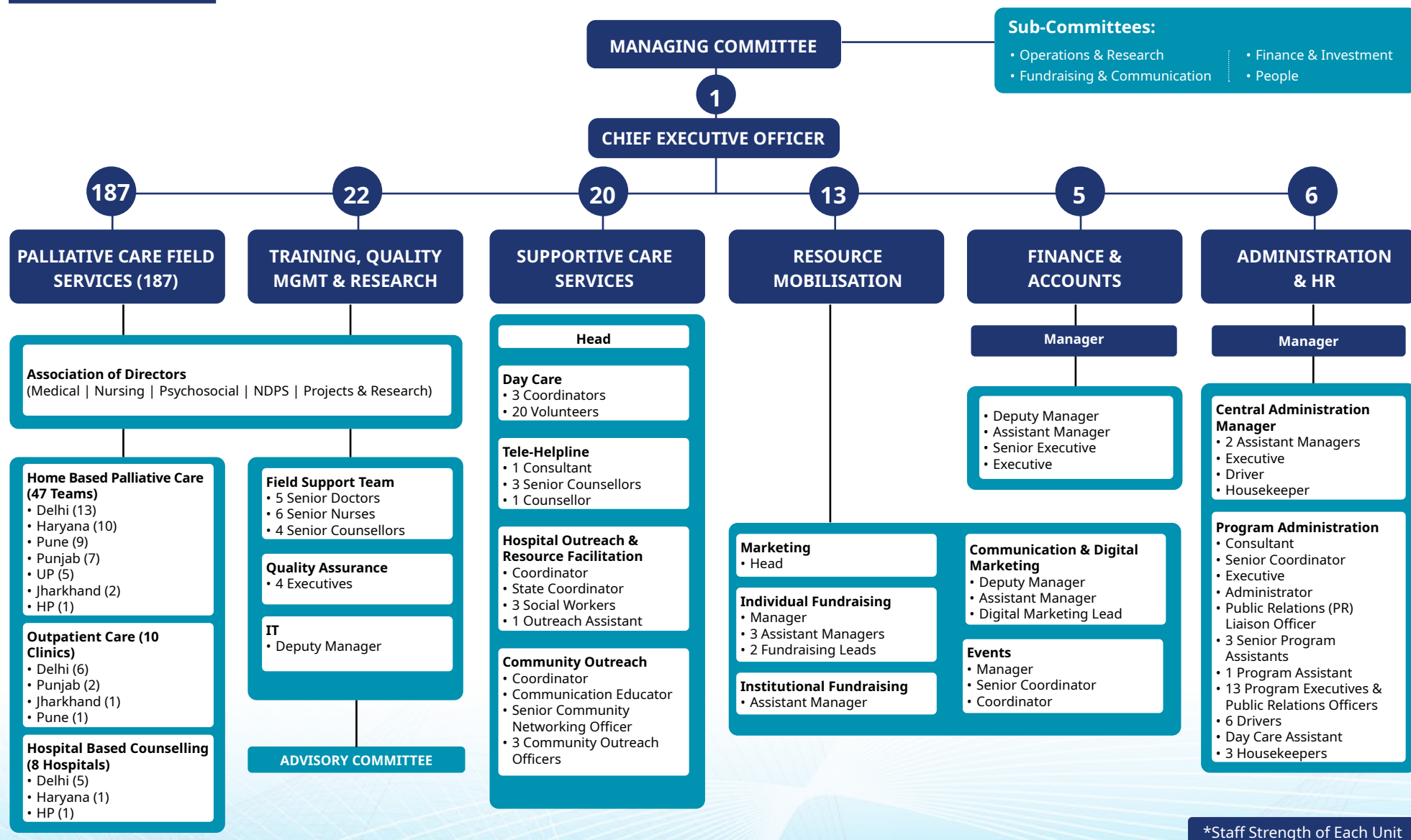
To enable people with advanced cancer and their families to make informed choices and decisions and to receive appropriate physical, emotional, social and spiritual support.

## VALUES

### The members of CanSupport

- Aim for the highest professional and ethical standards of care;
- Respect and value the knowledge, skills & contributions of all;
- Respect the rights, choices & confidentiality of patients and families;
- Maintain transparency in interactions with patients, donors & well-wishers; and
- Strive to be responsible stewards of resources.

# Organisational Structure FY 2025-26



# Home Based Palliative Care

## The Program

**CanSupport Home Based Palliative Care Program is a pioneering model** directed at patients suffering from advanced cancer and other life limiting illnesses. It is the largest of its kind in the nation and has been replicated in various states in collaboration with State Governments. The Model has also earned CanSupport the World Health Organization Public Champion Award in 2017 among many other honours.

The program makes the most practical and economic sense, especially for the underprivileged, saving huge sums otherwise spent in pursuit of unrealistic goals and unnecessary critical care costs. Its goals are extremely concrete: skilled pain and symptom management, supportive nursing care, psychological and spiritual care and a support system to sustain the individual's family as well as bereavement support and counselling.

Professional multidisciplinary teams of doctors, nurses, counsellors and physiotherapists regularly visit patients registered with them in their homes, offering:

- ♦ Factual Information to demystify patient's illness and its likely course in clear and understandable terms for informed decision making around goals of care.
- ♦ Pain and symptom management aimed at maximising comfort and quality of life.
- ♦ Physical therapy and rehabilitation in optimising functioning ability, maintaining or regaining physical independence and preserving patient's autonomy.
- ♦ Comprehensive nursing care.
- ♦ Guidance and equipment support to achieve control and dignity in day-to-day activities.
- ♦ Empowerment & equipment of family caregivers in caring for their loved ones effectively at home.
- ♦ Psychological, emotional and spiritual support for both patients and families.
- ♦ Loss, Grief and bereavement counselling.
- ♦ Mobilisation of financial and practical resources through networking with government and civil society organisations.
- ♦ Socio-economic rehabilitative support for destitute families.

The teams are available on the telephone to patients and their families round the clock.



## Highlights

CanSupport Home Care Services expanded in the year with centres being opened in Pune, Maharashtra; Firozpur, Punjab, and Hisar, Haryana.



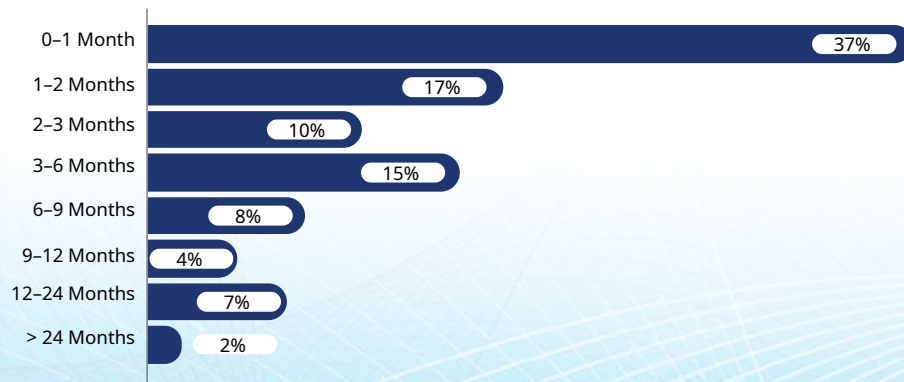
With the expansion, there are 47 Teams in CanSupport's Home Care program: 13 Delhi, 10 Haryana, 7 Punjab, 5 UP, 2 Jharkhand, 1 Himachal Pradesh, and 9 Pune.

- Patients were referred through healthcare institutions (66%), and communities (34%), from which 14% came through word-of-mouth.
- 5,835 new patients (5,621 cancer and 214 non-cancer) were enrolled into the program.
- Concurrent patients being cared for at any given time increased to 3,896.
- The teams served a total of 8,534 patients and about 25,600 family caregivers through 65,158 home visits in the year.
- Teams provided 93,684 consultations over phone/video calls outside visits.
- According to Kuppaswamy Scale for assessment of the patients' socio-economic status,

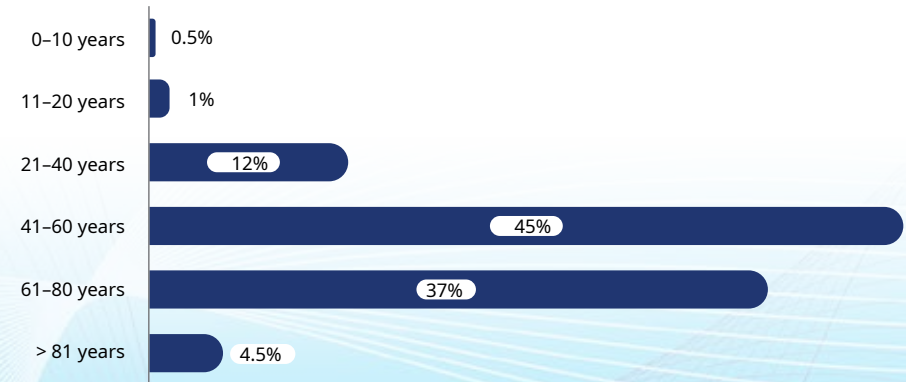
72% belong to lower & upper-lower, 18% are lower middle & middle, and 10% from upper middle & upper income groups.

- We lost 3,903 patients with advanced disease out of which 86% died at home, 11% in hospital and 3% in hospice.
- 82% families received bereavement support and counselling for at least a month and upto six months after their loss. A total of 3,215 bereavement visits were made.
- Rehabilitative Support (dry food ration, sewing machines, and hand carts for starting small enterprises) was extended to 1,459 destitute patients/families.
- The Quality Assurance Executives contacted beneficiaries for feedback after every home care visit. 49,797 (98.4%) such feedback calls were accomplished over the year with a high average rate of satisfaction with care provided.
- The Quality Assurance Executives carried out 520 intensive post-bereavement feedback visit surveys. Family satisfaction with care was recorded at 94% positive while 6% remained neutral.
- Although the home visits remain completely free of charge for the beneficiaries, each visit cost CanSupport approximately ₹ 1,600 to ₹ 2,700 depending upon varied models and geographies.

Duration of care received by patients (%)

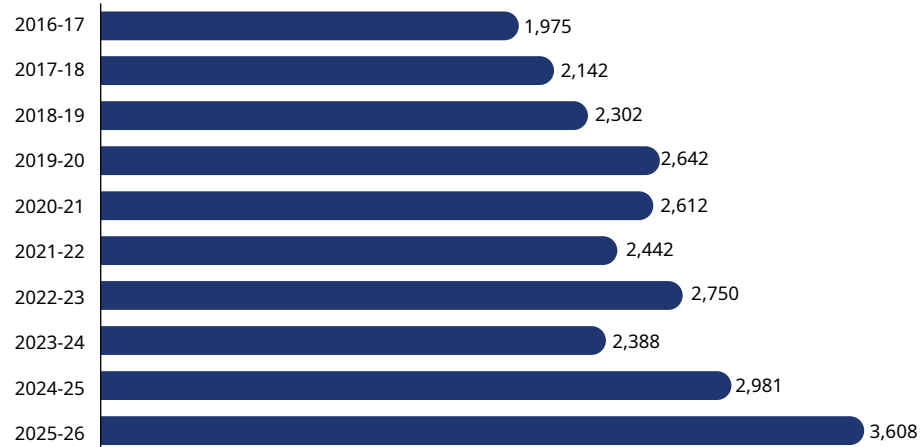


Age Distribution (%)

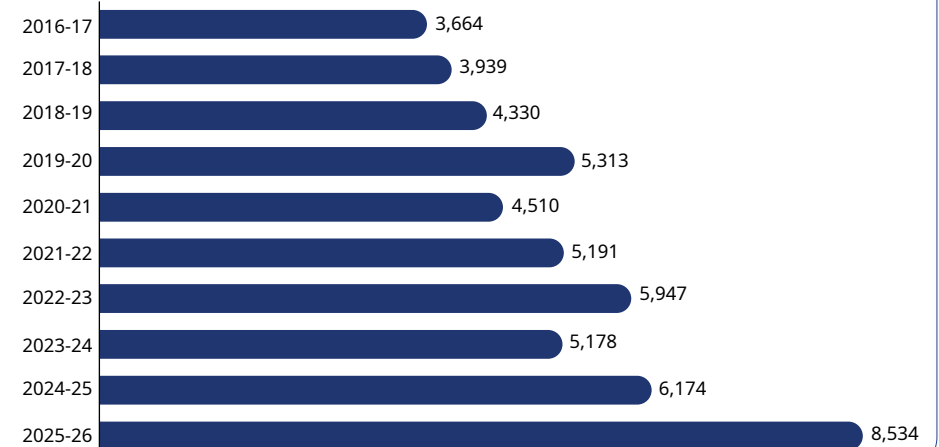


## Progress Over the Years

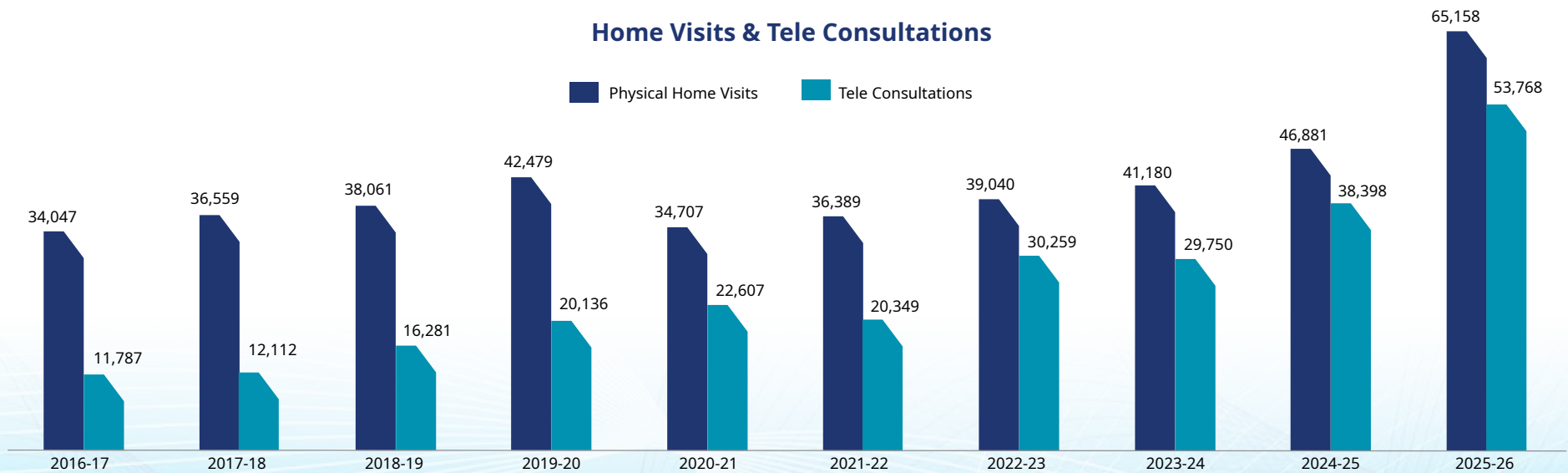
### Concurrent Patients



### Total Patients



### Home Visits & Tele Consultations

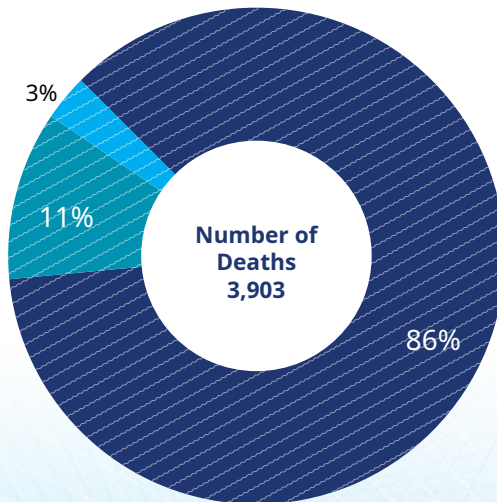


# Key Outcome Indicators

| Indicator                                                        | Performance |
|------------------------------------------------------------------|-------------|
| Patients with pain score $\leq 3$ on 10                          | 89%         |
| Patients with nausea/vomiting $\leq 3$ on 10                     | 97%         |
| Patients with breathlessness $\leq 3$ on 10                      | 97%         |
| Bedridden patients with improvement in pressure sores            | 99%         |
| Patients with well managed malignant wounds                      | 99%         |
| Breast Cancer patients who did not acquire lymphedema under care | 97%         |

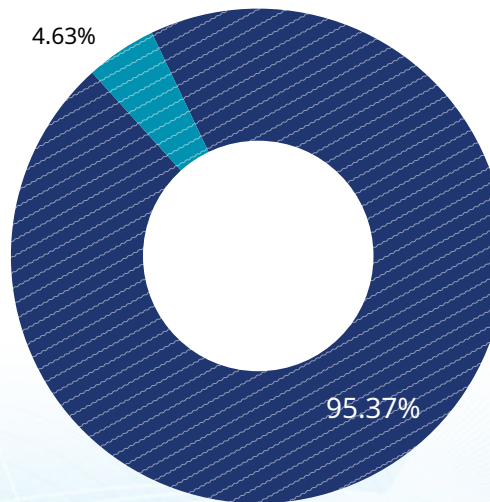
| Indicator                                                            | Performance |
|----------------------------------------------------------------------|-------------|
| Breast Cancer patients with lymphedema controlled under care         | 99%         |
| Patients with psychosocial pain score $\leq 3$ on 10                 | 89%         |
| Caregivers reporting improved coping during patient's illness        | 96%         |
| Patient deaths at home                                               | 96%         |
| Beneficiary satisfaction with care in daily feedback calls           | 96%         |
| Caregiver satisfaction with care from post-bereavement questionnaire | 94%         |

### Place of Death



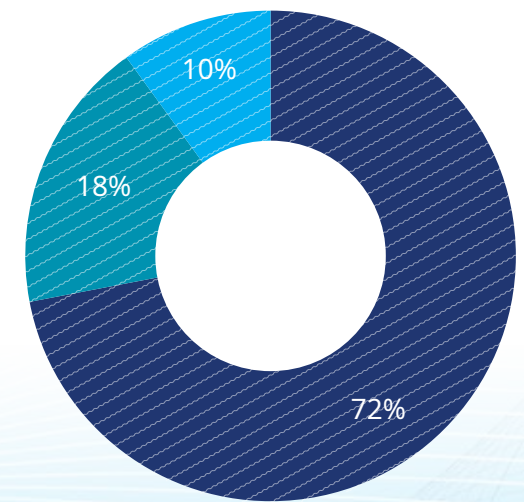
■ Home ■ Hospital ■ Hospice

### Diagnosis



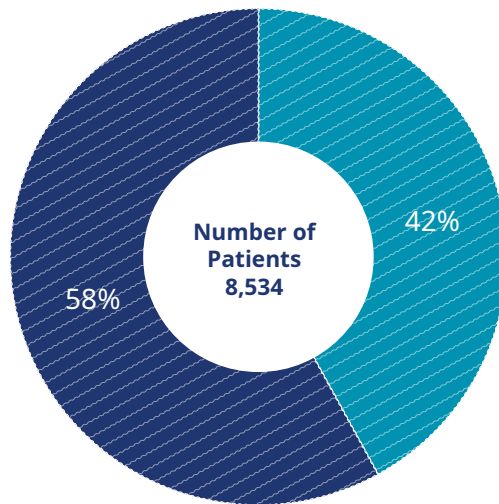
■ Cancer ■ Non-Cancer

### Socio-Economic Status



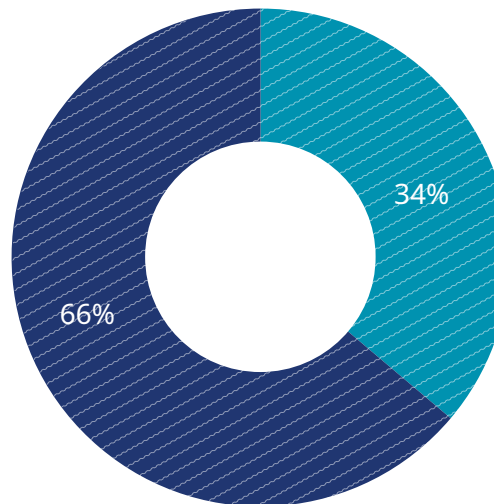
■ Lower & Upper Lower ■ Middle & Lower Middle  
■ Upper & Upper Middle

### Distribution by Gender



Female Male

### Source of Referrals

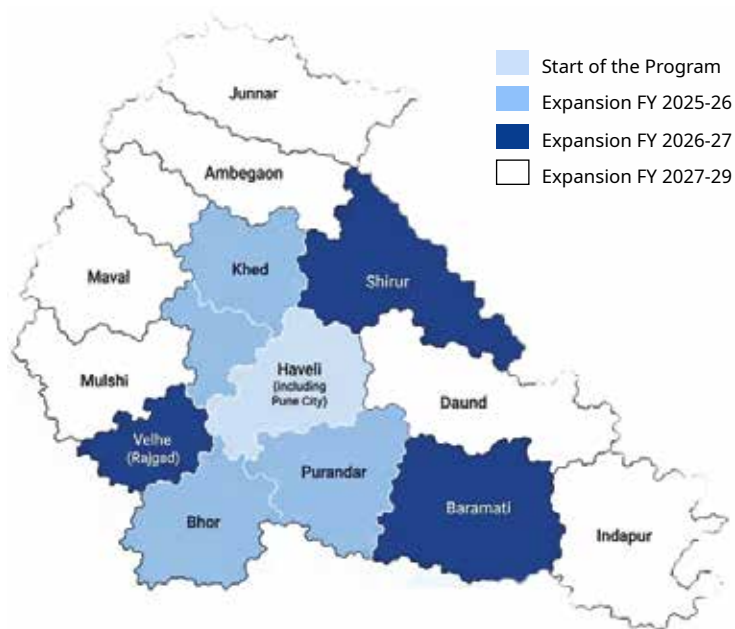


Hospitals Community



# Expanding Care Across Pune, Maharashtra

At the start of the new FY, CanSupport marked a significant milestone by establishing its footprint in Pune district of Maharashtra through the transition of home-based palliative care services from **Cipla Cancer and AIDS Foundation (CCAF)**. The initiative aimed to offer holistic, structured, efficient and impactful palliative care delivery as well as improve access across the district through phased expansion to its 14 talukas in 3-4 years. Partnership with **Indrayani Hospital & Cancer Institute** for operationalizing an outpatient palliative care clinic in their hospital complex.



## The first year was marked with significant progress:

### Home-based Palliative care

- 9 Multidisciplinary Home Care Teams
- 592 patients enrolled during transition
- 907 new patients
- 1,499 total patients + 4,497 caregivers
- 13,646 home visits
- 11,349 out of hour calls

### Outpatient Care

- 1 Team
- 1,035 patients
- 1,181 Caregivers
- 2,220 visits

## NEXT STEPS

- Expand to cover all 14 Talukas by adding satellite centres and teams
- Set up autonomous operation with its local management, mentoring, and monitoring team
- Add OPCs and/or Hospital Based Counsellors in additional hospitals
- Add Day Care programs
- Procure RMI License/s for Pain Management
- Increase community network for increased Palliative Care awareness, patients referrals, and resources



Launch of Pune Palliative Care services



MOU signed with Indrayani Hospital & Cancer Institute



Home Care



Outpatient Clinic



Community Outreach

We thank Cipla Foundation, Cipla Cancer and AIDS Foundation, Cipla Palliative Care & Training Centre, and Indrayani Hospital & Cancer Institute

# Outpatient Pain & Palliative Care Clinics

## The Program

**CanSupport Outpatient Clinics (OPC)** were first launched in 2013 to extend palliative and supportive care beyond the ambit of home visits for patients who were mobile or were receiving active curative therapies in hospitals. More OPCs were added gradually to cover additional hospitals and geographies, including a first of its kind Mobile Palliative Care Clinic (MPCC) in 2021. These Clinics facilitate early intervention of Palliative Care in the cancer trajectory, enabling improved patient outcomes and continuity of care.

Effective management of side effects enables patients to cope with their therapies and remain motivated to complete them. Comprehensive nursing care complemented with psychosocial and spiritual support to patients as well as their caregivers preserves the holistic nature of the care, even in an Outpatient set up.

| No. | OPC                    | Set Up in | Key Hospitals Covered                                                                        | Visits (2025-26) |
|-----|------------------------|-----------|----------------------------------------------------------------------------------------------|------------------|
| 1   | East Delhi             | 2013      | Delhi State Cancer Institute (East); Guru Tegh Bahadur Hospital; Sir Sobha Singh Dharamshala | 5,996            |
| 2   | South Delhi            | 2015      | AIIMS New Delhi, Safdarjung Hospital, Associated Dharmashalas                                | 4,153            |
| 3   | Delhi Mobile Clinic I  | 2021      | Lok Nayak Jai Prakash Hospital                                                               | 9,247            |
| 4   | Bathinda               | 2022      | AIIMS Bathinda                                                                               | 3,690            |
| 5   | Bathinda               | 2022      | Advanced Cancer Institute                                                                    | 3,247            |
| 6   | Jamshedpur             | 2022      | Dharamshalas near Meherbai Tata Memorial Hospital                                            | 1,295            |
| 7   | West Delhi             | 2023      | Delhi State Cancer Institute (West)                                                          | 1,974            |
| 8   | North Delhi            | 2023      | Rajiv Gandhi Cancer Institute & Research Centre (RGCIRC), Rohini; Dr Ambedkar Hospital       | 2,936            |
| 9   | Delhi Mobile Clinic II | 2025      | ESI Hospital, Basaidarapur; Lady Hardinge Medical College & Hospital                         | 999              |
| 10  | Pune                   | 2025      | Indrayani Hospital & Cancer Institute                                                        | 2,220            |

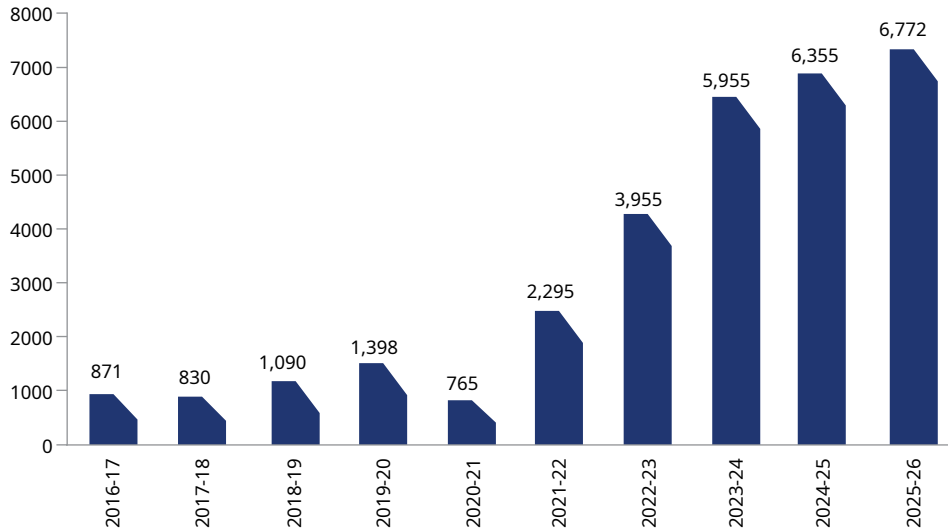


## Highlights

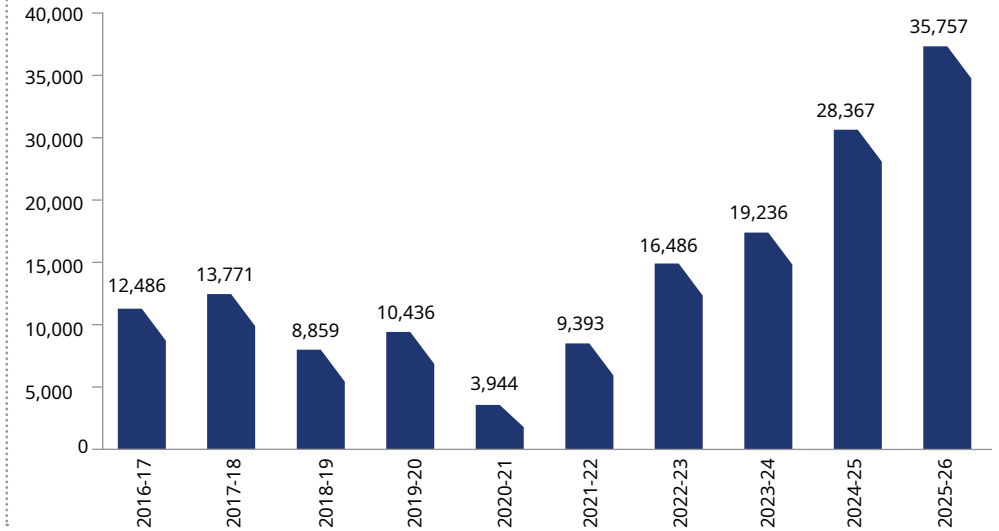
The outpatient clinics continued to serve patients referred from healthcare institutions, communities, and other sources. All were assessed and triaged for optimal care across palliative care facilities. By the end of the year, CanSupport was running eight clinics in Delhi, Bhatinda, Jamshedpur, and Pune.

## Progress Over the Years

New Patients Enrolled



Number of Patient Visits



# Hospital Based Counselling

## The Program

**CanSupport introduced Hospital Based Counselling** in April 2024, recognising the urgent need for addressing the often overlooked psychological, emotional and social needs of cancer patients.

This initiative focuses on providing psychosocial support within hospital settings, directly reaching patients and caregivers during their treatment journey. Trained counsellors help patients cope with distress, understand their diagnosis, manage the emotional toll of treatment, and navigate relationship or caregiver-related challenges.

The counselling addresses the concept of “total pain” which encompasses physical, emotional, social, and spiritual suffering and ensures better quality of life by assisting in:

- ♦ Diagnosis acceptance and adaptive coping
- ♦ Breaking bad news with empathy
- ♦ Reducing caregiver burden
- ♦ Promoting awareness and acceptance of palliative care

By integrating psychosocial care into hospital environments, CanSupport bridges a critical gap in cancer care, ensuring a more holistic and compassionate approach to healing.

## Highlights

Since the inception in 2024, we set up Hospital Based Counselling sequentially at 8 government hospitals in Delhi, Haryana, and Himachal Pradesh and offered 10,233 counselling sessions.

| No.   | Hospital                                            | Start Date     | No. of Counselling Sessions |
|-------|-----------------------------------------------------|----------------|-----------------------------|
| 1     | Delhi State Cancer Institute (East Delhi)           | April 2024     | 3,105                       |
| 2     | ESI Hospital (Basaidarapur, North-West Delhi)       | April 2024     | 1,293                       |
| 3     | Delhi State Cancer Institute (West Delhi)           | August 2024    | 341                         |
| 4     | PGIMS, Rohtak, Haryana                              | August 2024    | 1,290                       |
| 5     | National Cancer Institute (AIIMS), Jhajjar, Haryana | September 2024 | 740                         |
| 6     | Safdarjung Hospital, New Delhi                      | February 2025  | 1,804                       |
| 7     | IGMC, Shimla                                        | July 2025      | 576                         |
| 8     | Lady Hardinge Medical College, New Delhi            | October 2025   | 167                         |
| TOTAL |                                                     |                | 10,233                      |



# Day Care

## The Program

**The Day Care program gives children, teenagers and adults with cancer and their caregivers** a secure and comforting platform that provides opportunities for self-expression under caring individuals.

The Day Care Centres runs a weekly program for children and their parents or caregivers (CDC). Volunteers bring children to the South Delhi Day Care from the Institute Rotary Cancer Hospital, AIIMS and Safdarjung Hospital. In East Delhi, the attendees are brought from Guru Teg Bahadur (GTB) Hospital and Delhi State Cancer Institute.

They engage in a variety of age appropriate creative and educational activities and emotional support. A breakfast program ensures children get adequate nutrition to sustain their immunity. Parents connect with one another to seek advice or solicit support from volunteers specially trained to answer their inquiries. All attendees are served nutritious home food.

Another session at the Day Care center focuses on distinct needs of teenagers and young adults (TDC).

In addition to lending support for physical and emotional wellbeing, the purpose of the interactions is to help the grow into confident and self-sustaining young adults. The program offers a varied set of activities around healing and relaxation, health and nutrition, education and information and personality

and skill development. A wide range of exposure trips helps in opening up their perspectives.

The centers also run a weekly session for adult patients (ADC) and their caregivers who are mostly from out of town and are temporarily residing in nearby dharamshala (government dormitories) during the course of their treatment. There is an acute feeling of isolation since they are away from home, in an alien city, fighting a disease that brings both fear and daily woes. A safe and caring environment and healing therapies offered by our volunteers lift their spirits, giving everyone a well-earned respite from the stress and strain of enduring an illness far away from home. Festivals are celebrated together, local songs and stories are shared and a nutritious home-cooked meal ends the meaningful interaction.



## Regular Age-Appropriate Activities

### Non-Formal Education

- Computer Skills • Creative Writing & Storytelling • General Knowledge • Literacy & Numeracy • Poetry • Reading & Writing • Languages • Library • Fundamental Rights • Games & Puzzles • Homework • School Syllabus • Excursions

### Medical Counselling

- Nutrition & Hydration • Q&As with Oncologists and other specialists • Do's & Don'ts during Therapy • Management of Side Effects & Stress of Treatment and Therapy • Survivorship Anxiety • Patient Safety

### Art & Craft

- Buntings • Mandala painting • Diya painting • Rakhi making • Quilling • Sculpting • Crafting DIY Projects like keychain, earring etc.

### Psychosocial Guidance

- Peer Support • Motivational Talks by volunteers and survivors

### Fun Activities

- Movies & Cartoons • Picnics • Music • Dancing • Games • Festival Celebrations • Magic & Puppet Shows • Celebrating Strength and Hope

### Alternative/ Complementary Therapies

- Chanting • Yoga • Meditation • Laughter Therapy • Sound Therapy • Acupressure • Individual & Group Counselling and Many More

## Highlights

- ♦ CanSupport successfully expanded its supportive care footprint with the launch of two new Day Care Centres: Delhi North Area Centre (July 2025) has participants enthusiastically gather every Thursday whilst the Jamshedpur Day Care (February 2026) offers a vital emotional and physical respite to patients and caregivers traveling from nearby settlements. The centres are helping families swap the stress of cancer treatment for smiles, witnessing rapid growth and deep appreciation from the community.
- ♦ Under the Peer Sensitisation program, 12,980 students from 36 schools were made more sensitive and cognizant about the disease through cancer awareness sessions.
- ♦ Dr. Philipp Ackermann, German Ambassador to India & Bhutan, along with senior embassy officials, attended a session at the head office. During his visit, the Ambassador interacted closely with our staff and the attendees to understand how creative

and therapeutic interventions assist the patients and their caregivers through active treatment, and as he enthusiastically participated in the session, he brought immense warmth, encouragement, and shared laughter to the children.

- ♦ As a long-standing partner, the Tanisa Foundation has continually enriched CanSupport's Day Care sessions, offering patients and caregivers vital therapeutic and recreational breaks from the strains of cancer treatment:
- ♦ Organized a special multiplex cinema outing for 80 cancer patients and their caregivers, providing a refreshing escape from medical routines and creating lasting memories.
- ♦ Brought rhythm and cultural engagement to the Day Care by organizing dedicated Kathak dance sessions, allowing attendees to experience the stress-relieving benefits of music and physical movement.



## Highlights

- ◆ Hosted a deeply heartwarming friendship-themed session led by renowned storyteller Usha Chhabra. The interactive event blended laughter, storytelling, and group sing-alongs to cultivate deep emotional support and community bonding.
- ◆ Anchal Bhalla Chopra, Chef & Founder of Tastesutra, conducted engaging and informative sessions for patients and caregivers. She demonstrated the preparation of simple, nutritious recipes for porridge, pizzas, using fresh ingredients and healthy alternatives. Participants were actively involved in the cooking process and enjoyed tasting the wholesome dishes afterwards.
- ◆ To mitigate the harsh effects of extreme weather conditions, our teams distributed essential items including heavy blankets, umbrellas, vacuum flasks, and electric kettles to ensure physical warmth and basic relief during critical phases of treatment.
- ◆ To alleviate the emotional toll and psychological stress of advanced illness, a series of curated recreational activities were hosted throughout the year for patients and families. These structured escapes included picnics to local parks and historical monuments, interactive magic performances, and cultural puppet shows, all carefully designed to provide cognitive stimulation, promote emotional well-being, and build a supportive community space outside clinical environments.
- ◆ A dedicated cohort of regular patients, primary caregivers, and families actively participated in the 19th annual CanSupport Walk for Life - Stride

against Cancer. Moving in profound solidarity, they led the symbolic 'Lap of Honour,' while younger program attendees energised the public assembly with live stage performances to celebrate resilience and survival.

- ◆ Throughout the year, patients and caregivers of all ages joined volunteers and visitors to celebrate festivals and milestones with immense energy and joy. These gatherings offered families a vital emotional respite from the rigours of treatment. Attendees engaged in creative, seasonal activities, from handcrafting vibrant decorations for Diwali to safely celebrating Holi with soft flower petals. Special days like Mother's Day and Teacher's Day served as beautiful platforms for sharing heartfelt stories and personal reflections, while national days were commemorated with community pride. Holiday season was



highlighted by a surprise visit from Santa who distributed gifts and fulfilled personal wishes. These regular, uplifting sessions ensure that CanSupport's Day Care spaces remain bright, community-centered sanctuaries of hope and shared laughter year-round.

## Day Care Statistics

| Particulars                                      | Children's Day Care | Teenager Day Care | Adult Day Care | Total  |
|--------------------------------------------------|---------------------|-------------------|----------------|--------|
| Day Care Sessions                                | 51                  | 51                | 138            | 240    |
| Attending Patients                               | 2,003               | 768               | 3,742          | 6,513  |
| Attending Caregivers                             | 1,749               | –                 | 2,566          | 4,315  |
| Patients Receiving Daily Breakfast               | 2,003               | 768               | –              | 2,771  |
| Patients Receiving Nutritious Meals              | 3,834               | 768               | 6,222          | 10,824 |
| Non-Formal Education Activities                  | 111                 | 51                | –              | 162    |
| Outdoor Activities                               | 3                   | 3                 | 6              | 12     |
| Emotional, Healing & Relaxation Therapy Sessions | 50                  | 50                | 177            | 277    |
| One-on-one Counselling Sessions                  | 496                 | 185               | 529            | 1,210  |
| Group Counselling Sessions                       | 51                  | 51                | 138            | 240    |

# Telephone Helpline

## The Program

**The Telephone Helpline is veritably the “lifeline” of CanSupport.** It not only provides information and emotional support to callers but facilitates networking and coordination with service providers for callers’ cancer and palliative care related needs and queries as well. This is a confidential service that overcomes the barrier of physical distance and seeks to support the caller both empathetically and practically.

The Helpline is manned by trained counsellors who are equipped with information regarding financial support, blood banks, cancer detection centres, hospitals, nursing bureaus, wigs, medical equipment and prostheses, ambulances, chemist shops, and other modes of assistance that may be useful to cancer patients, caregivers, and families. The Helpline also provides prompt referrals to Palliative Care consultations and Home Care services. Our counsellors are available on the Helpline from Monday to Saturday (9 am to 6 pm).

CanSupport’s Palliative Telemedicine, launched in August 2022, offers palliative care consultation over phone/video calls to support patients who are outside our operational service geographies. The idea was based on the successful experience of use of the same during the pandemic given that India has very limited palliative care centres in North India.

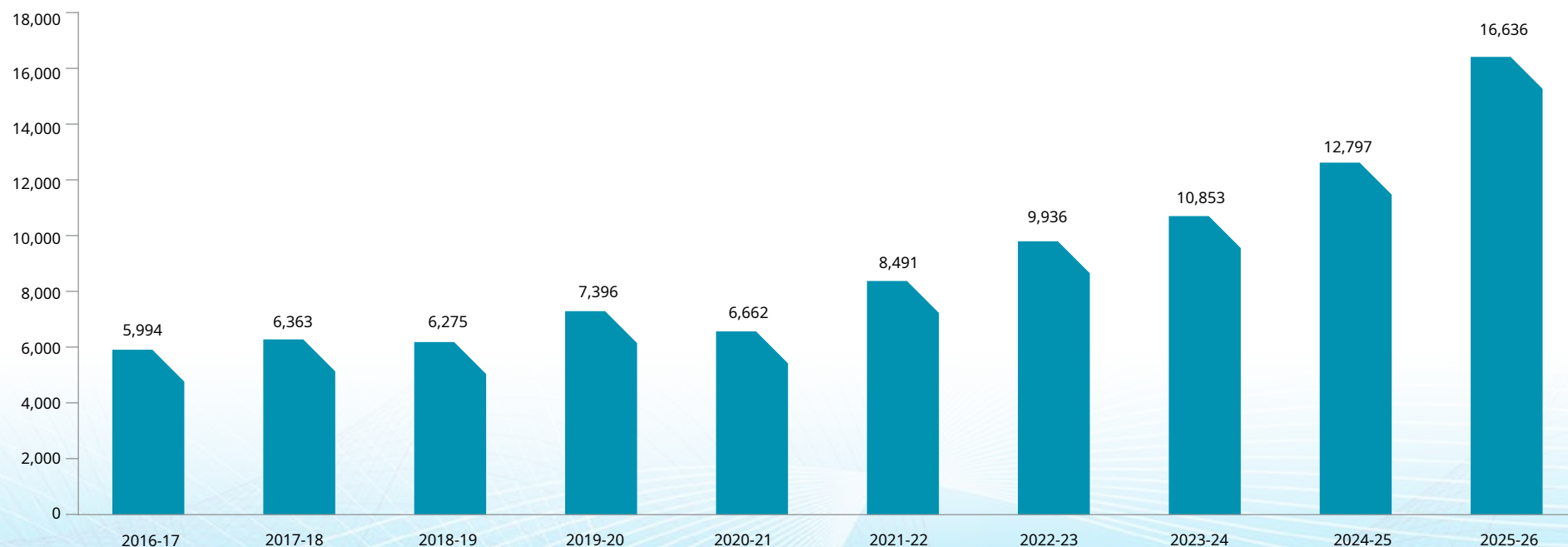
## Highlights

- ♦ The Central Helpline, as well as the 14 District Helplines, serviced 7,375 and 9,261 calls respectively, totalling to 16,636 in the year.
- ♦ A remarkable 99.91% need fulfilment rate was achieved as 10,923 caller needs were fulfilled against the total of 10,933 caller needs registered at the centre helpline.
- ♦ 262 callers received face-to-face counselling as follow up to the call support.
- ♦ The Palliative Telemedicine Unit serviced 2,694 calls from patients and their caregivers residing outside our operational areas in the nation. Patients reached out via calls, texts, emails, WhatsApp, or video calls to get consultations about pain and symptom management.
- ♦ Started in 2025 to bridge gaps in regional palliative care access, our dedicated telephone helpline in Pune successfully fielded 2,061 inquiries, averaging 170+ life-sustaining calls per month in its inaugural year. It has successfully optimised patient triage, streamlined home-care deployments, and extended immediate counsel to underserved households delivering clinical advice, emotional support, and critical service referrals.
- ♦ Two virtual Helpline Networking Meets were conducted to enhance collaboration within the cancer care ecosystem and improve the accessibility and comprehensiveness of support resources available to patients.



| Helpline Statistics                         | Data   |
|---------------------------------------------|--------|
| Total calls serviced in the year            | 16,636 |
| Average calls serviced per month            | 1,386  |
| Caller needs registered at Central Helpline | 10,933 |
| Caller needs fulfilled at Central Helpline  | 10,923 |
| Face-to-face counselling sessions           | 262    |
| Referrals to CanSupport services            | 1,714  |
| Referrals for volunteer enrollment          | 5      |
| Referrals for resource facilitation         | 540    |

### Number of Calls Serviced



# Hospital Outreach & Third-Party Resource Facilitation

## The Program

The **Hospital Outreach program** is implemented by Networking Officers based in various hospitals. They help cancer patients and accompanying caregivers navigate through the maze of cancer care, provide them with required information and steer them to pertinent resources as well as service referrals.

The **Third-Party Resource Facilitation program** was added to the Outreach program in 2014 to address the much-needed support required by cancer patients in form of financial aid for treatment, laboratory investigations and imaging tests as well as other non-financial resources and equipment. Our Social Workers mobilise these resources through various National and State Government schemes and network with other allied organisations.

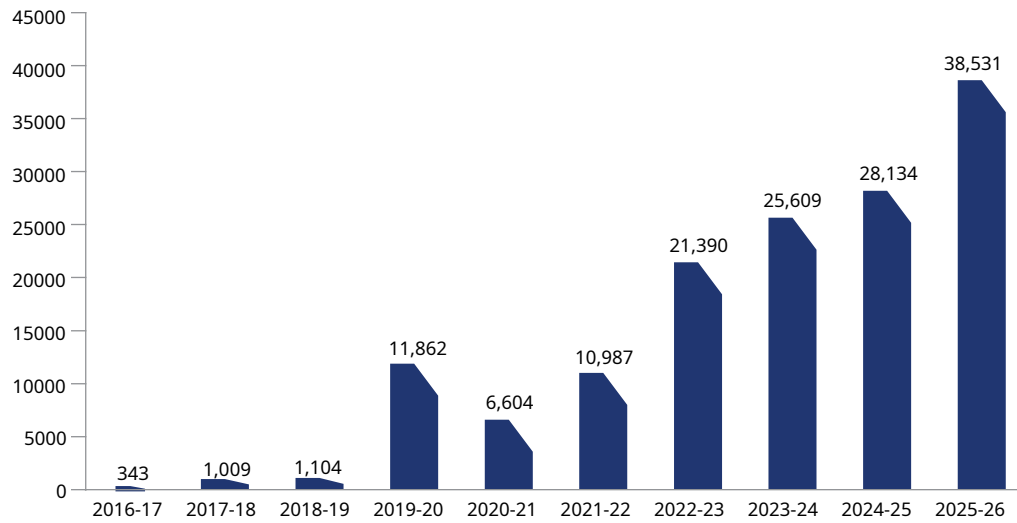


## Highlights

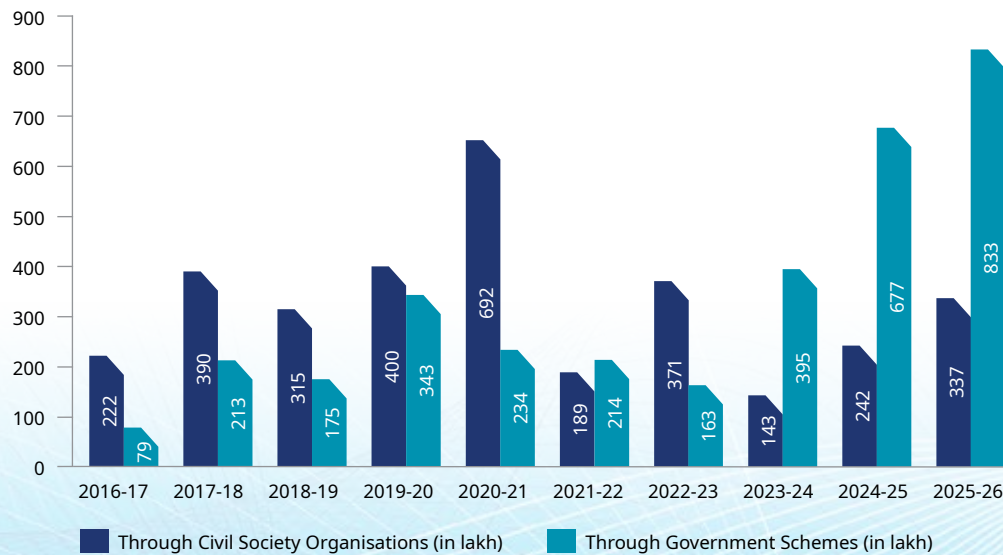
- ♦ The Hospital Networking teams supported 49,592 patients across 109 hospitals, including 44 newly onboarded healthcare institutions, and facilitated 5,753 referrals to the Home Care teams.
- ♦ The program mobilised 66% of referrals for the Home Care teams.
- ♦ The collaboration with the Medical Social Service Unit at AIIMS through deployment of a dedicated social worker within the hospital premises helped us facilitate resources for the patients in need in the year.
- ♦ 38,531 patients were enrolled in the resource facilitation program in the year, out of which we were able to support 38,301 cases (99.4%) with their resource requirements.
- ♦ ₹833 lakh worth of financial grants were mobilised from Central and State Government Schemes for the economically backward patients with some key ones being Rashtriya Arogya Nidhi, Prime Minister Relief Fund, Delhi Arogya Nidhi, Chief Minister Fund, and EWS Fund.
- ♦ Other resources, including chemotherapy drugs, prosthetic limbs, lymphedema support garments and bras, wheel chairs, mobility aids, etc., were also mobilised for patients through varied civil society networks. The valuation of these in-kind resources totalled to about ₹337 lakh.
- ♦ CanSupport's Small Aid Fund helped 468 patients by helping with direct financial support to purchase chemotherapy drugs as an interim solution.



### Number of Patients Supported



### Resources Mobilised (in lakh)



# Community Outreach and Awareness (COR)

## The Program

**Community Outreach and Awareness program** has been a core activity which goes in conjunction with Home Care services. The program is executed by a team of seasoned and competent Community Outreach Officers who strive to disseminate basic yet vital information about cancer, palliative care and CanSupport's free of charge services to the most underserved communities such as slums, low income colonies, resettlement areas, and villages.

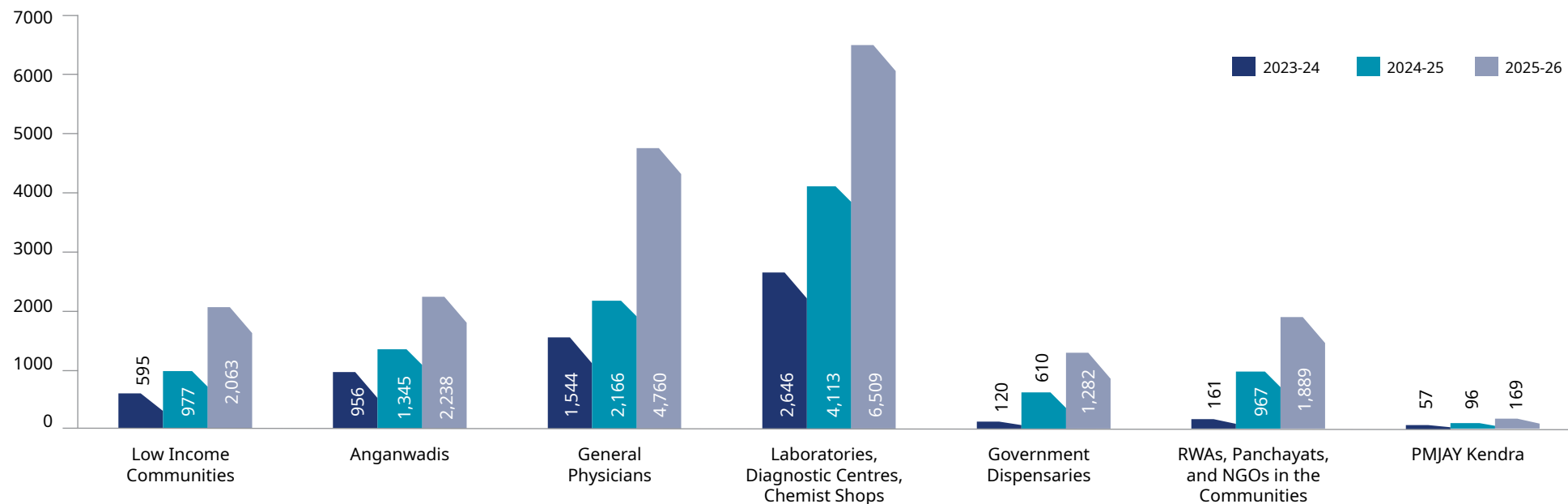
The key stakeholders of these communities are empowered and educated to identify people facing cancer and refer them to our helpline for timely guidance and support. Information, Education, and Communication (IEC) materials in Hindi, English, and Gurmukhi are distributed extensively for providing digestible guidelines. The team also organises regular awareness and screening sessions conducted by our expert doctors and nurses to build effective networks for coordination across core components.



## Highlights

- ♦ Through our 'Train the Trainer' program, 203 sessions were conducted where 660 Anganwadi workers and 946 Self Help Group women were trained as community trainers to equip them with essential knowledge and skills required to sensitise other women and men in their communities about cancer prevention, screening, early diagnosis as well as palliative care. They were provided with illustrated Flip Chart Books and other IEC material to aid their education activities.
- ♦ A drive to spread awareness regarding the growing incidence of cervical cancer, as well as immunise girls from 9 to 14 years of age with the preventive HPV vaccine, was organised. Starting in April, 238 young girls were administered with both the doses by December 2025.
- ♦ Cancer screening camps were organised throughout the year in villages and slums with 1,797 people getting screened for cancer with support of Rajiv Gandhi Cancer Institute & Research Centre, Rohini.
- ♦ The program mobilised 30% of referrals for the Home Care teams.
- ♦ 44 awareness sessions and screening camps were held during the year in collaboration with RWAs, Clubs, Societies, Educational Institutions, and several Corporates where 935 people were screened for cancer.
- ♦ The collaborations with community-based organisations helped to make people aware about the benefits of palliative care so that they may refer those who require services earlier than later in the course of cancer or other serious illnesses.

### Community Outreach Visits by Category



# Training, Quality Management & Research Unit (TQMRU)

## The Program

**At CanSupport, we believe our strength lies in our people — both staff and volunteers.** We are committed to their continuous development, making learning and program refinement an ongoing priority. By integrating global best practices and research methodologies, and regularly consulting with stakeholders, including medical experts, beneficiaries, and partners, we continuously work to enhance the quality and relevance of our services. These collaborative efforts help us tailor our interventions to emerging challenges and shape them into effective solutions.

Our Training, Quality Management, and Research Unit plays a pivotal role in this process. Comprising our most seasoned doctors, nurses, and counsellors, this dedicated team leads capacity building, ensures quality standards, and fosters technical excellence. The Unit conducts comprehensive mentoring and monitoring across all programs, providing rigorous training to new staff and promoting a culture of continuous learning among all team members and volunteers.

CanSupport's approach uses evidence-based range of structured methods and practices for consistent service delivery. Clinical Assessment tools, combined with those being mobilised for communication, awareness, mentorship and replication, as well as the regular training and capacity building aid in ensuring high quality care for patients and families.

In addition to internal development, the Unit undertakes research to identify evolving needs and improve care delivery. It also extends its impact by offering palliative care training to the broader healthcare community, helping spread awareness and understanding of this essential aspect of healthcare.

## Highlights

### A. CAPACITY BUILDING OF CANSUPPORT TEAMS

CanSupport is committed to nurturing its multidisciplinary teams of doctors, nurses, counselors, physiotherapists, social workers, and dedicated volunteers; not only as highly skilled professionals in palliative care but also as compassionate individuals who bring holistic healing through their therapeutic presence.

#### a. In-house Palliative Care Capacity Enhancement Sessions

In the reporting year:

- ◆ Intensive capacity-building courses of 4 to 10 weeks duration were conducted for 64 newly inducted multidisciplinary staff.
- ◆ 108 capacity enhancement sessions were held, led by both in-house and guest faculty. Of these, 60 were common for all multidisciplinary teams and focused on palliative care interventions specific to cancer, while 48 were tailored to specific professional groups and addressed care for patients with other serious, non-cancer illnesses.



**b. Palliative Care Training Sessions by External Faculty**

| Trainer                                                                                                        | Session(s)                                                                         |
|----------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|
| Professor Rakesh Garg<br>IRCH AIIMS, Delhi                                                                     | Management in COPD Patients and Advanced Care Planning in Complex Cardiac Diseases |
| Professor Nishkarsh Gupta<br>IRCH AIIMS, Delhi                                                                 | Differences in Palliative Care Needs of Cancer and Non-Cancer Patients             |
| Dr Bhanu Pratap<br>Associate Professor, AIIMS, Jhajjar                                                         | Assessment and Management of Alzheimer's Disease                                   |
| Estella Virginia<br>ELNEC trainer, Pallium Kerala                                                              | Nursing Care of Neurological Disorders in Palliative Care                          |
| Rituparna Padhy, Shireen Yachu<br>Vidhi Centre for Legal Policy, Delhi                                         | Advanced Care Directives in Palliative Care                                        |
| Shalja Ranjan<br>Sumaitri Foundation, Delhi                                                                    | Suicidal Tendency and its Management                                               |
| Sudeshna<br>Gerontologist, Gurgaon                                                                             | Management in Dementia Patients                                                    |
| Dr Ruparna<br>Associate Consultant, Ganga Ram Hospital, and<br>Dr Ambica<br>Geriatric Department, AIIMS, Delhi | Management in Parkinson's Disease and Related Neurological Conditions              |
| Amy Potter<br>Art & Craft Coordinator                                                                          | Art Therapy                                                                        |
| Dr Pankaj Singhai<br>Professor, Sri Aurobindo Medical College and<br>PG Institute, Indore                      | Palliative Care in End-Stage Renal Failure                                         |
| Dr MM Sunil Kumar<br>Pallium India, Kerala                                                                     | Palliative Care in End-Stage Renal Failure                                         |

**c. Participation in a Conference and External Trainings**

November 2025

Indian Association of Palliative Care – Foundation Course in Physiotherapy

♦ 6 Physiotherapists participated

December 2025

Indian Association of Palliative Care – Foundation Course in the Essentials of Psychosocial Issues in Palliative Care

♦ Attended by 9 Counsellors

November 2025

Indian Association of Palliative Care – Faculty Development Program – Nursing Anand, Gujarat

♦ Attended by Director – Palliative Nursin

February 2026

33rd Annual International Conference of the Indian Association of Palliative Care (IAPCON) Hyderabad

♦ 8 Participants attended

♦ Qualitative Research paper titled, 'Effectiveness of Expressive Art Therapy in Improving Psycho-Social Wellbeing of Children and their Parents battling Cancer' presented

♦ Poster presentation on, 'Integrating Palliative Physiotherapy Intervention for Motor Deficits and Kyphosis in a patient with Pineoblastoma'

♦ Panelist for a discussion on, 'Sustaining and Financing Palliative care Models'

♦ Chair for Hospice Care Track, steering a panel discussion on sustaining quality in hospice settings

♦ Discussant for session on practical challenges in palliative care delivery.

August 2025 – February 2026

Indian Association of Palliative Care – Advanced Nursing Skills in Palliative Care (ANSPC)

♦ Joined by 9 Nurses

**d. Capacity Building of Supportive Care Program and Head Office Teams**

- 30 subject-specific training sessions for personnel and volunteers engaged in our Supportive Care Services, which included:
  - 18 sessions for the Telephone Helpline staff
  - 12 sessions for Hospital Outreach and Community Outreach teams
- 'Step Back Workshop' for Leadership Team facilitated by Nupur Bhargava and Malini Kumar designed to encourage reflection, alignment, and stronger organisational practices, with 3 workshops, comprised of varied focused sessions and discussions, for the department heads
- 2 sessions by Child Safeguarding Committee for staff and volunteers engaged in Day Care services:
  - 'What is Child Safety?' by Dr Megha Consul
  - 'How to Safeguard Mental Health of Adolescents?' by Keshav Sharma
- 2 training sessions by Internal Complaints Committee (POSH) for staff members



## B: TRAINING & EDUCATION OF THIRD-PARTY PROFESSIONALS

CanSupport is committed to strengthening the palliative care ecosystem by providing high-quality training and education to health and social care professionals, practitioners, students, and interns. Our programs are designed to build essential knowledge, skills, and attitudes in palliative care, and are tailored to suit the specific needs of various professional settings.

During the year, the following training courses were conducted:

### a. CanSupport Certificate Courses

#### *Certificate Course in Palliative Medicine*

A four-week program designed to provide doctors with practical, hands-on experience in delivering palliative care across diverse clinical settings

12 Doctors trained across 5 Courses.

#### *Certificate Course in Palliative Nursing*

This four-week course offers both theoretical and practical training for nurses in the principles and practices of palliative care

22 Nurses trained across 3 Courses.

#### *Certificate Course in Palliative Counselling*

An intensive eight-week program focused on equipping participants with the knowledge and skills required for effective counselling in palliative care

27 Counsellors trained across 5 Courses

#### *Certificate Course in Hospital Based Counselling*

An intensive six-week program focused on equipping participants with the knowledge and skills required for providing psychosocial support to patients and caregivers within hospital settings.

3 Counsellors trained across 3 Course.



### b. Annual Foundation Course in Palliative Care

CanSupport, in collaboration with Dr. BRA Institute Rotary Cancer Hospital (IRCH), AIIMS, conducted its 23rd Annual Palliative Care Continuing Medical Education (CME) and Continuing Nursing Education (CNE) with 137 participants. Chief Guest K.R. Chawla, former Deputy Drug Controller, Government of Delhi, graced the event alongside Dr. Seema Mishra (AIIMS Delhi), Col. Madhumita Dhall (Rajiv Gandhi Cancer Institute), Prof. Inderpreet Kaur (SOS Nursing School, Faridabad), and Dr. Nithya N (NIMT Institute, Greater Noida) as distinguished Guests of Honour.

### c. National Fellowships in Palliative Medicine & Nursing

The National Fellowships in Palliative Medicine/ Nursing are one year distance learning programs conducted by IPM Kozhikode, Calicut in association with Christian Medical Association of India (CMAI). CanSupport is one of the national centres for the program.

### d. End-of-Life Nursing Education Consortium (ELNEC)

The project is a national and international education initiative to boost palliative care. The comprehensive program is designed to enhance the knowledge and skills of nurses for patients facing serious illnesses or nearing the end of life. It provides evidence-based education to improve the quality of care for individuals with advance illness and their families.

### e. Multi Thematic Workshops and Sessions in Palliative Care

To foster greater awareness and understanding of palliative care, CanSupport conducts a series of introductory workshops and educational sessions across the country, providing participants with foundational knowledge and exposure to the field.

## 7 Two-day Continuing Nursing Education workshops were organised for nursing students and faculty of:

- ♦ Military Hospital, Meerut
- ♦ Panna Dai College of Nursing, Deen Dayal Upadhyay Hospital, Delhi
- ♦ Panna Dhair Maa Subharti College of Nursing, Meerut
- ♦ Kailash College of Nursing
- ♦ Sant Parmanand Hospital
- ♦ Sarah College of Nursing

## 10 Introductory Palliative Care Workshops were held:

### At Healthcare Institutions:

- ♦ Greater Noida Institute of Technology (GNIOT), College of Nursing
- ♦ CMC Vellore College of Nursing
- ♦ July Eminence Institute of Healthcare
- ♦ Fortis Hospital Vasant Kunj
- ♦ SGT Dental College
- ♦ Guru Teg Bahadur Hospital, East Delhi
- ♦ Lady Hardinge Medical College
- ♦ Kasturba College of Nursing
- ♦ Dr. Baba Saheb Ambedkar Medical College and Hospital, Rohini
- ♦ Impact Paramedical and Health Institute, College of Nursing, Najafgarh

### At Social Sciences Educational Institutions:

- ♦ BPS University
- ♦ Amity University, Noida
- ♦ Gautam Buddha University, Greater Noida
- ♦ Institute of Integrated Learning in Management (IILM) University, Greater Noida



## f. Invitation as Faculty

| Held in                                                 | For                          | Topics                                                                                                                                                                                                                                            |
|---------------------------------------------------------|------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| May 2025<br>October 2025<br>February 2026<br>March 2026 | Military Hospital,<br>Meerut | <ul style="list-style-type: none"> <li>♦ Fungating Wound Management &amp; Bed Sore Management, and Role of Nurses in Palliative Care</li> <li>♦ Self-Care for Healthcare Professionals</li> </ul>                                                 |
| June 2025<br>September 2025<br>January 2026             | Pallium India                | <ul style="list-style-type: none"> <li>♦ Lymphedema Management</li> <li>♦ Introduction to Palliative Care for Nurses</li> <li>♦ Role of Nurses &amp; Communication Skills in Palliative Care</li> <li>♦ Respiratory Symptom Management</li> </ul> |

## C. RESEARCH

### a. Research studies presented at forums:

**Title:** Effectiveness of Expressive Art Therapy in Improving Psycho-Social Wellbeing of Children and their Parents battling Cancer

**Authors:** Dr. Jyoti Jethwani and Dr. Udit Joshi (CanSupport)

**Forum:** IAPCON 2026, Hyderabad

**Title:** Integrating Palliative Physiotherapy Intervention for Motor Deficits and Kyphosis in a patient with Pineoblastoma

**Authors:** Dr. Ishita Gandhi, Dr. Udit Joshi, Salma Sattar (CanSupport)

**Forum:** IAPCON 2026, Hyderabad

### b. Manuscripts to be published:

**Title:** Psychometric Evaluation of Patient Health Questionnaire 9 Hindi for use with Patients with Cancer in Community Palliative Care settings

**Authors:** Tushti Bhardwaj, Neha Arora (Departments of Social Work and Psychology, Dr. Bhim Rao Ambedkar College, University of Delhi), and Dr. Ambika Rajvanshi (CanSupport)

### c. Manuscripts to be published:

**Title:** Use of Prognostic Indicators to assist in early identification of patients nearing end of life to help with better assessment, planning, and provision of quality care

**Authors:** Dr. Reena Sharma, Dr. Ishita Gandhi, and Dr. Smita Taneja (CanSupport)

## D INTERNSHIPS AND OBSERVERSHIPS

A total of 48 interns from universities and hospitals across India and abroad were placed at CanSupport for hands-on training and experiential learning.

These interns represented the following:

### Academic Institutions

- ◆ Bhim Rao Ambedkar College, Delhi University, Delhi
- ◆ Indira Gandhi National Open University, Delhi
- ◆ Institute of Integrated Learning in Management, Greater Noida
- ◆ Government Medical College, Pali, Rajasthan
- ◆ University of Medicine and Pharmacy, Ho Chi Minh City, Vietnam
- ◆ University of Otago, Christchurch Campus, New Zealand
- ◆ Bristol Community College, USA
- ◆ Feinberg School of Medicine - Northwestern University, Chicago, USA
- ◆ Ohio University Heritage College of Osteopathic Medicine, USA
- ◆ School of Medicine - University of North Carolina, USA
- ◆ University of California, San Diego, USA
- ◆ University of Louisville School of Medicine, USA
- ◆ University of North Carolina, USA
- ◆ University of Texas Medical Branch, Galveston, USA
- ◆ University of Wisconsin, Madison, USA

### Hospitals & Health Centres

- ◆ Atal Cancer Care Centre (Civil Hospital), Ambala Cantt, Haryana
- ◆ All India Institute of Medical Sciences, Delhi
- ◆ All India Institute of Medical Sciences, Kalyani, West Bengal
- ◆ Civil Hospital, Jalandhar, Punjab
- ◆ District Hospital, Dimapur, Nagaland
- ◆ Eden Medical Centre, Dimapur, Nagaland
- ◆ Naga Hospital, Kohima, Nagaland
- ◆ DKP Medical Services, Uganda

### Others / NGOs & Practicums

- ◆ Dr. Bhubaneswar Borooah Cancer Institute, Assam

## E. STRATEGIC COLLABORATIONS

CanSupport signed MOUs for training and research with Dr. Bhim Rao Ambedkar College (University of Delhi), Yamuna Vihar



# Corporate Social Responsibility: Employee Engagement Activities



Since 2018, CanSupport has collaborated with a wide range of corporate partners to design and implement impactful employee engagement initiatives that nurture empathy, purpose, and social responsibility in the workplace. These activities, conducted in both virtual and in-person formats, provide employees with meaningful avenues to contribute their time, skills, and creativity in support of individuals and families affected by cancer.

Each engagement is carefully curated to match employees' strengths and interests, which can range from having interactive sessions with patients, organising creative workshops, awareness campaigns, to volunteering in CanSupport's programs. Such initiatives not only bring comfort, encouragement, and joy to patients of all ages but also strengthen team spirit, enhance employee well-being, and foster a deeper sense of corporate citizenship.

Through these shared experiences, employees, CanSupport staff, and volunteers come together to build a compassionate community, reinforcing the impact of collective action in making a tangible difference in the lives of those fighting cancer.

- ◆ Gaurav Agarwal from Tata Power, conducted a series of customised skill and leadership development sessions for CanSupport's



program administration staff as part of the Tata ProEngage initiative. These interactions helped strengthen the staff's capacity and sustainability through discussions on actionable topics such as, 'Skill Development & Its Stages,' Team Building & Leadership,' and 'Anger Management.' These interactions were highly motivating and contributed to measurable improvements in participants' personal effectiveness and professional capabilities. Through practical examples and structured guidelines, they gained a clear understanding of how they can apply the concepts in day-to-day work, strengthening collaboration.

- ◆ We had staff members from Optum and Adobe come together with great enthusiasm for the 'Toy for Joy' activity at their premises. The employees poured their creativity, care, and warmth into crafting handmade soft toys for the younger patients in our care. They were filled with joy seeing the bright smiles on the children's faces who received these heartfelt gifts.
- ◆ Employees at Worxpertise organised a special 'Wish Tree' activity at their workplace wherein the staff contributed meaningful and practical gifts for the Day Care attendees. The items included essentials like winter caps, scarves, socks, masks, and nutritious edibles such as dry fruits and superfoods. These were distributed among patients and their caregivers bringing comfort and cheer fulfilling their basic needs.
- ◆ Awareness sessions, both in person and virtual, as well as screening camps were organised for staff at Standard Chartered, Adobe Noida, Worxpertise, and Transcom with meaningful interactions on importance of early detection, prevention, and promoting overall wellbeing. The sessions sensitised employees to incidence of cancer, risk factors, and warning signs to look out for as they also benefitted from the free-of-charge tests and screening.
- ◆ Corporate partners actively engaged with CanSupport's Day Care sessions and head office teams to better understand our operations and spend quality time providing emotional reprieve to families:
- ◆ BorgWarner Emissions Systems India Pvt. Ltd.: Corporate representatives interacted closely with patients and caregivers during Day Care sessions. Additionally, 15 female employees marked 'Pink October' by engaging in heart-to-heart sessions



BorgWarner



Worxpertise



Alkem



Adobe

with breast cancer patients, listening to their personal journeys to foster deep connection and empathy.

- ◆ Optum Global Solutions (India) Pvt Ltd: Around 30 staff members joined a Day Care session to hear firsthand experiences from families. The lively interactions brought great energy and enthusiasm, especially to the younger attendees.
- ◆ ALKEM Foundation: Team members from the

social arm of Alkem Laboratories Limited visited the head office to observe and partake in day care activities, learning how creative sessions directly aid recovery and reduce stress for patients.

- ◆ Barco Electronic Systems & Selan Exploration Technology Limited: Teams from both organizations joined active sessions to experience how holistic activities benefit patients and caregivers during ongoing cancer treatment.

# Events

## Charity Dinner

To commemorate one of palliative care's most significant days i.e., World Hospice and Palliative Care Day, CanSupport organised a Charity Dinner in October 2025 to raise awareness in the community about the year's theme of 'Achieving the Promise: Universal Access to Palliative Care' for 2025. The event was held at the Civil Services Officers' Institute (CSOI), Chanakyapuri, bringing together supporters and well-wishers for an evening dedicated to the cause.

A special highlight of the evening was a photo exhibition, featuring selections from 'Touching Lives' by Barbara Hind, which she had documented during CanSupport's early days capturing powerful moments from the work being done in the field. A 'Souvenir' as well as a collection of impact stories titled, 'Winners of Life' were also released. The gathering provided a warm and meaningful platform for dialogue and solidarity, and was well received by the guests.

### Supported by:

- ♦ Hari Charan Halwasiya Charity Trust
- ♦ Centre for Sight
- ♦ Redcliffe Labs



## Remembrance Day

Remembrance Day is a deeply meaningful and emotional occasion held to honour and celebrate the lives of those who are no longer with us. Bringing together bereaved families, friends, caregivers, and CanSupport, the event offers a space for shared reflection, healing, and remembrance.

The gathering fosters a compassionate and supportive environment where individuals can openly express their grief, draw comfort from shared experiences, and find strength in collective remembrance. It serves as a powerful reminder of the lasting connections we hold with those we have lost and the profound impact they continue to have on our lives.

Through this event, CanSupport reinforces its commitment to walking alongside families in their journey of grief, offering solace and compassion while upholding the memory and legacy of their loved ones.

### Remembrance Day Gatherings Across Regions

Remembrance Day was commemorated across several locations through the year, bringing together bereaved families, caregivers, and members of the CanSupport community.

The first of the commemorations was held in **Jamshedpur** on 1 September 2025, at the Pritpal Healing Garden, Meherbai Tata Memorial Hospital (MTMH) in collaboration with Suri Seva Foundation. The event brought together family members and caregivers of patients who had been in CanSupport's care. Participants expressed their emotions through heartfelt messages and shared cherished memories of their loved ones.

In **Delhi**, the **East Zone** congregation was organised on 20 September 2025 at the Centenary Methodist Church, where families of patients supported by us came together to honour and remember those who have passed on. The attendees paid tribute by lighting lamps, writing personal stories, and fond recollections, creating a moving atmosphere of remembrance and connection.

In **Amritsar**, the gathering was held on 25 October 2025 at Bhavan's SL Public School. The gathered caregivers and families shared stories, and also how CanSupport became a part of their households making it a touching congregation.

The **Delhi West Zone** assembly was held on 22 November 2025 at New Era Public School, Mayapuri. The event offered a space for family and friends of our beneficiaries to connect with others who have been on similar journeys.

**Bathinda** hosted a similar event on 13 December 2025 where many spoke movingly about those they had lost to cancer, and reflecting on the support they received during the difficult times from CanSupport.

The inaugural Remembrance Day in **Pune** was held on 28 February 2026 at the Chest Research Foundation (CRF) in Kalyani Nagar. It marked an important milestone in extending our remembrance efforts to new regions and was warmly received by attending families and caregivers. More than 200 participants gathered to celebrate the lives of their beloved; while also acknowledging the courage and resilience it takes to endure the tough times. The initiative reassured the attendees that CanSupport shall always be there to offer support, healing, and a sense of continued connection for those navigating life after loss.



## 19<sup>th</sup> CanSupport Walk for Life – Stride Against Cancer



CO-SPONSOR



EVENT PARTNER



### EVENT PARTNER: SRF Limited CO-SPONSOR: AstraZeneca India

The 19th edition of CanSupport Walk for Life - Stride Against Cancer once again brought together thousands of participants at Jawaharlal Nehru Stadium in a vibrant display of solidarity, hope, and collective action against cancer. Since its inception in 2008, we have organised this landmark event to sensitise the community to the rising incidence of cancer while showing fierce unanimity with patients and their dedicated caregivers.

The morning unfolded with enthusiasm and emotion, featuring Zumba sessions by Shilpa Dance Studio and Sai Aerobics which were followed by a stirring musical set from Music Factory ensuring the crowd was thoroughly warmed up and enthused for the Walk. A particularly poignant highlight was the younger Day Care attendees taking the stage. Curated by the ICANDOIT Theatre Group, these 'star performers' delivered a moving presentation

of courage and hope. To further set the tone, a short message from Jeannie Mulford, patron of the Walk and the inspiration behind this movement, was shared. The event was presided over by CanSupport's Managing Committee Member Ravi Bhoothalingam and Secretary Radhika Shapoorjee. Radhika opened proceedings with a warm welcome address, which carried a special message from Founder-President Harmala Gupta.

The Walk was officially flagged off by the eminent guests as they led the participants which included medical leaders, teams from corporates and organisations, students from schools, universities, educational institutions, our volunteers, staff members, and other long-standing supporters, marking a unified commitment to the cause. This was succeeded by the 'Lap of Honour', a symbolic moment dedicated to our cancer survivors, warriors, their caregivers, our long-standing volunteers, and peer support group members. All in signature yellow t-shirts, they announced a new beginning - bold, bright,



and unstoppable proof that life goes on beyond cancer. As participants comprised of students, corporates, caregivers, and medical professionals walked together, they carried forward a strong message: cancer awareness saves lives, and no one has to face the journey alone.

As the riders from Royal Mavericks Club and Red Fort Harley Riders rolled in, the roar of the engines filled the air and instantly got the crowd thrilled. They offered rides to the cancer patients and their caregivers and it was a moment of pure, unbridled joy and freedom for them to be on the powerful motorbikes. At the 'Wall of Honour', the participants penned down heartfelt messages of remembrance, courage, and encouragement; some written for strangers, many written for their loved ones. Across the venue, hand-painted banners and bold slogans bore messages amplifying the message that early detection saves lives, that cancer can be prevented, and that palliative care is not an afterthought but an essential part of the journey.

Through it all, there was never a dull moment. Fun games, a raffle, and a buzzing 'Selfie Corner' kept people engaged. ICANDOIT Theatre Group presented a 'nukkad natak' while Zuleikha from The Storydancer Project wove movement and storytelling into something truly mesmerising. Holding it all together with flair were emcees Abhinav and Sunil who with their quick-witted and warm demeanours ensured the momentum never dipped.



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For rendering their continued support and trust, we felicitated our valued partners:

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Cipla Foundation
- ♦ **Silver Scrolls of Honour:**  
Optum Global Solutions India Pvt Ltd & EIH Limited
- ♦ **Special Acknowledgment:**  
Adobe & ZS Associates India Private Limited
- ♦ **Largest Volunteer Group & Employee Engagement Partner:**  
ZS Associates
- ♦ **Largest Corporate Employee Engagement Partner:**  
Adobe
- ♦ **Largest Participating Corporate Institution:**  
Optum Global Solutions India Pvt Ltd
- ♦ **Largest Volunteer Group:**  
United Safe Foundation
- ♦ **Largest Participating Academic Institution at the Venue:**  
Pathways School, Baliawas, Gurugram
- ♦ **Largest Participating Academic Institution 'On Campus':**  
Shriram School, Mouslari
- ♦ **Cancer Awareness Partner:**  
Sampann Sewa Sankalp Foundation
- ♦ **Compassionate Partner Award:**  
Max Healthcare
- ♦ **Cancer Screening Partner:**  
Dharamshila Narayana Superspeciality Hospital
- ♦ **Day Care Support Partner:**  
Tanisa Foundation
- ♦ **Art for Awareness Award:**  
ICANDOIT Theatre Group

As the event drew to a close, successfully executed thanks to all the partners, volunteers, and institutions, once again the power of community in driving change was demonstrated and we urge everyone to return and make the milestone 20th anniversary Walk in February 2027 even bigger.

## Other Partners & Supporters

- |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
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| <ul style="list-style-type: none"> <li>♦ Achala Kaul</li> <li>♦ Active India Fab Expo</li> <li>♦ Ambassador David Mulford and Mrs Jeannie Mulford</li> <li>♦ Amit Srivastava</li> <li>♦ Amrita Kapur</li> <li>♦ Amulya Nidhi</li> <li>♦ Anirudh Nair</li> <li>♦ Anisha Kathpalia</li> <li>♦ Anita Chawla</li> <li>♦ Anita Marwaha</li> <li>♦ Anjali Singh</li> <li>♦ Anjana Bakht</li> <li>♦ Ankita Jena</li> <li>♦ Anubhuti Agrawal</li> <li>♦ Anuradha Mittal</li> <li>♦ Aradhana Chandna</li> <li>♦ Aseem Charitable Education Trust</li> <li>♦ Aseem's Library</li> <li>♦ Bhanu Seth</li> <li>♦ Bhupinder Kaur</li> <li>♦ Big Muscles Nutrition</li> <li>♦ Bikanervala Foods</li> <li>♦ Bisleri International</li> <li>♦ Bonn</li> <li>♦ Campa Sure</li> <li>♦ Chitra Mehta</li> <li>♦ Deepak Chopra</li> <li>♦ Delhi Drum Circle</li> <li>♦ Delhi Fire Service</li> <li>♦ Delhi Police</li> <li>♦ Delhi Traffic Police</li> <li>♦ Dharamshila Narayana Superspeciality Hospital, Delhi</li> <li>♦ Dinesh Chandra Singhal</li> <li>♦ Dinesh Kaushik</li> <li>♦ Ela Trivedi</li> <li>♦ Emerging Securities Pvt Ltd</li> <li>♦ Gaurav Bhargava</li> <li>♦ Genesis Studio</li> <li>♦ Gian Bansal</li> <li>♦ Gita Aggarwal</li> </ul> | <ul style="list-style-type: none"> <li>♦ Gurmanak Singh</li> <li>♦ Harmala Gupta</li> <li>♦ I W C Delhi Westend</li> <li>♦ ICANDOIT Theatre Group</li> <li>♦ Inner Wheel Club of Delhi Vasant Kunj</li> <li>♦ Inner Wheel Club of Delhi Vasant Vatika</li> <li>♦ Inner Wheel Club of Gurgaon Sushant Vatika</li> <li>♦ Interem Relocations</li> <li>♦ Ishtihaar</li> <li>♦ Jawahar Arora</li> <li>♦ JCBL Mobility</li> <li>♦ Jungly Delights</li> <li>♦ Kakade Swarup Rao</li> <li>♦ Kaveri Ganguly</li> <li>♦ Kavita Agarwal</li> <li>♦ Kuljit Kaur Patiala</li> <li>♦ Lalit Maheshwari</li> <li>♦ Lions Club Delhi Antarang Dist. 321 A1</li> <li>♦ Madho Dass Chabil Dass Goswami</li> <li>♦ Charitable Trust</li> <li>♦ Mandira V Bedi</li> <li>♦ Manju Vaish</li> <li>♦ Max Super Specialty Hospital, Saket</li> <li>♦ Meena Rastogi</li> <li>♦ Metta Foundation</li> <li>♦ Mridula Seth</li> <li>♦ Music Factory</li> <li>♦ Mythily Shivkumar</li> <li>♦ Nadira Chaturvedi</li> <li>♦ Nalini Khullar</li> <li>♦ Nalini Sehgal</li> <li>♦ Nalini Sharma</li> <li>♦ Nandita Talukder</li> <li>♦ Neelam Mohta</li> <li>♦ Nestle Professional</li> <li>♦ Nilima Chawla</li> <li>♦ Patients For Patient Safety Foundation</li> <li>♦ Prama Bhandari</li> <li>♦ Priya Jain</li> <li>♦ Project Help Vasant Kunj</li> </ul> | <ul style="list-style-type: none"> <li>♦ PSRI Hospital</li> <li>♦ Punam Narendra Singh</li> <li>♦ Rajeev Kumar</li> <li>♦ Rajni Bhagat Arora</li> <li>♦ Ramni Narula</li> <li>♦ Rashmi Sobti</li> <li>♦ Redcliffe Labs</li> <li>♦ Redfort Harley Riders</li> <li>♦ Renu Mital</li> <li>♦ Romila</li> <li>♦ Rotaract Club of College of Vocational Studies</li> <li>♦ Rotary Club of New Delhi One, RI Dist 3012</li> <li>♦ Rotary International District 3011</li> <li>♦ Royal Mavericks</li> <li>♦ Sai Aerobics Faridabad</li> <li>♦ Sangeeta Gandhi</li> <li>♦ Saroj Kapoor</li> <li>♦ Shankar Nath Acharya</li> <li>♦ Shikha Chugh</li> <li>♦ Shilpa Dance Studio</li> <li>♦ Shirin Jain</li> <li>♦ Shree Chaturbhuj Foundation</li> <li>♦ Shruti Khanna Suri</li> <li>♦ Shweta Miglani</li> <li>♦ Sindhu K George</li> <li>♦ Som Mittal</li> <li>♦ Swarn Vohra Memorial Foundation</li> <li>♦ The Rajiv Gandhi Cancer Institute &amp; Research Centre (RGCIRC)</li> <li>♦ The Storydancer Project</li> <li>♦ Trigon Ts Llp</li> <li>♦ UE Life Sciences Marketed by Molbio</li> <li>♦ Unibic</li> <li>♦ Usha Chopra</li> <li>♦ Vandana Chawla</li> <li>♦ Vinita Idnani</li> <li>♦ Vinod Dhamija</li> <li>♦ VLCC Lajpat Nagar</li> <li>♦ Yogeshwar Saran Kothiwal</li> </ul> |
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# Other Highlights

## CanSupport Honoured with Mahatma Award

CanSupport was conferred with the 'Mahatma Award for Healthcare Excellence 2025' at the function organised at the India International Centre, Delhi. Harmala Gupta, Founder-President and Dr. Ambika Rajvanshi, CEO received the award from Guest of Honour, Mr. A. Annamalai, Director/Secretary, National Gandhi Museum and Amit Sachdeva, Gandhian and Indian Lawyer, more prominently known as the 'CSR Man of India.' Radhika Shapoorjee, Honorary Secretary; Vishal Sood, Honorary Member of CanSupport's Managing Committee, and N S Anand, Head of PR & Marketing also attended the event. Such recognition continues to inspire and strengthen our commitment to our vision of building a more caring and compassionate society; one in which people living with cancer and other serious illnesses, along with their families, are supported to live with dignity, hope, and comfort.



## CanSupport Leads Panel at WHS Regional Meeting 2025

CanSupport organised a panel discussion on 'Scaling Access to Palliative Care in India' at the World Health Summit (WHS) Regional Meeting 2025, held for the first time in India. The session explored key aspects of policy, current initiatives, and emerging developments in the field of palliative care.

The discussion was moderated by Radhika Shapoorjee, Honorary Secretary of CanSupport's Managing Committee, and opened by the Guest of Honour, Dr. Soumya Swaminathan, Chairperson of M.S. Swaminathan Research Foundation. Meanwhile, the panel featured eminent experts including Dr. Bhawna Sirohi (Vedanta Medical Research Foundation), Dr. Gayatri Palat (MNJ Institute of Oncology and Regional Cancer Centre), Dr. Sushma Bhatnagar (Clinical Lead & Sr. Consultant, Pain, Palliative Medicine & Supportive Care, Indraprastha Apollo Hospitals), Dr. Alok Mathur (Directorate General of Health Services), and Dr. Prakash Fernandes (National Palliative Care Partnerships, Cipla Foundation). Katherine Pettus, Senior Advocacy and Partnerships Director at the International Association for Hospice and Palliative Care, became part of the event via a recorded message.

The session offered attendees valuable insights and concluded with a thought-provoking A&A, fostering dialogue on strategies to advance palliative care accessibility across India.



## Global Exchange in Compassionate Care

CanSupport had the pleasure of hosting the international delegation from Jon Baines Tours as part of their "Palliative Care in North India" programme. The group comprised of healthcare professionals and travellers from Australia, the UK, and Belgium, led by David Oliviere, visited our head office for an engaging and insightful exchange.

The session opened with presentations from our department heads and team members, who shared an overview of CanSupport's work across India highlighting the integrated nature of our services which spans medical care, nursing, counselling, and volunteering that together enable holistic palliative care delivery. This was followed by a lively Q&A, encouraging thoughtful dialogue. Adding a refreshing touch

to the visit, Zuleikha led an energising stress-relief activity, bringing warmth and lightness to the gathering. The group then enjoyed a heartfelt lunch prepared by youth from Butterflies, a charitable organisation supporting street-connected and vulnerable children an experience that was deeply appreciated by all.

As part of the visit, David Oliviere also conducted a dedicated workshop for CanSupport's counsellors titled "The Elephant(s) in the Room: Loss, Grief & Bereavement." Building on previous sessions, the workshop offered new perspectives on psychosocial palliative care, with a particular focus on navigating loss, change, and bereavement.

Overall, the visit proved to be as enriching for our team as it was for our guests.



# Advisory Committees

## Palliative Care Advisory Committee

- |                           |                              |
|---------------------------|------------------------------|
| ♦ Dr Bhawna Sirohi        | ♦ Medical Oncology           |
| ♦ Prof BK Mohanti         | ♦ Radiation Oncology         |
| ♦ Prof Mary Ann Muckaden  | ♦ Paediatric Palliative Care |
| ♦ Dr Rajib Dasgupta       | ♦ Public Health              |
| ♦ Dr Rakesh Garg          | ♦ Palliative Medicine        |
| ♦ Dr Roop Gursahani       | ♦ Neurology                  |
| ♦ Dr Sandhya Gupta        | ♦ Palliative Nursing         |
| ♦ Prof Santosh Chaturvedi | ♦ Psycho Oncology            |
| ♦ Dr Tushti Bhardwaj      | ♦ Research                   |

## Supportive Care Coordination & Advisory Committee

- |                      |                                                    |
|----------------------|----------------------------------------------------|
| ♦ Bineeta Malhotra   | Day Care Coordinators                              |
| ♦ Shubha Khanna      |                                                    |
| ♦ Shweta Miglani     |                                                    |
| ♦ Shyam Gupta        |                                                    |
| ♦ Anju Abbott        |                                                    |
| ♦ Rajni Bhagat Arora | Peer Support Chief Facilitator<br>Helpline Advisor |
| ♦ Shailaja Ranjan    |                                                    |

## Events Advisory Committee

- ♦ Harmala Gupta
- ♦ Mohini Daljeet Singh
- ♦ Nadira Chaturvedi
- ♦ Radhika Shapoorjee
- ♦ Rajni Bhagat Arora

## Editorial Committee

- ♦ Harmala Gupta
- ♦ Rajni Bhagat Arora
- ♦ Radhika Shapoorjee

## Child Safeguarding Committee

- |                   |                                                                    |
|-------------------|--------------------------------------------------------------------|
| ♦ Dr Megha Consul | External Member                                                    |
| ♦ Pukhraj Singh   | Internal Member – Day Care Services (Male Representative)          |
| ♦ Savita Luka     | Internal Member – Palliative Care Services (Female Representative) |

## Internal Complaints Committee - POSH

- |                                  |                                |
|----------------------------------|--------------------------------|
| ♦ Kiran Gera                     | Chairperson                    |
| ♦ Amrita Thakur                  | Member – External              |
| ♦ Kamlesh Choudhary              | Member – Female Representative |
| ♦ Dr Ravinder Mohan              | Member – Male Representative   |
| ♦ Dr Santosh Pandurang Chaudhari | Member – Representative (Pune) |

# CanSupport Volunteers

CanSupport owes its very foundation to a dedicated group of volunteers who instilled a culture of compassion, commitment, and integrity. Today, our core volunteers continue to play a vital role by guiding our professional teams in delivering high-quality care to patients and their families. They offer their time, expertise, and energy selflessly without any expectation of compensation. Some lead patient care initiatives or mentor team members, while others support us by organising events, reviewing publications, or mobilising essential resources that help us keep our services free of charge. Their unwavering generosity and quiet strength are among our greatest assets. We extend our deepest gratitude for their invaluable support.

|                      |                    |                      |                   |
|----------------------|--------------------|----------------------|-------------------|
| Aartee Chhibba Antal | Doll Singh         | Manu Malhotra        | Rishav Khilnani   |
| Achala Kaul          | Dolly Randhawa     | Meena Gupta          | Rohini Khullar    |
| Amy Potter           | Dr Abhiruchi Tuli  | Meena Rastogi        | Ruchira Swarup    |
| Anchal Bhalla        | Dr Tushti Bhardwaj | Meenakshi Dhingra    | Sagarika Das      |
| Anish                | Gaurav Bhatia      | Meenu Budhiraja      | Seema Arora       |
| Anita Marwaha        | Gita Agarwal       | Nadira Chaturvedi    | Seema Narang      |
| Anjali Singh         | Gopa Goshal        | Neelam Mohta         | Shalini Kataria   |
| Anjana Bakht         | Indrani Sinha      | Neerupama Vadera     | Shilpa Katoch     |
| Anju Abbot           | Justin Rabindra    | Neeta Bhalla         | Shirin Jain       |
| Anmol Chawla         | Jyoti Nariman      | Nilima Chawla        | Shubha Khanna     |
| Anshu Gupta          | Kajal Aswani       | Nyamat Bindra        | Shweta Miglani    |
| Anuradha Mittal      | Kamal Mohan        | Prabodh Mehta        | Shyam Gupta       |
| Ashna Kochar         | Kaveri Ganguly     | Pragyan Patnaik      | Simran Preet Kaur |
| Ashwani Karha        | Komal Mathur       | Priya Sharma         | Sindhu K. George  |
| Bhanu Seth           | Kuldeep Ganju      | Pukhraj Singh        | Sonu Rakheja      |
| Bineeta Malhotra     | Mamta Malhotra     | Punam Narender Singh | Sumita Lahiri     |
| Chitra Mehta         | Manashi Majumder   | Rajni Bhagat Arora   | Usha Agrawal      |
| Deepti Banerjee      | Mani Datta         | Rashmi Sobti         | Usha Kala         |
| Dhiraj Soni          | Manju Dogra        | Renu Mital           | Vinita Idnani     |
| Dinesh Sonari        | Manju Rajpal       | Renu Sharma          | Yashika           |



# Staff: Head Office

|                                                        |                                                        |
|--------------------------------------------------------|--------------------------------------------------------|
| Dr Ambika Rajvanshi                                    | CEO                                                    |
| <b>Training, Quality, Management and Research Unit</b> |                                                        |
| Dr Reena Sharma                                        | Director - Palliative Medicine                         |
| Dr Smita Taneja                                        | Director - NDPS Compliance                             |
| Dr Udit Joshi                                          | Director - Research                                    |
| Savita Luka Masih                                      | Director - Palliative Nursing                          |
| Anamika Pandey                                         | Deputy Director - Palliative Psychosocial Counselling  |
| Dr Priya Singh                                         | Head Operations (Pune)                                 |
| Birbal Mahato                                          | Deputy Manager - Programs & IT                         |
| Dr Ravinder Mohan                                      | Senior Doctor - PCFS - NDPS Advisor                    |
| Dr Ishita Gandhi                                       | Senior Doctor - Field Support Team                     |
| Dr Savera Ahmed                                        | Senior Doctor - Field Support Team                     |
| Ganesh Pandit Sapkal                                   | Senior Nurse - Field Support Team                      |
| Hardeep Kaur Nagra                                     | Senior Nurse - Field Support Team                      |
| Jiji Thomas                                            | Senior Nurse - Field Support Team                      |
| Miniamma John                                          | Senior Nurse - Field Support Team                      |
| Shashi Dass                                            | Senior Nurse - Field Support Team                      |
| Ashish Saimual                                         | Senior Counsellor - Field Support Team                 |
| Babita                                                 | Senior Counsellor - Field Support Team                 |
| Jyotsna Rajpal                                         | Senior Counsellor - Field Support Team                 |
| Pallika Choudhary                                      | Senior Counsellor - Field Support Team                 |
| Anju Sharma                                            | Quality Assurance Executive                            |
| Pinki Awdhesh Jha                                      | Quality Assurance Executive                            |
| Ranjana Sethi                                          | Quality Assurance Executive                            |
| Sonia Gandhi                                           | Quality Assurance Executive                            |
| <b>Resource Mobilisation</b>                           |                                                        |
| N S Anand                                              | Head - Marketing & Public Relations                    |
| Navdha                                                 | Manager - Individual Donor Relationships & Events      |
| Akshay Kumar Baluni                                    | Deputy Manager - Communications & Digital Marketing    |
| Manjusha Singh                                         | Assistant Manager - Corporate Relationships            |
| Lavleen Sachdev                                        | Assistant Manager - Communications & Digital Marketing |
| Rahul                                                  | Digital Marketing Lead                                 |
| Savita Arora                                           | Assistant Manager - Individual Donor Relationship      |
| Rajni Bhatia                                           | Assistant Manager - Individual Donor Relationship      |
| Rajesh Kumar                                           | Senior Coordinator - Fundraising                       |
| Vipin Kumar                                            | Executive Events                                       |

|                                 |                                                          |
|---------------------------------|----------------------------------------------------------|
| <b>Supportive Care Services</b> |                                                          |
| Kiran Gera                      | Head - Supportive Care Services & Project Manager        |
| Dr Anita Harish                 | Consultant - Palliative Telemedicine                     |
| Dr Santosh Pandurang Chaudhary  | Public Relation & Liaison Officer                        |
| Kamlesh Choudhary               | Senior Counsellor - Telephone Helpline & QAE Coordinator |
| Preeti Khanna                   | Senior Counsellor - Telephone Helpline                   |
| Ratna Jajoria                   | Senior Counsellor - Telephone Helpline                   |
| Anu Attrish                     | Counsellor - Telephone Helpline                          |
| Kiran Sachin Shahpure           | Counsellor - Telephone Helpline                          |
| Pallika Choudhary               | Senior Counsellor - Coordinator for Community Outreach   |
| Shashi Bharti                   | Chief Social Worker & Coordinator - Hospital Outreach    |
| Mahesh Kumar                    | Social Worker & Senior Hospital Outreach Officer         |
| Rajkumar                        | State Coordinator - Third Party Resource Facilitation    |
| Ambika Semwal                   | Social Worker cum Outreach Officer                       |
| Dimpal                          | Social Worker MSSU IRCH AIIMS                            |
| Yogeshwar                       | Social Worker & Hospital Outreach Officer                |
| Geeta                           | Nursing Aide & Outreach Assistant                        |
| Rohit Kumar                     | Senior Community Networking Officer                      |
| Bhim Kumar Manjhi               | Community Networking Officer                             |
| Nisha Verma                     | Community Networking Officer                             |
| Prem Kumar                      | Community Networking Officer                             |
| Soban Singh                     | Community Networking Officer                             |
| Vivek Kumar Mishra              | Day Care Assistant                                       |
| Rinku Devi                      | Housekeeper                                              |
| <b>Finance &amp; Accounts</b>   |                                                          |
| Renu Verma                      | Manager                                                  |
| Gaurav Singh Negi               | Deputy Manager                                           |
| Gaurav Kumar                    | Senior Executive                                         |
| Sandeep Kumar Singh             | Senior Executive                                         |
| Akshay Soam                     | Executive                                                |
| <b>HR &amp; Administration</b>  |                                                          |
| Sushree Acharya                 | Manager - Administration, HR & IT                        |
| Jagdish Chander                 | Assistant Manager - Central Administration               |
| Laxman Singh Rawat              | Assistant Manager - HR & Administration                  |
| Gaurav Poddar                   | Executive Administration                                 |
| Ritu Pandey                     | Executive HR                                             |
| Jagveer Singh                   | Driver                                                   |

# Staff: Palliative Care Centres

## Physicians

### Senior Physicians

Dr Reena Sharma  
Dr Smita Taneja  
Dr Ravinder Mohan  
Dr Ishita Gandhi  
Dr Savera

Dr Aditi Sharma  
Dr Ahire Amit Babulal  
Dr Amandeep Kaur  
Dr Anbin Thomas

Dr Anindya Bhalla  
Dr Anjali Mookerjee  
Dr G Keerthana  
Dr Geetanjali  
Dr Harbans Singh Sarn  
Dr Harmanjeet Singh  
Dr Jyoti Jethwani  
Dr Khushwinder Kaur  
Dr Kutal Nirbhay Navanath  
Dr Manmohan Dogra  
Dr Muskaan Chauhan  
Dr Nagarjun Baliram  
Sonkamble

Dr Narottam Sharma  
Dr Pallavi Raut  
Dr Pradeep Kumar  
Dr Rakesh Kumar  
Dr Rajeev Sharma  
Dr Rajesh Bansal  
Dr Rashda Jasmine Fatima  
Dr Sanjay Sharma  
Dr Sanjay Sharma  
Dr Sheetal Shrivastava  
Dr Sunil Attri  
Dr Sushant Thakur  
Dr Vinay Kumar Khatak

## Physiotherapists

Dr Kajal Behl Maggo  
Dr Md. Mohtashim Shadan  
Dr Md. Kashif

Dr Sachin Sharma  
Dr Salma Sattar  
Dr Sanjeev Mandal

## Nurse Counsellors

Amandeep Kaur  
Bindu Devi  
Chaitali Murmu  
Charni Salim Masih  
Chetan Maya

Elizabeth Massey  
Kuljeet Kaur  
Kulwinder Kaur  
Kusum Lata  
Manmohan Kaur

## Program Administration

Damini Narain  
Digambar Shesherao Sathe  
Sandeep  
Nand Kishor  
Sabir  
Sagir  
Arun Kumar  
Sonu Singh  
Avneesh Bhardwaj  
Avtar Singh  
Ajaypal Singh  
Ankit Kumar Pandit  
Gulshan  
Happy Singh  
Jatin

Mohit Kumar  
Pardeep Kumar  
Paraspreet Singh  
Rajeev Ranjan  
Rakesh Kumar  
Shubham  
Vikas  
Madhu  
Pushpa Devi  
Amit Rath  
Inderjeet Singh  
Jitender Bharti  
M Swaminathan  
Rajbir Singh  
Ramji Lal

## Nurses

Aarti Suresh Pawar  
Abhilasha Singh  
Alice Daniel  
Annu  
Arti  
Babli (Ghaziabad)  
Babli (Jind)  
Bharti Pant  
Dattatray Rajendra Gagare  
Dhanshri Parmodsing Valvi  
Geeta Kumari Pd  
Gracy Francis  
Iftekhar B  
Kamla Sarkar  
Kanchan Adesh Doke  
Karnail Kaur Mangat  
Kiranjeet Kaur I (Bathinda)  
Kiranjeet Kaur II (Bathinda)  
Kuljeet Kaur  
Laviza Jacob  
Mahima Samuel

Manju Dinesh Babu  
Margaret Masih  
Marrykutty Joshi  
Mini Peter  
Mini Sebastian  
Naveen  
Pooja (Hisar)  
Pooja (West Delhi)  
Preeti Rani  
Prerna Gaikwad  
Priya Sunil Bhale  
Puja Rani  
Rajamma P  
Ramya  
Rathod Rahul Suryakant  
Reejamma M N  
Sahira  
Sakshi  
Saramma George  
Sashi Rathod

Seema  
Shantanu Shivaki Sonwalker  
Shimol T Mathew  
Shital Mahendra Bhalerao  
Shreya Sanjay Kamble  
Shubhangi Sharma  
Sini Kuriakose  
Simy Saji  
Sonu  
Suja Madhu  
Sujatha P K  
Suman Kataria  
Surekha Sachin Adagle  
Valsamma Varghese  
Vineeta Kumari Srivastava

### Community Educators

Sajani Shrestha  
Sonu

## Pharmacists

Md. Imran Choudhary  
Prathmesh Krishna Kutal

## Nutritionist

Deepti Bhardwaj

## Counsellors

### Senior Counsellor

Narinder Singh Gautam

Abhilasha Raizada  
Amit Arjun Dangat  
Anita  
Anjali Yadav  
Ashwini Bajirao Datar  
Balvinder Kaur  
Bulbul Gupta  
Burhan  
Dharika  
Gurwinder Kaur  
Himanshi  
Jaspreet Kaur  
Kanchan Pandey

Karmali Kc  
Kiran Bisht  
Kshirsagar Vinod Rangnath  
Laxmi Kumari  
Mamta Singh  
Mausumi Bhansali  
Meena Sharma  
Milind Dnyanoba Kakade  
Mohd Asad  
Naina  
Nazima Khatoon  
Niti Priya  
Parikshit Bhaskarrao Patil  
Parminder Kaur  
Parul  
Pooja (East Delhi)  
Pooja (Rohtak)

Poonam  
Pratap Singh  
Rahul Sharvana Khade  
Rajeshwari Kurre  
Rajni Rajput  
Rekha Virendraprasad Gupta  
Renu Thakur  
Reshma Babusaheb Jadhav  
Sameer Sadanand Kedar  
Sangeeta Kumari  
Saumya  
Shaily Sharma  
Shikha  
Sourav Kumar  
Sunita Sharma  
Surendra Kumar Manjhi  
Sushant Sopan Sawant  
Usha Devi

# Financial Report

## Main Accounting Policies & Notes on Accounts

### Basics of Accounting

The financial statements are prepared in accordance with the historical cost basis. Income and Expenses are accounted on accrual basis following generally accepted accounting principles and practices as well as accounting standards issued by the Institute of Chartered Accountants of India.

### Fixed Assets

Fixed assets are stated at cost charge. All fixed assets are taken on the stock register. Annual stock verifications are carried out. Valuation of assets received in kind is done as a nominal value. Depreciation on fixed assets is charged on written down value method at rates, specified under the Income Tax Act, 1961.

### Investments

Long term investments include Fixed Deposits of Public & Private Sector Banks. These are made after ascertaining the rate of interest offered by various banks and the period of investment. Investment decisions are taken by an Investment Committee, a sub-committee of the Managing Committee. Monthly review of Income-Expenditure is carried out. Any surplus in the savings bank account is invested in the Liquid-Deposit Account with the bank in order to earn maximum interest.

### Taxes on Income

Current tax is determined in accordance with applicable Income Tax laws of India. Tax is deducted at source from salaried and other vendor bills as per the Income Tax rules. Form 16 is issued to employees & Form 16A to vendors annually.

### Employee Provident Fund & Employees' State Insurance

Employee Provident Fund contributions are made as per EPF rules. The annual statement of the EPF is handed over to each employee at the end of the Financial Year. There was a total of 87 employees covered under EPF as on 31.03.2025. Employees' State Insurance contributions are made as per the ESI rules. There was a total of 9 employees covered under ESI as on 31.03.2025.

### Transparency Disclosures & Legal Compliances

- ◆ No remuneration, sitting fee, or any other form of compensation is paid to any member of the Managing Committee.
- ◆ No National or International Travel cost incurred by any CanSupport Member is borne by CanSupport.

- ◆ 100% Compliance with statutory requirements of the Income Tax Act, 1961 and the Foreign Contribution (Regulation) Act, 2010.
- ◆ All donor requirements are duly complied with.
- ◆ A rigorous bi-annual audit process is undertaken. The Statutory Auditor, with a fixed remuneration, is appointed at the Annual General Body Meeting.
- ◆ The Auditor's Report and Balance Sheet are shared at the Annual General Body Meeting.

### FCRA Compliances

Statutory provisions of Foreign Contribution (Regulation) Act, 2010 are duly complied with. Annual Return in form FC-4 is filed in accordance with FCRA rules. Foreign donations received are updated on MHA and CanSupport website quarterly.

### Expenditure

The expenses have been accounted for on an accrual basis in the Income and Expenditure Account, in accordance with the applicable accounting standards. This ensures that all expenses are recognized in the period to which they pertain, irrespective of the timing of actual cash payments. Liabilities for all known expenses have been duly provided for as at the reporting date.

**CanSupport**  
60/2D Yusuf Sarai, (Indian Oil Bhawan Compound) New Delhi-110016

**Balance Sheet as at 31st March 2026**

(Amount in INR)

| Particulars                                             | Note | 31 March 2026       | 31 March 2025       |
|---------------------------------------------------------|------|---------------------|---------------------|
| <b>I Sources of Funds</b>                               |      |                     |                     |
| <b>1 NPO Funds</b>                                      | 3    |                     |                     |
| (a) Reserve Funds                                       |      | 22,88,64,849        | 20,87,65,924        |
| (b) Corpus Funds                                        |      | 3,21,71,328         | 3,21,47,328         |
| (c) Assets Funds                                        |      | 2,40,55,716         | 1,47,97,621         |
|                                                         |      | <b>28,50,91,893</b> | <b>25,57,30,873</b> |
| <b>2 Non-current liabilities</b>                        |      |                     |                     |
| (a) Long-term borrowings                                |      | -                   | -                   |
| (b) Other long-term liabilities                         |      | -                   | -                   |
| (c) Long-term provisions                                |      | -                   | -                   |
|                                                         |      | <b>-</b>            | <b>-</b>            |
| <b>3 Current liabilities</b>                            |      |                     |                     |
| (a) Short-term borrowings                               |      | -                   | -                   |
| (b) Unspent Grant Balance                               |      | -                   | -                   |
| (c) Other current liabilities                           | 4    | 1,11,17,151         | 2,20,66,840         |
| (d) Short-term provisions                               |      | -                   | -                   |
|                                                         |      | <b>1,11,17,151</b>  | <b>2,20,66,840</b>  |
| <b>Total</b>                                            |      | <b>29,62,09,044</b> | <b>27,77,97,713</b> |
| <b>II Application of Funds</b>                          |      |                     |                     |
| <b>1 Non-current assets</b>                             |      |                     |                     |
| (a) Property, Plant and Equipment and intangible assets | 5    | 2,43,48,525         | 1,51,36,271         |
| (i) Property, Plant and Equipment                       |      |                     |                     |
| (ii) Intangible assets                                  |      |                     |                     |
| (iii) Capital work in progress                          |      |                     |                     |
| (iv) Intangible asset under development                 |      |                     |                     |
| (b) Non-current investments                             | 6    | 12,80,18,922        | 11,64,04,710        |
| (c) Long Term Loans and Advances                        | 7    | 23,15,478           | 22,73,208           |
| (d) Other non-current assets                            |      | -                   | -                   |
|                                                         |      | <b>15,46,82,924</b> | <b>13,38,14,188</b> |
| <b>2 Current assets</b>                                 | 8    | 6,71,10,407         | 5,11,15,305         |
| (a) Current investments                                 |      | -                   | -                   |
| (b) Inventories                                         |      | -                   | -                   |
| (c) Receivables                                         |      | -                   | -                   |
| (d) Cash and bank balances                              | 9    | 5,68,10,626         | 7,73,20,425         |
| (e) Short Term Loans and Advances                       | 10   | 18,19,863           | 45,72,053           |
| (f) Other current assets                                | 11   | 1,57,85,223         | 1,09,75,740         |
|                                                         |      | <b>14,15,26,120</b> | <b>14,39,83,524</b> |
| <b>Total</b>                                            |      | <b>29,62,09,044</b> | <b>27,77,97,713</b> |

Brief about the Entity & Summary of significant accounting policies 1&2  
The accompanying notes are an integral part of the financial statements.

For & on behalf:  
**S. Sahoo & Co**  
Chartered Accountants  
Firm No. 322952E



**CA (Dr.) Subhajit Sahoo, FCA, LLB**  
Partner  
MM No. 057426  
UDIN: 26057426ACFNVZ5306

Place: New Delhi  
Date: 05-08-2026

For & on behalf:  
**CanSupport**

**Manmohan Mathoutra**  
Treasurer  
In-charge  
**CanSupport**  
60/2D, Yusuf Sarai  
(Indian Oil Bhawan Compound)  
New Delhi-110016

**Dr. Ambika Rajvanshi**  
Chief Executive Officer  
Chief Executive Officer  
**CanSupport**  
60/2D, Yusuf Sarai  
(Indian Oil Bhawan Compound)  
New Delhi-110016

**CanSupport**  
60/2D Yusuf Sarai, (Indian Oil Bhawan Compound) New Delhi-110016

**Income and Expenditure for the year ended on 31st March 2026**

(Amount in INR)

| Particulars                                                                                    | Note | 31 March 2026       | 31 March 2025       |
|------------------------------------------------------------------------------------------------|------|---------------------|---------------------|
| <b>I Income</b>                                                                                |      |                     |                     |
| (a) Donations and Grants                                                                       | 12   | 23,16,36,529        | 18,34,18,557        |
| (b) Other Income                                                                               | 13   | 1,87,99,423         | 1,93,05,677         |
| <b>Total</b>                                                                                   |      | <b>25,04,35,952</b> | <b>20,27,24,234</b> |
| <b>II Expenses:</b>                                                                            |      |                     |                     |
| (a) Expenditure on Objects of Organization-Program Expenses                                    | 14   | 21,86,79,173        | 14,95,64,300        |
| (b) Donations/Contributions Paid- Amount Sub Grant                                             | 15   | -                   | -                   |
| (c) Establishment Expenses                                                                     | 16   | 1,16,32,013         | 1,16,74,790         |
| (d) Depreciation and amortization expense                                                      | 17   | 45,841              | 53,295              |
| <b>Total</b>                                                                                   |      | <b>23,03,57,027</b> | <b>16,12,92,385</b> |
| <b>III Excess of Income over Expenditure before exceptional and extraordinary items (I-II)</b> |      | <b>2,00,78,925</b>  | <b>4,14,31,849</b>  |
| <b>IV Exceptional items</b>                                                                    |      | <b>-</b>            | <b>-</b>            |
| <b>V Excess of Income over Expenditure for the year before extraordinary items (III-IV)</b>    |      | <b>2,00,78,925</b>  | <b>4,14,31,849</b>  |
| <b>VI Extraordinary Items</b>                                                                  |      | <b>-</b>            | <b>-</b>            |
| <b>VII Excess of Income over Expenditure for the year (VI-VI)</b>                              |      | <b>2,00,78,925</b>  | <b>4,14,31,849</b>  |
| <b>Appropriations Transfer to funds:</b>                                                       |      |                     |                     |
| Transfer to/(from) Project fund:                                                               |      | -                   | -                   |
| Balance transferred to General Fund:                                                           |      | <b>2,00,78,925</b>  | <b>4,14,31,849</b>  |

Brief about the Entity & Summary of significant accounting policies 1&2  
The accompanying notes are an integral part of the financial statements

For & on behalf:  
**S. Sahoo & Co**  
Chartered Accountants  
Firm No. 322952E

**CA (Dr.) Subhajit Sahoo, FCA, LLB**  
Partner  
MM No. 057426  
UDIN: 26057426ACFNVZ5306

Place: New Delhi  
Date: 05-08-2026

For & on behalf:  
**CanSupport**

**Manmohan Mathoutra**  
Treasurer  
In-charge  
**CanSupport**  
60/2D, Yusuf Sarai  
(Indian Oil Bhawan Compound)  
New Delhi-110016

**Dr. Ambika Rajvanshi**  
Chief Executive Officer  
Chief Executive Officer  
**CanSupport**  
60/2D, Yusuf Sarai  
(Indian Oil Bhawan Compound)  
New Delhi-110016

# Our Partners, Donors, Sponsors, and Supporters

## Home Care Program Partners

- ◆ Alkem Foundation
- ◆ Ambience Interiors Pvt Ltd
- ◆ Barco Electronic Systems Pvt Ltd
- ◆ BorgWarner Emissions Systems India Pvt Ltd
- ◆ Cipla Foundation
- ◆ Dixon Technologies India Ltd
- ◆ EIH Limited
- ◆ Greate Eastern Foundation
- ◆ HelpAge India
- ◆ Indian Oil Corporation Ltd
- ◆ Kotak Mahindra Bank Ltd
- ◆ Lal Family Foundation
- ◆ Mercedes-Benz Financial Services India Pvt Ltd
- ◆ Optum Global Solutions (India) Pvt Ltd
- ◆ SRF Ltd
- ◆ Suri Seva Foundation
- ◆ Vaha Foundation
- ◆ Volkart Foundation Indian Trust

## Home Care Program Supporters

- ◆ Antelopus Selan Energy Ltd
- ◆ Automat Industries Pvt Ltd
- ◆ AVL Technical Centre Pvt Ltd
- ◆ Formula Corporate Solutions India Pvt Ltd
- ◆ G4S Secure Solutions (India) Pvt Ltd
- ◆ Hari L Mundra
- ◆ HT Parekh Foundation
- ◆ Malini Saran
- ◆ Meenakshi Devi Mattoo Charitable Trust
- ◆ Net Solutions India Pvt Ltd
- ◆ Nissin ABC Logistics Pvt Ltd
- ◆ Oyster Bath Concepts Pvt Ltd
- ◆ Paramount Products Pvt Ltd
- ◆ Prof. Manju Jain
- ◆ QH Talbros Pvt Ltd
- ◆ SCA Ecode Solutions Pvt Ltd
- ◆ Sentiss Foundation
- ◆ Shivalik Bimetal Controls Ltd
- ◆ Svam Toyal Packaging Industries Pvt Ltd

## Home Care Program Donors (>₹ 25,000)

- ◆ Anurag Kumar
- ◆ Aruna Mehta
- ◆ Ashish Ravinder Thadhani
- ◆ Ashok Kumar Nehru
- ◆ Ashok Pandit
- ◆ Bhavna Balaji
- ◆ Bina Aggarwal
- ◆ Ela Trivedi
- ◆ Himanshu Dev
- ◆ Isht Khanna
- ◆ Jagroop Singh
- ◆ Janki Mirchandani
- ◆ K Renu Rao
- ◆ Kamal Deep Sharma
- ◆ Lalita Sharma
- ◆ Manmohan Malhoutra
- ◆ Mridul Saxena
- ◆ Neeraj Tandon
- ◆ Neeti Chopra
- ◆ Paramjeet Kaur
- ◆ Purushottam Maheshwari
- ◆ Rajinder Kumar Kaul
- ◆ Rajiv
- ◆ Sangita Bansal
- ◆ Sanjay Chaturvedi
- ◆ Shruti Pandey
- ◆ Shubha Singh
- ◆ Sudha Vasan
- ◆ Sumit Kumar
- ◆ Sumit Kumar
- ◆ Sunil Nehru
- ◆ Syed Khalid Husain
- ◆ Wazida Tabassum Rahman
- ◆ Yogesh Kumar Mattoo

## Outpatient and Mobile Clinic Program Partners

- ◆ BorgWarner Emissions Systems India Pvt Ltd
- ◆ Cipla Foundation
- ◆ Optum Global Solutions (India) Pvt Ltd
- ◆ Suri Seva Foundation
- ◆ Vaha Foundation

## Day Care Program Partners

- ◆ EIH Ltd
- ◆ External Affairs Spouses Association Charitable Trust
- ◆ Reliance Foundation

## Day Care Program Supporters

- ◆ Sangita Bansal
- ◆ Bina Aggarwal
- ◆ Inner Wheel Club of Delhi Midwest
- ◆ Kunal Kapoor
- ◆ Preeti Lobana
- ◆ Purushottam Maheshwari

## Telephone Helpline Partners

- ◆ BCH Electric Ltd

## Resource Facilitation Program Partners

- ◆ Blue Whale Advisory Services Pvt Ltd
- ◆ EIH Ltd
- ◆ Volkart Foundation Indian Trust

### Training and Research Program Supporters

- ♦ Real Time Data Services Ltd

### Community Outreach, Awareness Partners

- ♦ Casio India Co Pvt Ltd
- ♦ Waters India Pvt Ltd
- ♦ Ircon International Ltd
- ♦ Lions Club of Fairlop

### In-Kind Medicines & Medical Equipment (> ₹ 25,000)

- ♦ Amita Baig
- ♦ Atticus Foundation
- ♦ Bisleri International
- ♦ Care Today Fund - Mediaplex
- ♦ GCCI
- ♦ Interim Relocations
- ♦ Jungly Delights
- ♦ Kamal Deep Sharma
- ♦ Manik
- ♦ MCKS Food for Hungry Foundation Delhi
- ♦ Mohanbir Sahni
- ♦ Neeraj
- ♦ Neeti Chopra
- ♦ Nestle - Nestle Professional
- ♦ Optum Global Solutions (India) Pvt Ltd
- ♦ Rajni Bafna
- ♦ Reliance (Campa Sure)
- ♦ Sneha Gandhi
- ♦ Suresh Chandar
- ♦ The British School
- ♦ Unibic

### Corpus Donations

- ♦ Saroj Kumar Pradhan

### Remembrance Day (>₹ 10,000)

- ♦ Anamika Kapoor
- ♦ Ananya Chakraborty
- ♦ Anup Kumar Adlakha
- ♦ Anurag Kumar
- ♦ Arun Kumar Thakur
- ♦ Atharva Kulkarni
- ♦ Bhavna Goswami
- ♦ Chitra Harshvardhan
- ♦ Chitra Harshvardhan
- ♦ Dhananjay Kajla
- ♦ Dhiraj Soni
- ♦ Garima Gupta
- ♦ Jennifer Morais
- ♦ Karishma Kaur
- ♦ Kavita Agarwal
- ♦ Kuldeep Rai
- ♦ Kunal Kapoor
- ♦ Lokesh Setia
- ♦ Manuj Govil
- ♦ Mario Anthony Godfrey D Mello
- ♦ Minal Sachin Jadhav
- ♦ Narinder Chadha
- ♦ Neeru Dua
- ♦ Pankaj Kumar Gupta
- ♦ Parul Kapoor
- ♦ Pradeep Agarwal
- ♦ Priyanka Lamba
- ♦ Rajit Anand
- ♦ Rajiv
- ♦ Rama V Baru
- ♦ Ravi Shripad Kulkarni
- ♦ Seema Bhargava
- ♦ Siddhartha Pahwa
- ♦ Veeraj
- ♦ Vineet Taneja
- ♦ Vipul Jain

- ♦ Yogeshwar Saran Kothiwal
- ♦ Yuvraj Pratap
- ♦ Zeeshan Rizvi

### General Donations (₹1,00,000 and above)

- ♦ Akshay Garg
- ♦ Alpana Sharma
- ♦ Amit Srivastava
- ♦ Anil Mehta
- ♦ Anju Gupta Memorial Trust
- ♦ Anshul Sikri
- ♦ Anuj Mehta
- ♦ Aruna Mehta
- ♦ Ashnoor Textile Mills Ltd
- ♦ Bhai Sahib Ditta Mal & Sons Charitable Trust
- ♦ Bharti Gupta Ramola
- ♦ Bina Aggarwal
- ♦ Compassionate Heart
- ♦ Dipankar Gupta
- ♦ DPS International School Gurugram
- ♦ Indians for Collective Action
- ♦ Isht Khanna
- ♦ Jasbir Singh (Retd)
- ♦ Kiran Tandon
- ♦ Lalita Chauhan
- ♦ Manender Mann
- ♦ Metta Foundation
- ♦ Music Factory
- ♦ Narayan Swamy Nagaraj
- ♦ Narottam Puri
- ♦ New Era Public School
- ♦ Online Giving Foundation
- ♦ Pathways School Noida
- ♦ Pathways World School Gurgaon
- ♦ Prerna School of Inspiration
- ♦ Ramni Nirula

- ♦ Rupendra Singh
- ♦ Salil Gupta
- ♦ Sangeeta Narang
- ♦ Shades of India Crafts Pvt Ltd
- ♦ Shankar Nath Acharya
- ♦ Shri Raghubir Saran Charitable Trust
- ♦ Swarn Vohra Memorial Foundation
- ♦ The Shri Ram School Aravali
- ♦ The Shri Ram School Mousari
- ♦ Trigon TS LLP
- ♦ UK Online Giving Foundation

### General Donations (₹25,000 - ₹99,999)

- ♦ Abhay Singh
- ♦ Amar Preet Singh
- ♦ Anamika Kapoor
- ♦ Anesh Srivastav
- ♦ Anil Nehru
- ♦ Anita Chawla
- ♦ Anjali Sharma
- ♦ Anjana Bakht
- ♦ Anju Bhatnagar
- ♦ Anubhuti Agrawal
- ♦ Anupama Sharma
- ♦ Anuradha Mittal
- ♦ Asha Jain
- ♦ Ashutosh Kumar
- ♦ Ashutosh Nath Kaul
- ♦ Avtar Singh
- ♦ Bhargav Kathivarapu
- ♦ Bina Aggarwal
- ♦ Bunny Sharma
- ♦ Cambridge School Indirapuram
- ♦ Cambridge School Sr Wing
- ♦ Cambridge School Srinivas Puri
- ♦ Chitra Harshvardhan
- ♦ Chitra Mehta
- ♦ Deepak Raghuwanshi

- ◆ Dhananjay Kajla
- ◆ Dipankar Gupta
- ◆ Dr. Ambika Rajvanshi
- ◆ Esha Bhutani
- ◆ February Networks LLP
- ◆ GD Goenka University Le Cordon Bleu School of Hospitality & Tourism
- ◆ GD Goenka Public School
- ◆ Gita Sarup Mehta
- ◆ Gitanjali Duggal
- ◆ Harish Narang
- ◆ Harjeet Sikand
- ◆ HelpYour NGO Foundation
- ◆ Highbrow Education Society
- ◆ Inder Pal Kaur
- ◆ Jaipal Singh Malik
- ◆ Jaishree Viswanathan
- ◆ Jawahar Arora
- ◆ Kalpana Singh
- ◆ Kavita Agarwal
- ◆ Krishna Kathuria
- ◆ Madhu Sondhi
- ◆ Malavika Talukder
- ◆ Manava Bharati India International School
- ◆ Manju Vaish
- ◆ Manjula
- ◆ Mann Educational Society
- ◆ Mansukh Charities
- ◆ Meena Prakash
- ◆ Mohit Gupta
- ◆ Mohna Venugopalan Charitable Trust
- ◆ Molecular Diagnostics and Therapy LLP
- ◆ Music Factory
- ◆ Nandita Gupta
- ◆ Neeleshwar Pavani
- ◆ Pamela Nath

- ◆ Pankaj Aggarwal
- ◆ Parbodh Mehta
- ◆ Parveen Kumar Maingi
- ◆ Prama Bhandari
- ◆ Priya Jain
- ◆ Priyanka Singh
- ◆ Punam Narendra Singh
- ◆ Punita Rastogi
- ◆ Purnima Satish
- ◆ Purushottam Maheshwari
- ◆ Raj Overseas
- ◆ Rajat Setiya
- ◆ Rajeev Kumar
- ◆ Rajender Kumar Chauhan
- ◆ Rajeshwar Susheela Dayal Charitable Trust
- ◆ Rajiv Chopra
- ◆ Rajiv Kumar Jain
- ◆ Rakesh Jain
- ◆ Rakesh Pal
- ◆ Rakesh Sharma
- ◆ Ram Murti Raina
- ◆ Rubaina Kalldi Puthanpurayil
- ◆ Ruchir Gupta
- ◆ Sai Narayan
- ◆ Sangeeta Gandhi
- ◆ Sangeeta Sabharwal
- ◆ Sant Nirankari Public School
- ◆ Sarita Vohra
- ◆ Saroj Gupta
- ◆ Saroj Malhotra
- ◆ Savita Lokur
- ◆ Sejal D Kote
- ◆ Sharad Malhotra
- ◆ Sharat Kumar Charitable Trust
- ◆ Shashi Goyal
- ◆ Shikha Verma

- ◆ Shirin Jain
- ◆ Shruti Pandey
- ◆ Suchandra Banerjee
- ◆ Sudha Tewari
- ◆ The Frank Anthony Public School Lajpat Nagar
- ◆ Upasana Sharma
- ◆ Upinder S Bhalla
- ◆ Upinder Singh Kumar
- ◆ Usha Fotedar
- ◆ Vasundhara Nath
- ◆ Vatsala Balakrishnan
- ◆ Veeraj Penumaka
- ◆ Vibha Tomar
- ◆ Vidya V Mandke
- ◆ Vijay Kumar Gupta
- ◆ Vinod Dhamija
- ◆ Viraat Raj Bhalla
- ◆ Vishal Gupta

#### Special Thanks to

- ◆ S Sahoo and Co – Auditors
- ◆ Rajiv Gandhi Cancer Institute & Research Centre for conducting free cancer awareness and screening camps
- ◆ Dharamshila Rahat Medical Centre for conducting free cancer awareness and screening camps
- ◆ Capital League Private Wealth Management for managing our investments
- ◆ Dr Ankur Puri for facilitating donations from the US through ICA (Indians for Collective Action)
- ◆ New Era Public School - Mayapuri for providing free premises for our West Delhi Home Care Centre
- ◆ Aseem Charitable Education Trust for supporting the library at the Day Care

# Testimonials

"I was introduced to the Cipla Foundation in Pune when my brother, Jagdeep Singh Dang's cancer had relapsed for the third time. A noble soul who had always given and cared for others had been in Dubai for over 2 decades. He had moved to Pune post operation for liver cancer and was advised to go for a liver transplant which was done in March. The procedure went smoothly however; certain complications arose after the surgery. To our disbelief, cancer relapsed in November. He became progressively weak, fragile, and unable to take any kind of medication for the aggressive growth. This was when Cipla support stepped in.

Even though we never moved him to the care centre, Dr. Kulkarni informed me about CanSupport. At the most difficult, challenging and disturbing time, Dr. Amit, Sister Aarti, and the counsellor from the **Kalyani Nagar** team, rendered 24x7 support. From home visits to phone calls, the team was always there for us. It was so comforting speaking to them and they were available to answer all my concerns and doubts. My brother started feeling feeble one of the nights in January, which was a Saturday I remember. I was overwhelmed so I rang the doctor. He promptly answered and supported us all through the night till my brother's peaceful passing the next morning.

The team has continued being in touch and they even came with a senior member from Delhi to offer condolences which made us all feel cared for and supported. It reassured me that my brother's soul was in peace. I cannot express my gratitude to the CanSupport Team enough and just wish that may you all be blessed with more power to continue imparting strength to so many others who suffer."

"I would like to express my deepest thanks to CanSupport's **Warje** team for their care, compassion, and presence through the most difficult chapters of our lives. My heart is filled with a lot of respect and gratitude towards them as they helped us in taking care of my mother in her last days. The guidance, patience, and constant support from the team means more than words can say. They not only

cared for my mother with dedication but also extended comfort and understanding to me as a caregiver too." **Jennifer Morais, Daughter of Carmeline Morais**

"The **Bathinda** team was really supportive throughout my father's 6 months long battle with cancer. Dr. Monga advised us and initiated the visits along with the team. They visited regularly and provided not just professional medical support but also emotional and mental counselling. Your presence ensured that he remained comfortable till his passing for which we will forever be grateful." **Sharon Kansal**

"We wanted to express our heartfelt gratitude for the extraordinary care your Delhi team continue to extend to my father, Mr. Shyam Ji Saxena, throughout his cancer journey. The warmth, patience, and respect with which you assist him speaks volumes about the values you stand for. May you all get further strength, joy, and the continued ability to touch many more lives as you have touched ours." **The Saxena Family**

"Words can't express how much CanSupport means to our family! The way the **Delhi** team took care of my dad during his fight with cancer is unbelievable. Really very thankful to the doctors for their most sincere and selfless efforts to make him feel better. You guys are amazing." **Ajay Wadhwa**

"I would like to express my heartfelt appreciation for the exceptional care and support provided by your team in **South Delhi** with Dr. Sanjay, Sister Kamla, Physiotherapist Kashif, and Counsellor Annu. Their dedication, compassion, and professionalism make a significant difference in the lives of patients and their families like it has for us. Your efforts are truly commendable." **Brij Mohan**

"With deep sorrow, we inform you that Mrs. Savita Tandon left us for the heavenly abode in the early hours of the morning. In her last days, your support, guidance, and compassionate care gave us the strength to keep her comfortable and free from unnecessary suffering. We are deeply grateful to you and your entire **Faridabad** team for walking with us during this difficult

journey. Thank you from the bottom of our hearts." **Rajnish & Seema Virmani**

"I am from Muana village in **Jind, Haryana**. My whole family is thankful to CanSupport, especially Dr. Rakesh Kumar and Nurse Kusum Lata. They helped us in our crucial time through medical guidance and pain management by taking care of the wound and controlling the pain of my father, Mr. Sube Singh. They also provided essential counselling. They were there for us, irrespective of the time, ready to assist in whatever way possible. I pray that CanSupport and their teams grow stronger to continue to help needy people like us." **Sagar**

"My grandmother was suffering from cancer and she was in pain due to which she was unable to sleep comfortably. A pharmacy informed us about CanSupport. We live in Sewa Nagar in Putlighar, so after we got in touch, the **Amritsar** team used to come every week and give us the medicine. Dr. Harman, Sisters Sahira and Charni visited us and they were always available to talk over the phone as well. My grandmother didn't get any hospital treatment and peacefully passed away at home. I want to thank the team for all their help, support and kindness." **Neha**

"I am grateful for CanSupport's vital work in palliative care. Your team's dedication to supporting patients like my mother is truly commendable. I wish not just the **West Delhi** team but all at CanSupport continued success in making a difference in lives of those fighting cancer and other serious illnesses." **Rajinder Kaul**

"I would like to sincerely thank the **Faridabad** team for all they have done. They truly helped my friend, Sumesh Ahuja, during his last days before he departed for the heavenly abode. He was freed from the excruciating pain and for relieving his agony, my dear friend Rujuta and the family profoundly appreciate the efforts of the doctor, nurse, and counsellor. They assisted them in one of the roughest times one can ever face and I wish to share their regards and mine, to all who were part of the home visits."

# CanSupport

Recipient of 'Public Health Champion' Award by the World Health Organization  
Largest Home-Based Palliative Care Program in India

Providing Free-of-Charge Palliative Care Programs across **7 States** in India

## Delhi

All 13 Districts

- Central
- Central North
- East
- New Delhi
- North
- North East
- North West
- Old Delhi
- Outer North
- South
- South East
- South West
- West

## Haryana

7 Districts

- Faridabad
- Gurugram
- Hisar
- Jind
- Jhajjar
- Rohtak
- Sonapat

## Punjab

5 Districts

- Amritsar
- Bathinda
- Firozpur
- Mansa
- Patiala

## Uttar Pradesh

3 Districts

- Ghaziabad
- Meerut
- Noida

## Jharkhand

1 District  
Jamshedpur

## Himachal Pradesh

1 District  
Shimla

## Maharashtra

1 District  
Pune

CanSupport Helpline: 011-41010539 | 9899011212 (Mon-Sat, 9 am – 6 pm)

National Palliative Care 'Saath Saath' Helpline: 1800 202 7777

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